

**Luis**  
**Senior Business Development Leader - SaaS & Retail Tech**  
Colombia

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Proven Business Developer with over 10 years of experience in SaaS, achieving \$1.2M in single deals. Led teams to 98% quota attainment.

## SKILLS

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**Skills:** First Principle Estimating • Bill of Quantities (BOQ) • Tender Documents • Quantity Take-Off • AutoCAD • Civil Construction

**Languages:** English (Professional); Spanish (Native)

## PROFESSIONAL EXPERIENCE

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**Toshiba Global Commerce Solutions** — Colombia Oct 2023 - Present  
*Business Development Lead*

- Conducted quantitative and qualitative analysis to evaluate new business opportunities in LATAM. Evaluated \$1.5M in potential channel opportunities, resulting in a 20% increase in market penetration.
- Identified and cultivated new customer relationships aligned with Toshiba's strategy. Increased pipeline by \$200K within 3 months.
- Led a team of 3 BDRs, optimizing prospecting and pipeline growth. Achieved 30% increase in pipeline efficiency.

**Veridas** — Colombia Jan 2022 - Jul 2023  
*Sales Development Manager*

- Led and coached a team of 8 SDRs across LATAM and U.S. markets. Achieved 115% team quota attainment.
- Designed outbound sales strategies and optimized workflows. Improved SDR efficiency by 25%, leading to a 15% increase in lead conversion rate.
- Developed sales playbooks and training programs. Increased training effectiveness by 40%.

**Incode Technologies** — Colombia Jul 2021 - Jan 2022  
*Senior Business Developer*

- Initiated sales opportunities with outbound prospecting and qualified inbound leads. Closed a \$1.2M deal with a rental car company.
- Collaborated with marketing and sales to optimize lead qualification processes. Improved MQL-to-SQL conversion by 18%.

**Altisales** — Colombia Aug 2020 - Jun 2021  
*Senior Sales Development Representative*

- Drove lead generation through phone calls and digital channels. Maintained 98% average quota attainment.

## EDUCATION

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**Universidad Sergio Arboleda** — Colombia  
International Business, 2020