# Assignment: Predicting Employee Churn with Network Analytics

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#### Instructions

This assignment reviews the *Network Analytics* content. You will use the *network\_analytics.Rmd* file I reviewed as part of the lectures for this week to complete this assignment. You will *copy and paste* relevant code from that file and update it to answer the questions in this assignment. You will respond to questions in each section after executing relevant code to answer a question. You will submit this assignment to its *Submissions* folder on *D2L*. You will submit *two* files:

- 1. this completed R Markdown script, and
- 2. as a first preference, a *PDF* (if you already installed TinyTeX properly), as a second preference, a *Microsfot Word* (if your computer has *Microsoft Word*) document, or, as a third preference, an *HTML* (if you did *not* install TinyTeX properly and your computer does *not* have *Microsoft Word*) file to *D2L*.

#### To start:

First, create a folder on your computer to save all relevant files for this course. If you did not do so already, you will want to create a folder named mgt 592 that contains all of the materials for this course.

Second, inside of  $mgt\_592$ , you will create a folder to host assignments. You can name that folder assignments.

Third, inside of assignments, you will create folders for each assignment. You can name the folder for this first assignment: network\_analytics.

Fourth, create three additional folders in network\_analytics named scripts, data, and plots. Store this script in the scripts folder and the data for this assignment in the data folder.

Fifth, go to the File menu in RStudio, select New Project..., choose Existing Directory, go to your  $\sim/mgt\_592/assignments/network\_analytics$  folder to select it as the top-level directory for this **R Project**.

# **Global Settings**

The first code chunk sets the global settings for the remaining code chunks in the document. Do *not* change anything in this code chunk.

#### Load Packages

In this code chunk, we load the following packages:

- 1. here,
- 2. tidyverse,
- 3. tidymodels,

- 4. corrr,
- 5. igraph,
- 6. **tidygraph**, and
- 7. ggraph.

Make sure you installed these packages when you reviewed the analytical lecture.

We will use functions from these packages to examine the data. Do not change anything in this code chunk.

```
### load libraries for use in current working session
## here for project work flow
library(here)
## tidyverse for data manipulation and plotting
## loads eight different libraries simultaneously
library(tidyverse)
## tidymodels for modeling
library(tidymodels)
## corrr for correlation matrices
library(corrr)
## igraph for analyzing networks
library(igraph)
## tidygraph for graph data tables
library(tidygraph)
## ggraph for plotting networks
library(ggraph)
```

# Task 1: Create Network

For this task, you will create a small collaboration network.

#### **Task 1.1**

Create a data frame named **team\_collab** that represents an edges data table of a network. Make the following 21 connections:

- 1. Pavle is connected to Luka, Sanja, and Nikola;
- 2. Ana is connected to Milan and Vera;
- 3. Sanja is connected to Jelena and Olga;
- 4. Lazar is connected to Milena, Vedran, and Sanja;
- 5. Vedran is connected to Olga and Vera;
- 6. Nikola is connected to Olga, Lazar, and Milan;
- 7. Jelena is connected to Milena, Nikola, and Vedran;
- 8. Milena is connected to Pavle, Vedran, and Sanja.

Make sure the senders are listed in this order. Convert the *data table* to a *undirected* network named team\_net using graph\_from\_data\_frame().

Create a new vertex **status** attribute in **team\_net** for the nodes by setting **V(team\_net)\$status** to **c("R", "L", "R", "R", "U", "R", "R", "L", "L", "L", "L", "L")**. Copy the **status** attribute into a **color** vertex attribute. Then, convert an **R** into a **blue** color, an **L** into a **red** color, and an **U** into a **gray** color.

Create a vertex position matrix named **ver\_pos** using **cbind()**. Set the first column equal to **c(5, 25, 13, 1, 25, 5, 8, 20, 1, 15, 25, 13)**. Set the second column equal to **c(20, 1, 23, 13, 16, 3, 10, 20, 25, 2, 10, 8)**.

Plot the updated **team\_net** using **plot()**. Set the edge labels to **NA** and color to **black**. Set the layout to **ver\_pos**. Set the vertex labels to **V(team\_net)** $name**andlabelcolorsto**white**.Setthevertexcolorsto**<math>*V(team_net)$ **color** and size to **35**.

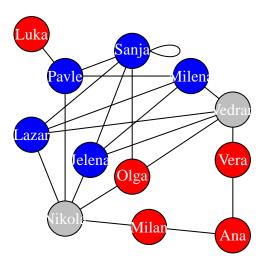
Examine the plot.

**Questions 1.1**: Answer these questions: (1) Did *Milena* leave? (2) How many connections does *Vedran* have to individuals who *remain* versus *left* the team? (3) How many individuals connect to *five* other teammates?

**Responses 1.1**: (1) No, Milena remained; (2) 3 connections to those who remain and 2 connections to those who left the team for Vedran; (3) Vedran, Nikola, Sanja, and Milena.

```
team_collab <- data.frame(</pre>
## senders
 from = c(
    # first sender
    "Pavle", "Pavle", "Pavle",
    # second sender
    "Ana", "Ana",
    # third sender
    "Sanja", "Sanja",
    # fourth sender
    "Lazar", "Lazar", "Lazar",
    # fifth sender
    "Vedran", "Vedran",
    # sixth sender
    "Nikola", "Nikola", "Nikola",
    # seventh sender
    "Jelena", "Jelena", "Jelena",
    # eighth sender
    "Milena", "Milena", "Sanja"
),
to = c(
  #Receivers of first sender
  "Luka", "Sanja", "Nikola",
  #Receivers of second sender
  "Milan", "Vera",
  #Recievers of third sender
  "Jelena", "Olga",
  #Recievers of fourth sender
  "Milena", "Vedran", "Sanja",
  #Recievers of fifth sender
  "Olga", "Vera",
  #Recivers of sixth sender
  "Olga", "Lazar", "Milan",
  #Recievers of seventh sender
```

```
"Milena", "Nikola", "Vedran",
 #Recivers of eigth sender
  "Pavle", "Vedran", "Sanja"
  )
)
#converting data table
team_net <- graph_from_data_frame(</pre>
 team_collab,
  directed = FALSE
#setting up attributes
V(team_net)$status <-</pre>
  c("R", "L", "R", "R", "U", "U", "R", "R", "L", "L", "L", "L")
V(team_net)$color <- V(team_net)$status</pre>
V(team_net)$color <- str_replace(V(team_net)$color, "R", "blue")</pre>
V(team_net)$color <- str_replace(V(team_net)$color, "L", "red")</pre>
V(team_net)$color <- str_replace(V(team_net)$color, "U", "gray")</pre>
#vertex positions
ver_pos <- cbind(</pre>
  \#x-coordinate
  c(5, 25, 13, 1, 25, 5, 8, 20, 1, 15, 25, 13),
  #y-coordinate
  c(20, 1, 23, 13, 16, 3, 10, 20, 25, 2, 10, 8)
#plotting the network
plot(
  team_net,
  edge.label = NA,
 edge.color = "black",
 layout = ver_pos,
 vertex.label = V(team_net)$name,
 vertex.label.color = "white",
 vertex.color = V(team_net)$color,
  vertex.size = 35
```



Task 2: Relational Neighbor Classifier

For this task, you will compute the (probabilistic) relational neighbor classifier.

#### Task 2.1

Compute the probability of individuals remaining in the team based on their neighbors.

