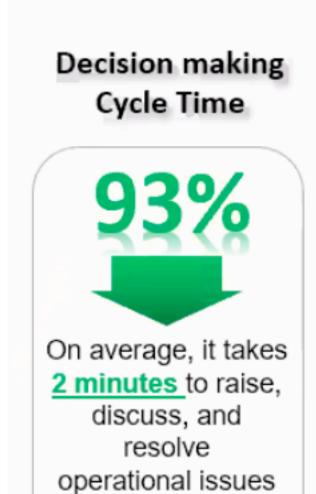
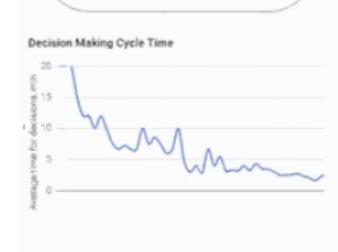
THE CASE FOR TACTICAL MEETINGS

Case Study: Washington Dept. of Technology (WATECH)





Empowerment

90%

Employee's confidence in their own ability to resolve issues

Leadership Capacity

80%

10%
Time available to work on strategic activities

Attract talent

More candidates applying to like positions as compared to competitors

Attract talent

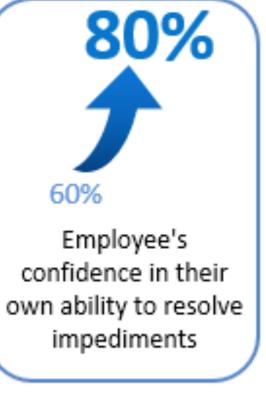
\$20k
less pay just to
work in this
environment

Cycle Time

On average, it takes

2 minutes to raise,
discuss, and resolve
operational issues

Skill Utilization



https://ocio.wa.gov/news/heck-kaizen-kaikaku-your-hierarchy

THE CASE FOR TACTICAL MEETINGS