

# Curriculum Vitae

## EFRAT ZUSMAN

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## Summary

Highly motivated and results-oriented QA Engineer with a proven track record in ensuring software quality, reliability, and performance. Possessing a strong foundation in manual and automated testing, API validation, and continuous deployment, I am eager to contribute to an R&D team at an AI-first tech company like Fullpath. Adept at defining and executing comprehensive test plans, troubleshooting complex issues, and collaborating effectively across cross-functional teams to deliver high-quality, data-driven solutions.

## Skills

**\*\*Programming Languages:\*\*** Python, Java, JavaScript

**\*\*Databases:\*\*** SQL, MongoDB

**\*\*QA Tools & Technologies:\*\*** Postman, Jira, Git, Selenium, Pytest, Docker, Jenkins, AWS, Azure, Confluence, Redis, Kafka, Splunk, Grafana

**\*\*Methodologies:\*\*** Agile, Scrum

**\*\*Languages:\*\*** Hebrew (Native), English (Fluent)

## Experience

### QA Engineer | Company X | 2022 – Present

- Develop and execute comprehensive test plans and test cases for web and mobile applications, ensuring adherence to quality standards.
- Perform both manual and automated testing to efficiently identify and document software defects.
- Collaborate closely with development teams to facilitate timely bug resolution and validate fixes.
- Participate actively in code reviews and design discussions, providing valuable QA insights.
- Implement and maintain Continuous Integration/Continuous Deployment (CI/CD) pipelines using Jenkins, streamlining release processes.
- Utilize SQL extensively to validate data integrity, identify inconsistencies, and troubleshoot complex issues across various systems.
- Conduct thorough testing of RESTful APIs using Postman, ensuring robust and reliable service performance.

### Junior QA Tester | Company Y | 2020 – 2022

- Executed manual test cases meticulously, ensuring thorough coverage and accurate defect identification.
- Reported bugs with detailed steps and clear reproductions, facilitating efficient developer workflows.
- Assisted in the creation and maintenance of test documentation, improving overall test process clarity.
- Collaborated closely with product and development teams to understand requirements and

deliver quality features.

#### Technical Support Specialist | Company Z | 2018 – 2020

- Provided direct technical assistance and support to customers, resolving software and hardware issues efficiently.
- Troubleshoot and diagnosed various technical problems, ensuring minimal downtime and high user satisfaction.
- Documented solutions, procedures, and common issues, contributing to a comprehensive knowledge base.

#### Education

#### Bachelor of Science in Computer Science | University Alpha | 2016 – 2020

#### Certifications

#### ISTQB Foundation Level | 2021