First, convert **team\_net** to a *long data frame* named **team\_att** containing the node attributes. Second, create **node\_sender\_summ** from **team\_att** by: grouping by **from\_name**, *summarizing* the number of individuals with remain, left, and unknown **to\_status**, and *renaming* the variable **from\_name** to simply **name**. Third, create **node\_receiver\_summ** from **team\_att** by: grouping by **to\_name**, *summarizing* the number of individuals with remain, left, and unknown **from\_status**, and *renaming* the variable **to\_name** to simply **name**. Finally, create **node\_summ** by row binding the two data tables **node\_sender\_summ** and **node\_receiver\_summ**, group by **name**, sum across all variables, and compute via **mutate()** (1) the total number of connected collaborators who remain or left the team and (2) the probability of connected collaborators remaining with respect to the total number who remain or left the team.

Print node\_summ.

**Questions 2.1**: Answer these questions: (1) How many total collaborators with a known *status* are there for *Lazar*? (2) What is the probability of *Vedran* remaining based on the relational neighbor classifier?

Responses 2.1: (1) 2 (2) 0.6.

```
team_att <- as_long_data_frame(team_net)

#summarizing the sender notes
node_sender_summ <- team_att %>%
  group_by(from_name) %>%
  summarize(
    collab_remain = sum(to_status == "R"),
    collab_left = sum(to_status == "L"),
    collab_unknown = sum(to_status == "U")
    ) %>%
  rename(name = from_name)
```

```
#summarize receiver nodes
node_receiver_summ <- team_att %>%
group by(to name) %>%
  summarize(
   collab_remain = sum(from_status == "R"),
   collab_left = sum(from_status == "L"),
    collab_unknown = sum(from_status == "U") ) %>%
  rename(name = to_name)
#relational neighbor classifier
node_summ <- node_sender_summ %>%
  bind_rows(node_receiver_summ) %>%
  group_by(name) %>%
  summarize(
   across(
      .cols = everything(),
      .fns = sum
     ),
    .groups = "drop" ) %>%
 mutate(
   tot_known = collab_remain + collab_left,
   remain_prob_known = collab_remain / tot_known
node_summ
```

## # A tibble: 12 x 6							
##		name	collab_remain	collab_left	collab_unknown	tot_known	remain_prob_known
##		<chr></chr>	<int></int>	<int></int>	<int></int>	<int></int>	<dbl></dbl>
##	1	Ana	0	2	0	2	0
##	2	Jelena	2	0	2	2	1
##	3	Lazar	2	0	2	2	1
##	4	Luka	1	0	0	1	1
##	5	Milan	0	1	1	1	0
##	6	Milena	3	0	1	3	1
##	7	Nikola	3	2	0	5	0.6
##	8	Olga	1	0	2	1	1
##	9	Pavle	2	1	1	3	0.667
##	10	Sanja	5	1	0	6	0.833
##	11	Vedran	3	2	0	5	0.6
##	12	Vera	0	1	1	1	0

# **Task 2.2**

You will now compute a probabilistic neighbor classifier.

Now, consider an altered collaboration network by applying **plot()** to **team\_net** with the layout set to **ver\_pos**, the vertex color set to **gray**, and the vertex size set to **35**.

Next, extract the adjacency matrix of **team\_net** and save it as **team\_adj**.

Set the seed of your computer to 1736. Create an initial probability vector of individuals remaining on the

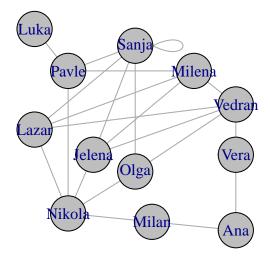
team represented by team\_net named remain\_prob by using runif(12, 0, 1). Set the names of the elements of remain\_prob using names() and V(team\_net)\$name. Print these initial probabilities.

Then, create a *for* loop to update the initial probabilities *twice*. Update the probabilities by matrix multiplying **team\_adj** with **remain\_prob** and dividing by the *degrees* of each node. This result should be added to **remain\_prob**, and, then divided by **2**. Make sure to overwrite **remain\_prob** across the loops. Print the updated probabilities.

Questions 2.2: Answer these questions: (1) Did *Pavle's* initial probability *increase* or *decrease* after the updating? (2) After updating, which individual is most likely to leave (i.e., has the smallest probability to remain)?

Responses 2.2: (1) Increase (2) Milan.

```
#plotting network
plot(
  team_net,
  layout = ver_pos,
  vertex.color = "gray",
  vertex.size = 35
)
```



```
#extracting adjacency matrices
team_adj <- as_adjacency_matrix(team_net)
set.seed(1736)
remain_prob <- runif(12, 0, 1)
names(remain_prob) <- V(team_net)$name
remain_prob</pre>
```

```
## Pavle Ana Sanja Lazar Vedran Nikola Jelena
## 0.15717691 0.01577420 0.25434745 0.77482946 0.60075228 0.49799156 0.52668285
## Milena Luka Milan Vera Olga
## 0.65136751 0.62764547 0.05691282 0.67815928 0.27503613
```

```
#for loop to iterate on intial probabilities
for (ndx in 1:2) {
   remain_prob <-
        (team_adj %*% remain_prob /
        degree(team_net) +
        remain_prob) / 2
}</pre>
```

```
## 12 x 1 Matrix of class "dgeMatrix"
##
               [,1]
## Pavle 0.3783076
## Ana
         0.2583548
## Sanja 0.3247781
## Lazar 0.5558615
## Vedran 0.5546148
## Nikola 0.4144607
## Jelena 0.4938248
## Milena 0.5509772
## Luka 0.3624593
## Milan 0.2333776
## Vera
         0.4422653
## Olga
         0.4001649
```

# Task 3: Homophily

For this task, you will compute homophily statistics for the team network.

#### **Task 3.1**

Use  $V(team\_net)$ \$status[c(5, 6)] to set the *status* of the previously unknown individuals to R. Do the same for the *color* attribute of those two individuals; set the color attribute to **blue**.

Create an edge attribute named label by using this vector c("RL", "RR", "RR", "LL", "LL", "RR", "RL", "RR", "RR",

Plot the updated **team\_net** using **plot()**. Set the edge labels to **NA** and color to **black** and width to **3**. Set the layout to **ver\_pos**. Set the vertex label colors to **white** and size to **35**.

Examine the plot.

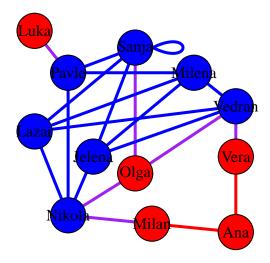
**Questions 3.1**: Answer these questions: (1) How many *red* edges are there in the team network? (2) How many *purple* edges are there in the team network?

**Responses 3.1**: (1) 2 (2) 5.

```
#updating node attributes
V(team_net)$status[c(5,6)] <- "R"

V(team_net)$color[c(5,6)] <- "blue"</pre>
```

```
#adding edge lables
E(team_net)$label <-</pre>
  c(
    "RL", "RR", "RR", "LL", "LL", "RR", "RL",
    "RR", "RR", "RR", "RL", "RL", "RL", "RR",
    "RL", "RR", "RR", "RR", "RR", "RR", "RR"
#se color for remain
E(team_net)$color <- E(team_net)$label</pre>
#alter for remain
E(team_net)$color <- str_replace(E(team_net)$color, "RR", "blue")</pre>
#alter for left
E(team_net)$color <- str_replace(E(team_net)$color, "LL", "red")</pre>
#alter for unknown
E(team_net)$color <- str_replace(E(team_net)$color, "RL", "purple")</pre>
#plot updated collaboration network
plot(
  team net,
  layout = ver_pos,
  vertex.size = 35,
  vertex.label.color = "black",
  edge.label = NA,
  edge.width = 3
```



**Task 3.2** 

Compute four values for the network:

- 1. compute the *connectedness* of the network using **edge\_density()**;
- 2. compute the *dyadicity* of the *remain* nodes in the network;
- 3. compute the *dyadicity* of the *left* nodes in the network;
- 4. compute the *heterophilicity* of the network;

Examine the results.

