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By over 90%.







# BENEFITS, EXPLAINED

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# BENEFITS, EXPLAINED

## Case Study: Washington Dept. of Technology (WATECH)

Decision making Cycle Time



Decision Making Cycle Time

operational issues

**Empowerment** 



resolve issues

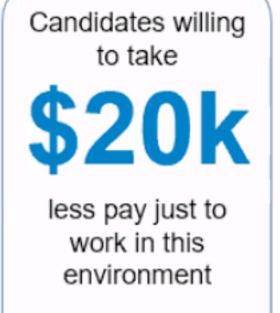
Leadership Capacity



Attract talent



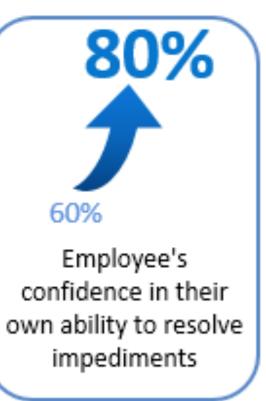
Attract talent



Cycle Time



Skill Utilization



https://ocio.wa.gov/news/heck-kaizen-kaikaku-your-hierarchy