**EFOE GNASSIA**

(618) 409 – 6527

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**SUMMARY**

Software & Database Developer skilledin analysis, design, testing, and customer support. Dedicated to providing quality and timely results utilizing current coding standards and practices. Self-motivated and adept at performing in both independent and collaborative projects.

**SKILLS**

* C# , Python, Java
* JavaScript / Node js
* SQL, Database Design
* HTML 5 / CSS
* Git, Visual Studio, VS Code, MS Office

**EDUCATION & CERTIFICATIONS**

**Associate of Science, Software & Database Development and Mgt**  December 2021

*Southwestern Illinois College – Belleville, IL*

**Honors:**

**GPA**: 3.7 / 4.00

Member of PHI THETA KAPPA Honor Society

Member of National Adult Education Honor Society

**HR Management Certificate** June 2014

*Entrepreneurship Training Institute – Accra, Ghana*

**WORK EXPERIENCE**

**Account Processor**  February 2019 – Present *U.S. Bank – St. Louis, MO*

* Process payments into customers’ accounts using bank’s technology following all policies and procedures
* Resolve or escalate issues encountered by our processing team
* Train processors on new accounts
* Participate in leadership meetings to discuss and plan changes for the team

**WordPress content editor – developer, Intern** September 2021 – December 2021

*Southwestern Illinois College – Belleville, IL*

* Create interaction for programs’ pages for SWIC.edu
* View the project result to make sure project meets design specifications
* Find and fix bugs on the website
* GEO Caching with Google Street view and 360 Video
* Assist with other Web-related, SWIC.edu and/or department tasks/projects as needed

**Peer Tutor – Succes Center** January 2021 – May 2021

*Southwestern Illinois College – Belleville, IL*

* Assisted students with homework, projects, test preparation, papers, research, and other academic tasks.
* Worked with students to help them understand key concepts
* motivated and encouraged students to improve their academic performance using effective goal-setting strategies
* Taught skills to improve academic performance, including study strategies, note-taking skills

**Languages**

* English
* French