Questions 3.2: Answer these questions: (1) What proportion of total possible edges exist in the network? (2) Is there evidence for *dyadicity* of the *remain* nodes? (3) Is there evidence for *dyadicity* of the *left* nodes? (4) Is there evidence for *heterophilicity* of nodes in the network?

**Responses 3.2**: (1) 31.8 percent of possible edges in this network (2) yes, 1.945578 (3) No, 0.6285714 (4) No evidence of homophility because below zero.

```
#1, network conncetedness
edge_density(team_net)
```

## [1] 0.3181818

```
#2, dyadicity of remain nodes
sum(E(team_net)$label == "RR") /
  (edge_density(team_net) *
        (sum(V(team_net)$status == "R") * (sum(V(team_net)$status == "R") - 1) / 2))
```

## [1] 1.945578

```
#3, dyadicity of left nodes
sum(E(team_net)$label == "LL") /
  (edge_density(team_net) *
        (sum(V(team_net)$status == "L") * (sum(V(team_net)$status == "L") - 1) / 2))
```

## [1] 0.6285714

```
#4, heterophilicity of network
sum(E(team_net)$label == "RL") /
  (edge_density(team_net) *
    sum(V(team_net)$status == "R") *
    sum(V(team_net)$status == "L"))
```

## [1] 0.5387755

# Task 4: Network Node Measures

For this task, you will compute the node measures for the team network.

### **Task 4.1**

Compute the following node measures:

- 1. degree,
- 2. second-order neighborhood size excluding the focal node,
- 3. number of triangles,
- 4. local transitivity,
- 5. betweenness centrality,
- 6. closeness centrality,
- 7. eigenvector centrality,

- 8. PageRank,
- 9. the number of remain nodes in the first-order neighborhood, and
- 10. the number of *left* nodes in the first-order neighborhood.

Examine the results.

**Question 4.1:** Answer these questions: (1) What is the betweenness centrality for Milan? (2) What is the second-order neighborhood size for Pavle? (3) Is there evidence for eigenvector centrality for Sanja? (4) What is the PageRank for Lazar?

**Response 4.1**: (1) 5.583333 (2) 9 (3) yes, she has one of the highest 0.42652666 (4) 0.09027393.

```
#1, degree of nodes
degree(team_net)
##
   Pavle
                  Sanja Lazar Vedran Nikola Jelena Milena
                                                              Luka
                                                                    Milan
                                                                             Vera
##
                      6
                                     5
                                            5
                                                                 1
##
     Olga
##
#2, second-order neighborhood size excluding the focal node
neighborhood.size(team_net,order = 2) - 1
   [1] 9 4 8 9 9 10 9 9 4 7 7 9
#3, number of triangles
count_triangles(team_net)
   [1] 0 0 0 1 2 0 1 2 0 0 0 0
#4, local transitivity
transitivity(team_net, type = "local")
    [1] 0.0000000 0.0000000 0.0000000 0.1666667 0.2000000 0.0000000 0.1666667
##
    [8] 0.3333333
                        NaN 0.0000000 0.0000000 0.0000000
#5 betweenness centrality
betweenness(team net)
##
       Pavle
                   Ana
                           Sanja
                                      Lazar
                                               Vedran
                                                         Nikola
                                                                    Jelena
                                                                              Milena
## 11.642857
              1.500000
                                  3.285714 12.595238 15.071429
                                                                 3.285714
                                                                           5.583333
                        3.250000
        Luka
                 Milan
                            Vera
                                       Olga
   0.000000
              5.321429
                        4.178571
                                  2.285714
##
#6, closeness centrality
closeness(team_net)
##
        Pavle
                                                    Vedran
                                                               Nikola
                                                                           Jelena
                     Ana
                              Sanja
                                          Lazar
## 0.05000000 0.03448276 0.04545455 0.05000000 0.05263158 0.05555556 0.05000000
##
       Milena
                    Luka
                              Milan
                                           Vera
## 0.05000000 0.03333333 0.04166667 0.04000000 0.04761905
```

```
#7, eigenvector centrality
eigen_centrality(team_net, scale = FALSE)
## $vector
                                          Lazar
        Pavle
                               Sanja
                                                    Vedran
                                                               Nikola
                                                                           Jelena
                     Ana
## 0.29284498 0.04893809 0.42652666 0.36337986 0.35771490 0.34516917 0.36337986
       Milena
                              Milan
                                                      Olga
                    Luka
                                           Vera
## 0.34049205 0.07239524 0.09742865 0.10053012 0.27920562
##
## $value
## [1] 4.045086
## $options
## $options$bmat
## [1] "I"
##
## $options$n
## [1] 12
## $options$which
## [1] "LA"
##
## $options$nev
## [1] 1
## $options$tol
## [1] 0
##
## $options$ncv
## [1] 0
##
## $options$ldv
## [1] 0
## $options$ishift
## [1] 1
## $options$maxiter
## [1] 1000
## $options$nb
## [1] 1
##
## $options$mode
## [1] 1
##
## $options$start
## [1] 1
```

## \$options\$sigma

## \$options\$sigmai

## [1] 0 ##

```
## [1] 0
##
## $options$info
## [1] 0
## $options$iter
## [1] 8
## $options$nconv
## [1] 1
## $options$numop
## [1] 27
##
## $options$numopb
## [1] 0
##
## $options$numreo
## [1] 20
#8, PageRank
page_rank(team_net, damping = 0.9, personalized = NULL)
## $vector
##
        Pavle
                     Ana
                              Sanja
                                         Lazar
                                                    Vedran
                                                               Nikola
## 0.09657398 0.05817760 0.13085085 0.09027393 0.11531213 0.11656862 0.09027393
                    Luka
                              Milan
                                           Vera
## 0.09144193 0.03006248 0.05549561 0.05526944 0.06969950
## $value
## [1] 1
##
## $options
## NULL
#the remaining nodes
team_adj %*%
  as.numeric(V(team_net)$status == "R")
## 12 x 1 Matrix of class "dgeMatrix"
##
          [,1]
## Pavle
## Ana
## Sanja
## Lazar
## Vedran
## Nikola
## Jelena
## Milena
## Luka
## Milan
## Vera
## Olga
```

```
#the neighbors who left
team_adj %*%
as.numeric(V(team_net)$status == "L")
```

```
## 12 x 1 Matrix of class "dgeMatrix"
##
          [,1]
## Pavle
## Ana
## Sanja
## Lazar
## Vedran
             2
## Nikola
             2
## Jelena
             0
## Milena
             0
## Luka
             0
## Milan
             1
## Vera
## Olga
             0
```

# Task 5: Import Data

For this task, you will import data representing an employee network.

#### **Task 5.1**

Use load() and here() to import employee\_net.rdata from the data folder in the project directory. Preview the nodes and edges data tables via glimpse(). You will work with the complete network for this assignment.

**Questions 5.1**: Answer these questions: (1) What is the *churn* value of the *first* employee? (2) Which connection is listed *first*?

**Responses 5.1**: (1) No (2) employee one is connected to employee 3.

## \$ to <chr> "3", "4", "4", "5", "6", "6", "7", "7", "7", "8", "9", "9", "9", ~

# Task 6: Table Graph

For this task, you will create a table graph and visualize the employee network.

