EFOE GNASSIA

(618) 409 – 6527

efoejean@gmail.com | Portfolio | GitHub

SUMMARY

Software & Database Developer skilled in analysis, design, testing, and customer support. Dedicated to providing quality and timely results utilizing current coding standards and practices. Self-motivated and adept at performing in both independent and collaborative projects.

SKILLS

- C# Programming
- JavaScript
- Java
- SQL
- Python Programming
- HTML 5 / CSS

- MS Access
- Database Design
- Problem – Solving
- Time Management
- Customer Service
- Conflict Resolution

EDUCATION & CERTIFICATIONS

Associate of Science, Software & Database Development and Mgt   Expected December 2021
Southwestern Illinois College – Belleville, IL

HR Management Certificate   June 2014
Entrepreneurship Training Institute – Accra, Ghana

WORK EXPERIENCE

WordPress content editor - developer   September 2021 - Present
Southwestern Illinois College – Belleville, IL
- Create interaction for programs' pages for SWIC.edu
- View the project result to make sure project meets design specifications
- Find and fix bugs on the website
- GEO Caching with Google Street view and 360 Video
- Assist with other Web-related, SWIC.edu and/or department tasks/projects as needed

Account Processor   February 2019 – Present
U.S. Bank – St. Louis, MO
- Process payments into customers' accounts using bank's technology following all policies and procedures
- Resolve or escalate issues encountered by our processing team

- Train processors on new accounts
- Participate in leadership meetings to discuss and plan changes for the team

Peer Tutor – Succes Center   January 2021 – May 2021

Southwestern Illinois College – Belleville, IL
- Assisted students with homework, projects, test preparation, papers, research, and other academic tasks.
- Worked with students to help them understand key concepts
- motivated and encouraged students to improve their academic performance using effective goal-setting strategies
- Taught skills to improve academic performance, including study strategies, note-taking skills

Security Officer   May 2018 – July 2019
Securitas – St. Louis, MO
- Secured premises and personnel by routinely patrolling property – reported suspicious actvities or behaviors
- Monitored property entrance and surveillance equipment
- Enforced client policy by making sure employees follow rules and regulation
- Authorized the entrance of people and vehicles

Languages

- English
- French