# **ERIC FUNG**

## FRONT-END DESIGN/DEVELOPMENT

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## **EDUCATION**

## 2013 - Present WEB DESIGN

School of the Art Institute of Chicago

Courses:

Designing for WordPress jQuery for Designers Designing for the Screen Content Management Systems Advanced HTML/CSS Intermediate HTML/CSS Intro to HTML/CSS Intro to Graphic Design

Color Theory

2007-2011

## BACHELORS OF SCIENCE IN JAPANESE LANGUAGE & CULTURE

Eastern Michigan University

## **SKILLS**

#### Web:

HTML5/CSS3, jQuery, Responsive Designs, Front-End Framework (Bootstrap, Kraken), CMS (Jekyll, Wordpress), Windows & Mac Platforms

#### Design:

Illustrator, Photoshop, Bridge, inDesign, Color Sense

#### Office:

MS Office Suite, Customer Service, Written & Verbal Communication, Problem Solving, SAP GUI

## **EXPERIENCE**

2011 - Present

### MARKETING ADMINSTRATOR / TEAM LEADER

Mitsui & Co. (USA), Inc. | Chicago, IL

Managed and served as team lead for 14 key domestic and international accounts for Steel division. Held responsibility for maintaining customer satisfaction and overseeing full order and delivery process for accounts.

- Established and maintained long term relationships with customers and vendors though face-to-face meetings.
- Coordinated domestic/overseas production, logistics and US customs entry documentation.
- · Lead a team of 4, including developing and leading new employee training programs.
- · Involved in the hiring process such as deciding potential candidates and interviewing.
- · Managed credit/entrustment lines, credit risk/reserve and AR/AP.
- $\cdot$  Served as primary vendor liaison with domestic  $\delta$  foreign vendors.
- Handled order management system governance and managed customer production, inventories and consignments programs.