#### **Task 6.1**

Create a table graph named **employee\_tg** using the **nodes** and **edges** data tables. Set the node key to **id** and create an undirected graph.

Next, update the *node* data table in **employee\_tg** by computing **edge\_id**, which is equivalent to the *row* numbers. Continue with a chained command to update the *edge* data table in **employee\_tg** by computing **churn\_type**. The **churn\_type** variable should consist of three categories named **cc**, **ss**, and **cs** to indicate whether the nodes for an edge both *left*, both *remain*, or a mixture of the two, respectively.

Print the updated **employee\_tg**.

**Questions 6.1**: Answer these questions: (1) What is the **churn\_type** of the *first five edges*? (2) What is the **churn** of the *first three nodes*?

**Responses 6.1**: (1) ss (2) No.

```
#creating a table graph
employee_tg <- tbl_graph(</pre>
 nodes = nodes,
 edges = edges,
 directed = FALSE,
 node_key = "id"
#create data table
employee_tg <- employee_tg %>%
  ## activate nodes
activate(nodes) %>%
  mutate(
    edge_id = row_number()
    ) %>%
  activate(edges) %>%
  mutate(
      churn_type = case_when(
        .N()$churn[from] == "Yes" & .N()$churn[to] == "Yes" ~ "cc",
        .N()\$churn[from] == "No" & .N()\$churn[to] == "No" ~ "ss",
        .N()\$churn[from] == "Yes" & .N()\$churn[to] == "No" ~ "cs",
        .N()\$churn[from] == "No" & .N()\$churn[to] == "Yes" ~ "cs"
        )
      )
## print
employee_tg
```

```
## # A tbl_graph: 1000 nodes and 196966 edges
## #
## # An undirected simple graph with 1 component
## #
## Edge Data: 196,966 x 3 (active)
## from to churn_type
```

```
##
     <int> <int> <chr>
## 1
         1
               3 ss
                4 ss
## 2
         1
         3
## 3
                4 ss
## 4
         3
               5 ss
## 5
         3
               6 ss
         4
                6 ss
## # ... with 196,960 more rows
## #
## # Node Data: 1,000 x 3
     id
           churn edge_id
     <chr> <fct>
##
                    <int>
## 1 1
           No
                        1
                        2
## 2 2
           No
## 3 3
           No
                        3
## # ... with 997 more rows
```

#### **Task 6.2**

Set the random seed of your computer to 1736. Create a new data table named employee\_nodes\_samp from employee\_tg. The id variable should be removed and the edge\_id variable should be converted to a character variable. The employee\_nodes\_samp data table should consist of 70 randomly sampled nodes from employee\_tg using slice\_sample().

Next, create a new data table named **employee\_edges\_samp** from **employee\_tg**. Convert **from** and **to** to character variables. Filter the rows by **from** and **to** being in **employee\_nodes\_samp\$edge\_id**.

Then, create a new table graph named employee\_tg\_samp from employee\_nodes\_samp and employee\_edges\_samp. Set the node key to edge\_id and create an undirected graph.

Print employee\_tg\_samp.

Questions 6.2: Answer these questions: (1) How many rows are there in the edge data table of employee\_tg\_samp? (2) What is the churn\_type of the first three edges? (3) What is the churn of the third node?

**Responses 6.2**: (1) 969 rows (2) ss (3) Yes.

```
set.seed(1736)
#Sample nodes
employee_nodes_samp <-employee_tg %>%
  activate(nodes) %>%
  as_tibble() %>%
  mutate(
   id = NULL,
   edge_id = as.character(edge_id)
   ) %>%
  slice_sample(n = 70)
#Sample edges
employee_edges_samp <- employee_tg %>%
  activate(edges) %>%
  as_tibble() %>%
 mutate(
   from = as.character(from),
```

```
to = as.character(to)
) %>%
filter(
from %in% employee_nodes_samp$edge_id,
to %in% employee_nodes_samp$edge_id
)

#create table
employee_tg_samp <- tbl_graph(
nodes = employee_nodes_samp,
edges = employee_edges_samp,
directed = FALSE,
node_key = "edge_id"
)</pre>
employee_tg_samp
```

```
## # A tbl_graph: 70 nodes and 969 edges
## #
## # An undirected simple graph with 1 component
## #
## # Node Data: 70 x 2 (active)
##
     churn edge_id
     <fct> <chr>
##
## 1 No
           61
## 2 No
           10
## 3 Yes
           285
## 4 No
           604
## 5 No
           459
## 6 Yes
           893
## # ... with 64 more rows
## #
## # Edge Data: 969 x 3
##
      from
              to churn_type
##
     <int> <int> <chr>
## 1
        32
              37 ss
## 2
        25
              37 ss
## 3
         2
              32 ss
## # ... with 966 more rows
```

#### **Task 6.3**

Create a plot named employee\_net\_samp\_plot using ggraph() and employee\_tg\_samp to view a representative sample of the network. Set the layout to kk. Choose geom\_node\_point() as the node geometry and set color to churn and size to 3. Choose geom\_edge\_diagonal() as the edge geometry and set color to churn\_type, alpha to 0.25, and width to 1. Add scale\_color\_manual() to set the node colors to darkred and darkgreen. Add scale\_edge\_color\_manual() to set the churn type colors to red, orange, and green. Place the legend at the bottom. Print the plot.

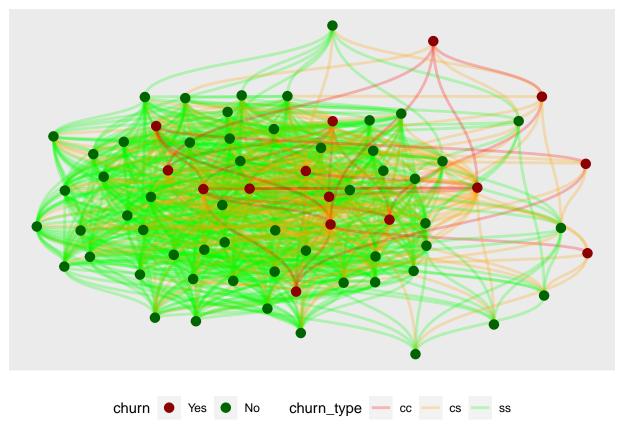
Create another plot named employee\_net\_samp\_facet\_plot using ggraph() and employee\_tg\_samp to view a representative sample of the network. Set the *layout* to kk. Choose geom\_node\_point() as

the node geometry and set **color** to **churn** and **size** to **3**. Choose **geom\_edge\_diagonal()** as the edge geometry and set **color** to **churn\_type**, **alpha** to **0.25**, and **width** to **1**. Add **scale\_color\_manual()** to set the node colors to **darkred** and **darkgreen**. Add **scale\_edge\_color\_manual()** to set the *churn type* colors to **red**, **orange**, and **green**. Add **facet\_edges()** to facet by **churn\_type**. Place the legend at the bottom. Print the plot.

Questions 6.3: Answer these questions: (1) Which edge color dominates in employee\_net\_samp\_plot? (2) What do you learn from employee\_net\_samp\_facet\_plot?

