

EFEOGHENE ANIEKAN OGODO

Cyber Security Analyst

DETAILS

ADDRESS

PE1 4FZ, Peterborough
United Kingdom

PHONE

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efeoghene@ogodo.org

DRIVING LICENCE

Full UK License

NATIONALITY

British

LINKS

<https://github.com/efeog49>

SKILLS

Technical/End User Support

Microsoft office 365

Highly organized and efficient

Microsoft Operating Systems

Remote Support

PROFILE

I am a competent cyber security analyst with a deep commitment to learning, listening, detecting, and preventing security breaches. Experienced in reviewing security controls, conducting threat research and vulnerability assessments, creating and communicating phishing simulations, responding to incidents, and educating on security issues. Detail-oriented professional with a background in scheduling and record keeping.

Technical Skills

- Installing and configuring Sever 2016 on virtual box and configuring directory from add roles and features
- Setting up Active directory, Dns, Dhcp on Server 2016
- Setting up Microsoft office 365 on Server 2016
- Creating and setting up user accounts and mailboxes on Server 2016
- Unlocking, resetting and disabling accounts on active directory using Server 2016
- Troubleshooting Word, Excel, Powerpoint, Outlook on a virtual desktop
- Troubleshooting zoom, skype, cisco, bluejeans, zoom video app on a virtual desktop
- Creating distribution groups and share mailboxes on Exchange 365
- Installing and Troubleshooting Operating systems such as Windows 7, 8 and Mac OSX
- Adding network printers through print management on a virtual desktop
- Creating security groups on active directory to provide share drive access for NTFS
- Setting up 2 factor Authentication and unlocking user accounts on Duo Mobile

EMPLOYMENT HISTORY

Cyber Security Analyst, Da Rosalia Hotel

Jan 2023 — Present

Peterborough

Microsoft Exchange

Active Listening

Desktop Support

Time Management

Customer Service Skills

Active Directory Administration

Installation of Softwares

Help-Desk Ticketing

Admin - Limacharlie.io

LANGUAGES

English

HOBBIES

Sports, Art, Traveling, Music

- Assisting guests through the Guest Helpline, providing prompt and effective assistance.
- Collaborating with the Cyber Security Manager in responding to and mitigating cyber security incidents.
- Actively participating in phishing simulations and demonstrating strong communication skills.
- Fostering a security-first culture by collaborating with IT teams to establish a dedicated Cyber Security Hub.
- Conducting comprehensive security reviews and developing actionable plans for mitigation and improvement.
- Driving initiatives and achieving key objectives in the field of cyber security.
- Keeping the Cyber Security Manager informed about the progress of initiatives, phishing activities, and potential risks.
- Identifying opportunities to enhance the IT infrastructure and operations of the Guest Helpline through cyber security initiatives and improvements.
- Providing security recommendations and plans to the IT Projects team, offering support as needed.

Service Desk Analyst, CDW UK

Peterborough

Mar 2019 — Jan 2023

- Delivering exceptional customer support via email and telephone, ensuring customer satisfaction.
- Consistently achieving call handling goals and maintaining a high first-call resolution rate.
- Proficiently troubleshooting a wide range of hardware, software, and connectivity issues.
- Expertly managing all aspects of Microsoft Active Directory group policy, including end-user account creation and management.
- Providing end-users with comprehensive information on available upgrades.
- Performing virus removal by conducting computer malware scans and utilizing safe mode for system restoration.
- Setting up and configuring WiFi printers on computers.
- Resolving IT issues efficiently by utilizing remote desktop software for troubleshooting.
- Creating and managing tickets through ServiceNow, adhering to SLAs for timely resolution.
- Remotely installing and configuring software for end-users.
- Diagnosing and resolving PC, hardware, and Windows problems by remotely connecting to end-user systems.

Security Guard, Ogodo Services Ltd

Peterborough

Jun 2017 — Mar 2019

- Efficiently managed and organized documents, while tracking contractor deliveries and supplies using Microsoft Word and Excel spreadsheets.
- Utilized effective communication skills through Microsoft Teams for seamless team collaboration.
- Conducted thorough screening of individuals entering the facility using handheld metal detectors and other surveillance devices.
- Demonstrated composure, assertiveness, and critical thinking skills during stressful situations to effectively problem solve.

- Performed regular inspections and adjustments of security systems, equipment, and machinery to optimize coverage of parking lots, building interiors, and exteriors.
- Actively supported criminal investigations by maintaining a strong collaborative relationship with local law enforcement representatives.

Driver, Tufnell's Parcel Express

Peterborough

Apr 2017 — Jun 2017

- Kept and studied detailed mileage and fuel reports to decrease overall fuel expenditure costs by 5%.
- Loaded and secured items in trucks to avoid damage to parcels during delivery.
- Generated consistent referrals and repeat business by providing friendly and fast service.

Security Supervisor, Intercept Security

Peterborough

May 2015 — Apr 2017

- Developed comprehensive security operating procedures and training materials for the human resources department.
- Conducted regular security audits, identifying and addressing potential issues related to physical security, staff safety, and asset protection.
- Collaborated with management to successfully implement company safety programs, resulting in reduced workers' compensation costs.
- Implemented thorough vendor and contractor screening protocols to ensure access to restricted areas.
- Played a key role in promoting business development by establishing and nurturing relationships with new clients.
- Achieved exceptional data collection accuracy scores and maintained precise records while analyzing security information, with zero discrepancies.

EDUCATION

BSc (Hons) Computing and Information Systems, Anglia Ruskin University

Peterborough

Jan 2019 — Jul 2022

Access To HE: Information Systems And Business, Peterborough Regional Collage

Peterborough

Dec 2017 — Dec 2018

OND: Electrical, Electronics Engineering Technologies, Institute of Technology and Management

Enugu

Jan 1997 — Jun 1999

**SSCE: Science Education, Government
Secondary School**

Port Harcourt

Jan 1991 — Jun 1996

**Primary Education: English, Mathematic
,Science,Physical Education, Community
Primary School**

Port Harcourt

Feb 1984 — Dec 1990

REFERENCES

References available upon request

COURSES

CompTIA A+, CompTIA

Jun 2022 — Present

CCNA

ISC2, ISC2

CompTIA Sec+