

Elijah Smith-Antonides

Foster, RI • 401-309-9107 • efsa95@gmail.com • <https://github.com/efsa95>

EDUCATION

University of Rhode Island, Kingston, RI
Bachelor's in Computer Science,

Expected May 2025
GPA 3.4

WORK EXPERIENCE

The Computer Store LLC

10/2014 - 06/2018

Computer Software & Hardware Technician / Store Manager

- Diagnosed and repaired **300+** desktop and laptop computers, troubleshooting hardware and software issues.
- Performed installations of HDDs, SSDs, motherboards, screens, and OS re-installations.
- Provided **remote customer support**, reducing in-store visits by **30%**.
- **Trained 3 employees** on technical repair procedures and customer service strategies.
- Managed inventory, handled bank deposits, and **resolved customer upsets**.

Army National Guard

4/2023 - Present

Sergeant E-5 Army Musician

- **Strong Military Bearing** requires good **time management and discipline** in stressful situations.
- Lead and **coordinate** live performances for **audience's 100+ persons**.
- **Train and mentor** new members in performance standards and teamwork.

University of Rhode Island

1/2025 - Present

CSC311 Computer Systems and Programming Tools Teachers Assistant

- **Managed** class repo and website.
- **Taught students** how to use GitHub, git cli, git bash, Unix commands, Terminal.
- Collaborated with professor to create labs and assignments.

LifeWorks

8/2020 - 09/2021

Health Benefits Counselor

- Provided **guidance on health insurance** premium payment plans, **Medicare/Medicaid**, and spending accounts.
- **De-escalated** customer concerns by submitting **service requests** and processing emergency carrier updates.
- Managed transfers between medical carriers and internal departments to ensure **seamless service**.

PROJECTS & RESEARCH

Software Engineering

Was a **SCRUM master**/team leader for full stack development of a gym app called FitForge, used **Agile software** development techniques, designed **firebase backend** authentication, created JSON format for user file storage, managed GitHub repository, and GitHub project **sprints**.

Data Science

Developed a web scraper to scrap musical artist information from wikis to find correlations between album runtimes and yearly hits. Used **machine learning** to determine if "Fake News" can be detected from article titles.

TECHNICAL SKILLS

- Dart, Python, Pandas, C/C++, Bash, JupyterBook, scripting, Flutter, GitHub Administration
- Supervised & Unsupervised Machine Learning (scikit-learn), Web Scraping, Data Cleaning, Model Optimization
- PC assembly / Hardware Replacement, OS installations, Remote tech support
- Managing Small Teams / Training New Employees, SCRUM Master, Public Speaking and Performance