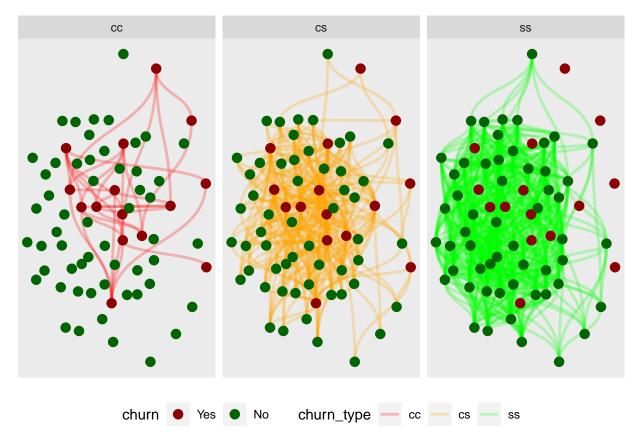
**Responses 6.3**: (1) The green (2) the churners are relatively connected to themselves, and the e,mployees who stay are in general connected to each other. however overall there are some connections between those who are churners and those who stay. Overall this is a lot of homophilicity.

```
#create employee net samp plot
employee_net_samp_plot <- ggraph(
   employee_tg_samp,
   layout = "kk" )+
   geom_edge_diagonal(aes(color = churn_type), alpha = 0.25, width = 1) +
   geom_node_point(aes(color = churn), size = 3) +
   scale_color_manual(values = c("darkred", "darkgreen")) +
   scale_edge_color_manual(values = c("red", "orange", "green")) +
   theme(legend.position = "bottom")
employee_net_samp_plot</pre>
```



```
#create employee net samp facet plot
employee_net_samp_facet_plot <- ggraph(
  employee_tg_samp,</pre>
```

```
layout = "kk"
)+
geom_edge_diagonal(aes(color = churn_type), alpha = 0.25, width = 1) +
geom_node_point(aes(color = churn), size = 3) +
scale_color_manual(values = c("darkred", "darkgreen")) +
scale_edge_color_manual(values = c("red", "orange", "green")) +
facet_edges(~ churn_type) +
theme(legend.position = "bottom")
employee_net_samp_facet_plot
```



Task 7: Calculate Measures

For this task, you will calculate network measures on the employee network.

# Task 7.1

First, update **employee\_tg** by computing the following network measures in the appropriate data tables using the relevant functions:

- 1. first-order neighborhood size,
- 2. second-order neighborhood size,
- 3. average degree of neighborhood,
- 4. number of triangles,
- 5. local transitivity,

- 6. betweenness centrality,
- 7. closeness centrality,
- 8. eigenvector centrality,
- 9. PageRank centrality,
- 10. edge betweenness centrality,
- 11. average edge PageRank centrality,

Print the updated version of **employee\_tg** to confirm calculations.

Second, updated **employee\_tg** by computing the following node neighborhood measures using **map\_local\_dbl()** with a *user-defined function* appropriately:

- 1. number of churners in first-order neighborhood,
- 2. number of non-churners in first-order neighborhood,
- 3. churn probability of first-order neighborhood,
- 4. number of churners in second-order neighborhood,
- 5. number of non-churners in second-order neighborhood, and
- 6. churn probability of second-order neighborhood.

Remain patient with the calculations. Print *wide* the updated version of **employee\_tg** to examine calculations.

Questions 7.1: Answer these questions: (1) What is the average neighborhood degree for the first listed node? (2) What is the local transitivity for the second listed node? (3) What is the number of non-churners in the first-order neighborhood for the third listed node? (4) What is the churn probability in the second-order neighborhood for the fourth listed node?

Responses 7.1: (1) 429 (2) 0.294 (3) 51 (4) 0.104.

```
##calculating attributes
employee_tg <- employee_tg %>%
  activate(nodes) %>%
  mutate(
   degree_1 = local_size(order = 1, mindist = 1),
   degree_2 = local_size(order = 2, mindist = 2),
   neigh_avg_deg = local_ave_degree(),
   n_triangle = local_triangles(),
   loc trans = local transitivity(),
   between = centrality_betweenness(directed = FALSE, normalized = TRUE),
    closeness = centrality_closeness(normalized = TRUE),
   eigen = centrality_eigen(),
   page_rank = centrality_pagerank(directed = FALSE)
   ) %>%
  activate(edges) %>%
  mutate(
    edge_between = centrality_edge_betweenness(directed = FALSE),
   mean_page_rank = (.N()$page_rank[from] + .N()$page_rank[to]) / 2)
employee_tg
```

```
## # A tbl_graph: 1000 nodes and 196966 edges
## #
## # An undirected simple graph with 1 component
```

```
## #
## # Edge Data: 196,966 x 5 (active)
             to churn_type edge_between mean_page_rank
     <int> <int> <chr>
                                                   <dbl>
##
                                   <dbl>
## 1
         1
               3 ss
                                    3.77
                                                 0.00112
## 2
         1
               4 ss
                                    3.51
                                                 0.00111
## 3
         3
               4 ss
                                    3.66
                                                 0.00110
## 4
         3
                                    3.69
                                                 0.00111
               5 ss
## 5
         3
               6 ss
                                    3.81
                                                 0.00108
## 6
         4
               6 ss
                                    3.59
                                                 0.00106
## # ... with 196,960 more rows
## #
## # Node Data: 1,000 x 12
           churn edge_id degree_1 degree_2 neigh_avg_deg n_triangle loc_trans
##
##
     <chr> <fct>
                   <int>
                            <dbl>
                                      <dbl>
                                                    <dbl>
                                                                <dbl>
## 1 1
           No
                       1
                              460
                                        539
                                                     429.
                                                                49561
                                                                          0.469
## 2 2
           No
                       2
                              136
                                        863
                                                     334.
                                                                2702
                                                                          0.294
## 3 3
           No
                       3
                              446
                                        553
                                                     425.
                                                                45944
                                                                          0.463
## # ... with 997 more rows, and 4 more variables: between <dbl>, closeness <dbl>,
## # eigen <dbl>, page_rank <dbl>
##computing adjacency-based attributes
employee_tg <- employee_tg %>%
 activate(nodes) %>%
 mutate(
   churn_neigh_1 = map_local_dbl(
     order = 1,
      mindist = 1,
      .f = function(neighborhood, ...) {
          as_tibble(neighborhood, active = "nodes")$churn == "Yes"
       }
     ),
   non_churn_neigh_1 = map_local_dbl(
      order = 1,
      mindist = 1,
      .f = function(neighborhood, ...) {
          as_tibble(neighborhood, active = "nodes")$churn == "No"
          )
       }
      ),
   neigh_churn_prob_1 = churn_neigh_1 / (churn_neigh_1 + non_churn_neigh_1),
    churn_neigh_2 = map_local_dbl(
      order = 2,
      mindist = 2,
      .f = function(neighborhood, ...) {
          as_tibble(neighborhood, active = "nodes")$churn == "Yes"
       }
      ),
   non_churn_neigh_2 = map_local_dbl(
```

```
order = 2,
      mindist = 2,
      .f = function(neighborhood, ...) {
          as tibble(neighborhood, active = "nodes")$churn == "No"
        }
      ),
    neigh_churn_prob_2 = churn_neigh_2 / (churn_neigh_2 + non_churn_neigh_2)
employee_tg %>%
  activate(nodes) %>%
 print(width = Inf)
## # A tbl_graph: 1000 nodes and 196966 edges
## # An undirected simple graph with 1 component
## #
## # Node Data: 1,000 x 18 (active)
##
           churn edge_id degree_1 degree_2 neigh_avg_deg n_triangle loc_trans
                             <dbl>
                                      <dbl>
     <chr> <fct>
                    <int>
                                                     <dbl>
                                                                 <dbl>
## 1 1
                                                      429.
                                                                 49561
                                                                           0.469
           No
                               460
                                        539
                        1
## 2 2
                        2
                               136
                                        863
                                                      334.
                                                                  2702
                                                                           0.294
           No
## 3 3
                        3
           No
                               446
                                        553
                                                      425.
                                                                 45944
                                                                           0.463
## 4 4
           No
                        4
                               433
                                        566
                                                      430
                                                                 44224
                                                                           0.473
## 5 5
                        5
                               448
                                        551
                                                      433.
                                                                 48063
                                                                           0.480
           No
## 6 6
           No
                        6
                               420
                                        579
                                                      430.
                                                                 41544
                                                                           0.472
##
      between closeness eigen page_rank churn_neigh_1 non_churn_neigh_1
##
        <dbl>
                  <dbl> <dbl>
                                   <dbl>
                                                  <int>
                                                                     <int>
## 1 0.000771
                  0.650 0.940 0.00114
                                                     59
                                                                       401
## 2 0.000250
                  0.537 0.210 0.000482
                                                     28
                                                                       108
## 3 0.000785
                                                                       395
                  0.644 0.904 0.00111
                                                     51
## 4 0.000659
                  0.638 0.888 0.00108
                                                     45
                                                                       388
## 5 0.000647
                  0.645 0.925 0.00111
                                                     58
                                                                       390
                  0.633 0.862 0.00105
                                                                       372
## 6 0.000608
                                                     48
     neigh_churn_prob_1 churn_neigh_2 non_churn_neigh_2 neigh_churn_prob_2
##
                  <dbl>
                                 <int>
                                                    <int>
                                                                        <dbl>
## 1
                  0.128
                                    90
                                                                        0.167
                                                      449
## 2
                  0.206
                                   121
                                                      742
                                                                        0.140
## 3
                  0.114
                                    98
                                                      455
                                                                        0.177
## 4
                  0.104
                                   104
                                                      462
                                                                        0.184
## 5
                  0.129
                                    91
                                                      460
                                                                        0.165
## 6
                  0.114
                                   101
                                                      478
                                                                        0.174
## # ... with 994 more rows
## #
## # Edge Data: 196,966 x 5
              to churn_type edge_between mean_page_rank
                                                    <dbl>
##
     <int> <int> <chr>
                                    <dbl>
## 1
         1
               3 ss
                                     3.77
                                                  0.00112
## 2
               4 ss
                                     3.51
                                                  0.00111
         1
## 3
         3
               4 ss
                                     3.66
                                                  0.00110
## # ... with 196,963 more rows
```

#### Task 7.2

Extract the *nodes* data table from **employee\_tg** and save it as **employee\_nodes**. Extract the *edges* data table from **employee\_tg** and save it as **employee\_edges**.

Create employee\_edges\_agg from employee\_edges by:

- 1. pivoting longer by from and to and setting the names to edge\_ndx and values to edge\_id,
- 2. grouping by edge\_id, and
- 3. summarizing edge\_between and mean\_page\_rank with the mean function.

Update **employee\_nodes** by applying **left\_join()** with **employee\_edges\_agg** and joining by **edge\_id**. Replace any missing values on the network measures with *zero* values. Print *wide* the updated version of **employee\_nodes** to examine calculations.

Questions 7.2: Answer these questions: (1) What is the edge\_between for the *first* listed node? (2) What is the mean\_page\_rank for the *second* listed node?

Responses 7.2: (1) 3.77 (2) 0.00111.

```
#extracting nodes as tibbles
employee_nodes <- employee_tg %>%
 activate(nodes) %>%
  as tibble()
employee_edges <- employee_tg %>%
  activate(edges) %>%
  as_tibble()
##aggregating edges as tibble
employee_edges_agg <- employee_edges %>%
 pivot_longer(
   cols = c(from, to),
   names to = "edge ndx",
   values to = "edge id"
   ) %>%
  group_by(edge_id) %>%
  summarize(
   across(
      .cols = c(edge_between, mean_page_rank),
      .fns = mean
      )
   )
##join nodes with edges
employee_nodes <- employee_nodes %>%
  left_join(employee_edges_agg, by = "edge_id") %>%
  mutate(
   across(
      .cols = degree_1:mean_page_rank,
      .fns = ~replace_na(.x, 0)
```

```
)
#calling data
employee_nodes %>%
  print(width = Inf)
## # A tibble: 1,000 x 20
##
             churn edge_id degree_1 degree_2 neigh_avg_deg n_triangle loc_trans
##
      <chr> <fct>
                      <int>
                                <dbl>
                                          <dbl>
                                                          <dbl>
                                                                      <dbl>
                                                                                 <dbl>
    1 1
                                            539
                                                           429.
                                                                      49561
                                                                                 0.469
##
             No
                                  460
                          1
##
    2 2
             No
                          2
                                  136
                                            863
                                                           334.
                                                                       2702
                                                                                 0.294
##
    3 3
                                  446
                                            553
                                                           425.
                                                                      45944
                                                                                 0.463
             No
                          3
##
    4 4
             No
                          4
                                  433
                                            566
                                                           430
                                                                      44224
                                                                                 0.473
##
    5 5
                          5
                                  448
                                            551
                                                           433.
                                                                      48063
                                                                                 0.480
             No
    6 6
                                  420
##
             No
                          6
                                            579
                                                           430.
                                                                      41544
                                                                                 0.472
##
    7 7
             No
                          7
                                  422
                                            577
                                                           429.
                                                                                 0.470
                                                                      41787
##
    88
             No
                          8
                                  428
                                            571
                                                           431.
                                                                      43373
                                                                                 0.475
##
    9 9
             No
                          9
                                  418
                                            581
                                                           431.
                                                                      41583
                                                                                 0.477
##
   10 10
             No
                         10
                                  435
                                            564
                                                           428.
                                                                      44157
                                                                                 0.468
##
       between closeness eigen page_rank churn_neigh_1 non_churn_neigh_1
##
                     <dbl> <dbl>
                                      <dbl>
                                                      <dbl>
                                                                          <dbl>
          <dbl>
                                   0.00114
##
    1 0.000771
                     0.650 0.940
                                                         59
                                                                            401
##
    2 0.000250
                     0.537 0.210
                                   0.000482
                                                         28
                                                                            108
##
    3 0.000785
                     0.644 0.904
                                   0.00111
                                                         51
                                                                            395
##
    4 0.000659
                     0.638 0.888
                                                          45
                                                                            388
                                   0.00108
##
    5 0.000647
                     0.645 0.925
                                   0.00111
                                                          58
                                                                            390
##
    6 0.000608
                     0.633 0.862
                                   0.00105
                                                          48
                                                                            372
    7 0.000635
                     0.634 0.863
                                   0.00106
                                                          53
                                                                            369
##
    8 0.000628
                     0.636 0.880
                                   0.00107
                                                         57
                                                                            371
##
    9 0.000584
                     0.632 0.860
                                   0.00104
                                                          48
                                                                            370
##
   10 0.000710
                     0.639 0.887
                                   0.00109
                                                         51
                                                                            384
##
      neigh_churn_prob_1 churn_neigh_2 non_churn_neigh_2 neigh_churn_prob_2
##
                     <dbl>
                                    <dbl>
                                                        <dbl>
                                                                              <dbl>
##
    1
                     0.128
                                       90
                                                           449
                                                                              0.167
##
    2
                     0.206
                                      121
                                                           742
                                                                             0.140
##
    3
                     0.114
                                       98
                                                           455
                                                                              0.177
                                       104
##
    4
                     0.104
                                                           462
                                                                              0.184
##
    5
                     0.129
                                       91
                                                           460
                                                                              0.165
                                       101
##
    6
                     0.114
                                                           478
                                                                              0.174
##
    7
                     0.126
                                       96
                                                           481
                                                                              0.166
##
    8
                     0.133
                                        92
                                                           479
                                                                              0.161
##
    9
                     0.115
                                       101
                                                           480
                                                                             0.174
##
   10
                     0.117
                                        98
                                                           466
                                                                              0.174
##
      edge_between mean_page_rank
##
              <dbl>
                               <dbl>
##
               3.84
                           0.00110
    1
##
    2
               9.18
                           0.000681
               3.99
##
    3
                           0.00109
##
    4
               3.83
                           0.00108
##
    5
               3.67
                           0.00109
##
    6
               3.82
                           0.00106
##
    7
               3.87
                           0.00106
```

## 8

3.80

0.00107

```
## 9 3.78 0.00106
## 10 3.92 0.00108
## # ... with 990 more rows
```

#### Task 8: Predict Churn

For this task, you will fit logistic regression models to predict employee churn.

#### Task 8.1

Set the random seed of your computer to 1736. Create a new object named employee\_nodes\_split using initial\_split() applied to employee\_nodes. Split the data into 70% training and 30% testing.

Plot the correlations among the node network measures on the training data. Appropriately apply training(), select(), correlate(), rearrange(), shave(), and rplot() to employee\_nodes\_split. Alter the theme of the plot to make the x-axis labels angled at 45 degrees.

Examine the plot.

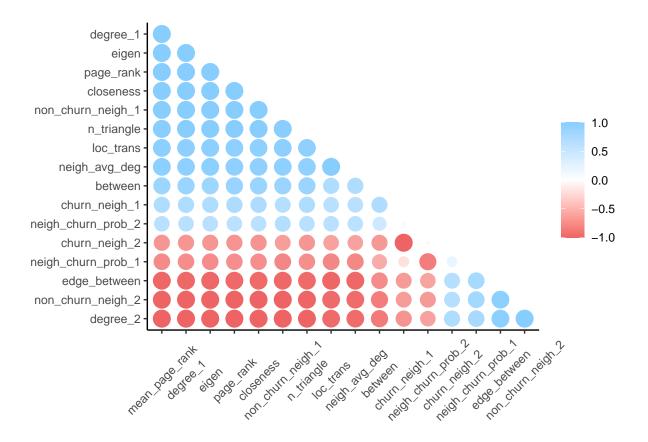
Questions 8.1: Answer these questions: (1) Is the correlation between degree\_2 and mean\_page\_rank positive or negative? (2) Is the correlation between churn\_neigh\_1 and eigen or closeness and eigen stronger?

**Responses 8.1**: (1) Negative (2) Closeness and eigen is stronger.

```
## training and testing split
set.seed(1736)
## create split
employee_nodes_split <- initial_split(</pre>
  employee_nodes,
  prop = 0.7)
##examine correlations
employee_nodes_split %>%
  training() %>%
  select(degree_1:mean_page_rank) %>%
  correlate() %>%
  rearrange() %>%
  shave() %>%
  rplot() +
  theme(
    axis.text.x = element_text(angle = 45, vjust = 0.5)
```

```
##
## Correlation method: 'pearson'
## Missing treated using: 'pairwise.complete.obs'
```

## Don't know how to automatically pick scale for object of type noquote. Defaulting to continuous.



Task 8.2

First, create a modeling workflow named **glm\_wrkflw** for logistic regression using the **glm** engine.

Second, fit a *logistic regression* model on the *training* data of **employee\_nodes\_split** where **churn** is predicted by four network node measures: (1) **degree\_2**, (2) **eigen**, (3) **page\_rank**, (4) and **n\_triangle**. Save the model as **glm\_1**.

Third, apply **predict()** to **glm\_1** to calculate *probabilities* of **churn** in the *testing* data of **employee\_nodes\_split**. Bind the predictions with the *testing* data. Save the result as **glm\_1\_probs**.

Fourth, apply  $roc\_curve()$  to  $glm\_1\_probs$ . Save the result as  $glm\_1\_roc$ . Plot  $glm\_1\_roc$  using autoplot().

Fifth, calculate the area under the receiver-operator characteristic (ROC) curve for **glm\_1\_probs** using **roc\_auc()**.

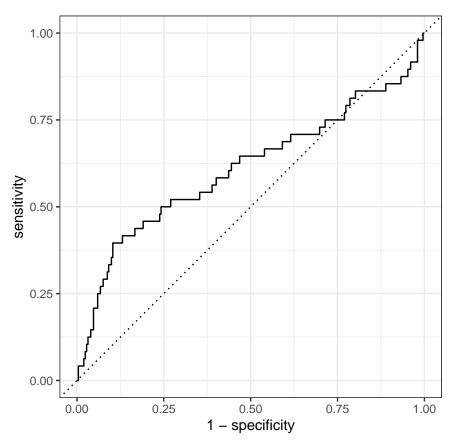
Examine the results.

Questions 8.2: What is the area under the ROC curve for this model?

**Responses 8.2**: The area under the ROC curve is 0.610.

```
##logistic regression workflow
glm_wrkflw <- workflow() %>%
  add_model(
  logistic_reg() %>%
    set_engine("glm")
  )
##first logistic regression model
```

```
glm_1 <- glm_wrkflw %>%
  add_formula(
    churn ~ degree_2 + eigen +
      page_rank + n_triangle
    ) %>%
  fit(training(employee_nodes_split))
##evaluate predictions
glm_1_probs <- predict(</pre>
  glm_1,
  testing(employee_nodes_split),
  type = "prob"
  ) %>%
  bind_cols(testing(employee_nodes_split))
##ROC curve
glm_1_roc <- glm_1_probs %>%
  roc_curve(churn, .pred_Yes)
autoplot(glm_1_roc)
```



```
##area under ROC curve
glm_1_probs %>%
  roc_auc(churn, .pred_Yes)
```

#### **Task 8.3**

Fit a second *logistic regression* model using **glm\_wrkflw** on the *training* data of **employee\_nodes\_split** where **churn** is predicted by two neighborhood node measures: (1) **neigh\_churn\_prob\_1** and (2) **neigh\_churn\_prob\_2**. Save the model as **glm\_2**.

Then, apply **predict()** to **glm\_2** to calculate *probabilities* of **churn** in the *testing* data of **employee\_nodes\_split**. Bind the predictions with the *testing* data. Save the result as **glm\_2\_probs**.

Then, apply roc\_curve() to glm\_2\_probs. Save the result as glm\_2\_roc. Apply autoplot() to plot glm\_1\_roc and add a geom\_path() layer using glm\_2\_roc.

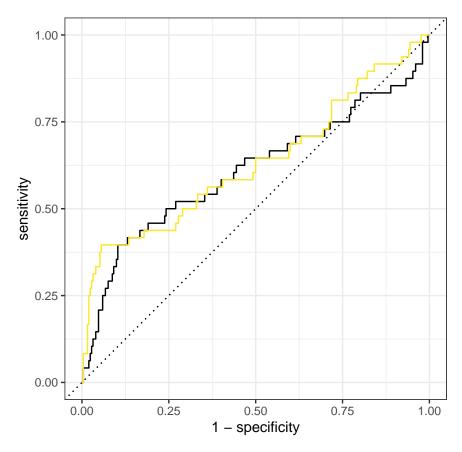
Then, calculate the area under the receiver-operator characteristic (ROC) curve for **glm\_2\_probs** using **roc\_auc()**.

Examine the results.

**Questions 8.3**: Answer these questions: (1) What is the area under the ROC curve for this model? (2) Does the *first* or *second* model predict better?

Responses 8.3: (1)0.631 (2) the second model predicted better.

```
## second logistic regression model
glm_2 <- glm_wrkflw %>%
  add_formula(
    churn ~ neigh_churn_prob_1 + neigh_churn_prob_2
    ) %>%
  fit(training(employee_nodes_split))
##evaluate predictions
glm_2_probs <- predict(</pre>
  glm_2,
  testing(employee_nodes_split),
  type = "prob"
  ) %>%
  bind_cols(testing(employee_nodes_split))
## ROC curve
glm_2_roc <- glm_2_probs %>%
 roc_curve(churn, .pred_Yes)
##plotting first model
autoplot(glm_1_roc) +
  geom_path(
    data = glm_2_roc,
    mapping = aes(x = 1 - specificity, y = sensitivity),
    color = "#FDE725FF"
    )
```



```
##area under ROC curve
glm_2_probs %>%
  roc_auc(churn, .pred_Yes)
```

### Task 8.4

Fit a third *logistic regression* model using glm\_wrkflw on the *training* data of employee\_nodes\_split where **churn** is predicted by seven network node measures: (1) **neigh\_churn\_prob\_1**, (2) **neigh\_churn\_prob\_2**, (3) **eigen**, (4) **mean\_page\_rank**, (5) **closeness**, (6) **loc\_trans**, and (7) **n\_triangle**. Save the model as glm\_3.

Then, apply **predict()** to **glm\_3** to calculate *probabilities* of **churn** in the *testing* data of **employee\_nodes\_split**. Bind the predictions with the *testing* data. Save the result as **glm\_3\_probs**.

Then, apply roc\_curve() to glm\_3\_probs. Save the result as glm\_3\_roc.

Apply **ggplot()** to start a plot, add a diagonal reference line with **geom\_abline()**, add **glm\_1\_roc**, **glm\_2\_roc**, and **glm\_3\_roc** via **geom\_path()**. Make sure to name the colors of each path inside of **geom\_path()** for each model. Add appropriate labels for the axes and legend. Use **scale\_color\_manual()** to label the paths in the legend. Use **theme\_linedraw()** as the theme. Position the legend at the bottom. Display the plot.

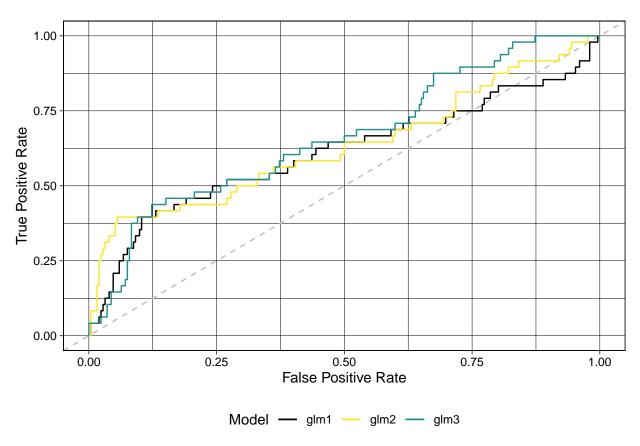
Then, calculate the area under the receiver-operator characteristic (ROC) curve for **glm\_3\_probs** using **roc\_auc()**.

Examine the results.

Questions 8.4: Answer these questions: (1) What is the area under the ROC curve for this model? (2) Which model predicts the best?

Responses 8.4: (1) 0.661 (2) model 3 predicts the best.

```
## second logistic regression model
glm_3 <- glm_wrkflw %>%
  add_formula(
    churn ~ neigh_churn_prob_1 + neigh_churn_prob_2 +
      eigen + mean_page_rank + closeness + loc_trans + n_triangle ) %>%
 fit(training(employee_nodes_split))
##evaluate predictions
glm_3_probs <- predict(</pre>
  glm_3,
  testing(employee_nodes_split),
 type = "prob"
) %>%
  bind_cols(testing(employee_nodes_split))
##ROC curve
glm_3_roc <- glm_3_probs %>%
 roc_curve(churn, .pred_Yes)
### save plot
roc_plot <- ggplot() +</pre>
  geom_abline(intercept = 0, slope = 1, linetype = 2, color = "gray") +
 geom_path(
   glm_1_roc,
   mapping = aes(x = 1 - specificity, y = sensitivity, color = "glm1")
  )+
  geom_path(
   data = glm_2_roc,
   mapping = aes(x = 1 - specificity, y = sensitivity, color = "glm2")
   )+
  geom_path(
   data = glm 3 roc,
   mapping = aes(x = 1 - specificity, y = sensitivity, color = "glm3"),
  scale_color_manual(
   values = c("glm1" = "#000000", "glm2" = "#FDE725FF", "glm3" = "#21908CFF")
   )+
  labs(x = "False Positive Rate", y = "True Positive Rate", color = "Model") +
  theme_linedraw() +
  theme(legend.position = "bottom")
roc_plot
```



```
##area under ROC curve
glm_3_probs %>%
  roc_auc(churn, .pred_Yes)
```

# Task 9: Save Objects and Plots

For this task, you will save some of the objects and plots created in this script.

# **Task 9.1**

Save the following objects into a single RData file named  $employee\_net\_objects.rdata$  in the data folder of the project directory:

- 1. employee\_tg,
- 2. employee\_nodes,
- 3. employee\_net\_samp\_plot,
- 4. **glm\_wrkflw**, and
- 5. **glm\_1**, **glm\_2**, and **glm\_3**.

Save the three plot objects as **png** files into the **plots** folder of the project directory:

```
    employee_net_samp_plot as employee_net_samp.png,
    employee_net_samp_facet_plot as employee_net_samp_facet.png, and
    roc_plot as roc.png.
```

Alter the width and height for the plots as needed.

```
##save working data
save(
  employee tg,
  employee_nodes,
  employee_net_samp_plot,
  glm_wrkflw,
  glm_1, glm_2, glm_3,
  file = here("data", "employee_net_objects.rdata")
  )
## save plots to folder in project directory
ggsave(
  here("plots", "employee_net_samp.png"),
 plot = employee_net_samp_plot,
  units = "in", width = 9, height = 9
  )
## save a single plot to a file
ggsave(
  here("plots", "employee_net_samp_facet.png"),
 plot = employee_net_samp_facet_plot,
  units = "in", width = 12, height = 6
  )
## save a single plot to a file
ggsave(
 here("plots", "roc.png"),
  plot = roc_plot,
 units = "in", width = 12, height = 6)
```

# Task 10: Conceptual Questions

For your last task, you will respond to conceptual questions based on the conceptual lectures for this week.

**Question 10.1**: Describe how to compute *neighbor-based* node metrics in networks.

**Response 10.1**: We can compute for all the nodes how many neighbors they have by multiplying adjacency matrix by a vector that represents whether or not a node is a color. That will give you the number of neighbors they have of a color..

**Question 10.2**: What is the difference between *closeness centrality* and *betweenness centrality* of nodes in networks?

**Response 10.2**: Closenss centrality measures how many steps it takes to access every node from a focal node. Betweeness centrality measures the number of the shorests paths going through a node or edge. .

**Question 10.3**: What is a receiver-operator characteristic curve?

**Response 10.3**: The receiver-operator characteristic curve plots the true positive rate and false positive rate against each other for all possible decision thresholds..