



BANK GUARANTEE COLLABORATION

Improve productivity of your trade finance
operations using Microsoft Cloud for Financial
Services

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Financial Services Award
Global SI Digital Transformation Award
Analytics Award



BANK GUARANTEE COLLABORATION

WHAT WE OFFER

Capgemini's Bank Guarantee Collaboration solution empowers employees to orchestrate end-to-end processes across your bank to review, comment, and finalize the contract, resulting in increased productivity and significant reduction of operational risk. The solution leverages Collaboration Manager for the interaction among employees and the customers.

Multiple bank employees-trade operations, legal experts, and product managers-need to collaborate internally and with the customer to review and finalize the guarantee text. The back-and-forth emails between employees and customers make the whole process inefficient. Capgemini solution with a customer portal and workflow capabilities embedded in Microsoft Teams enables end-to-end visibility and allows multiple actors to work on the customer request. Developed using Collaboration Manager for Microsoft Cloud for Financial Services, the solution can be easily customized to align with your trade finance operating model.

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Key Highlights of Capgemini's Bank Guarantee Collaboration solution:

- **Customer Portal:** Customers can request bank guarantee digitally and upload the supporting documents.
- **Collaboration Manager:** The employee experience is delivered using Microsoft Teams with workflow capabilities which can be customized as per bank needs to enable collaboration between various employees.
- **E-signature:** Ability to request digital signature from the customers using Adobe e-sign

Capgemini's Engagement Model: A typical engagement can range from 4-8 weeks where a team of experts from Capgemini can build the omnichannel experience for customers as a POC and build a backlog for delivering these capabilities in the production environment.

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6-WEEK RAPID PROTOTYPING ENGAGEMENT MODEL

Consult– 1 Week

- Identify and Engage with key business stakeholders
- Understand the business challenge and identify suitable use cases that can benefit from MC4FSI implementation
- Define scope and success criteria for MVP
- Assess environment readiness



Design & Implement – 4 Weeks

- Deploy MC4FSI solution components in your tenant
- Customize Capgemini's Bank Guarantee Collaboration solution
- Iterative build of Minimum Viable product (MVP)
- Show and tell sessions with stakeholders

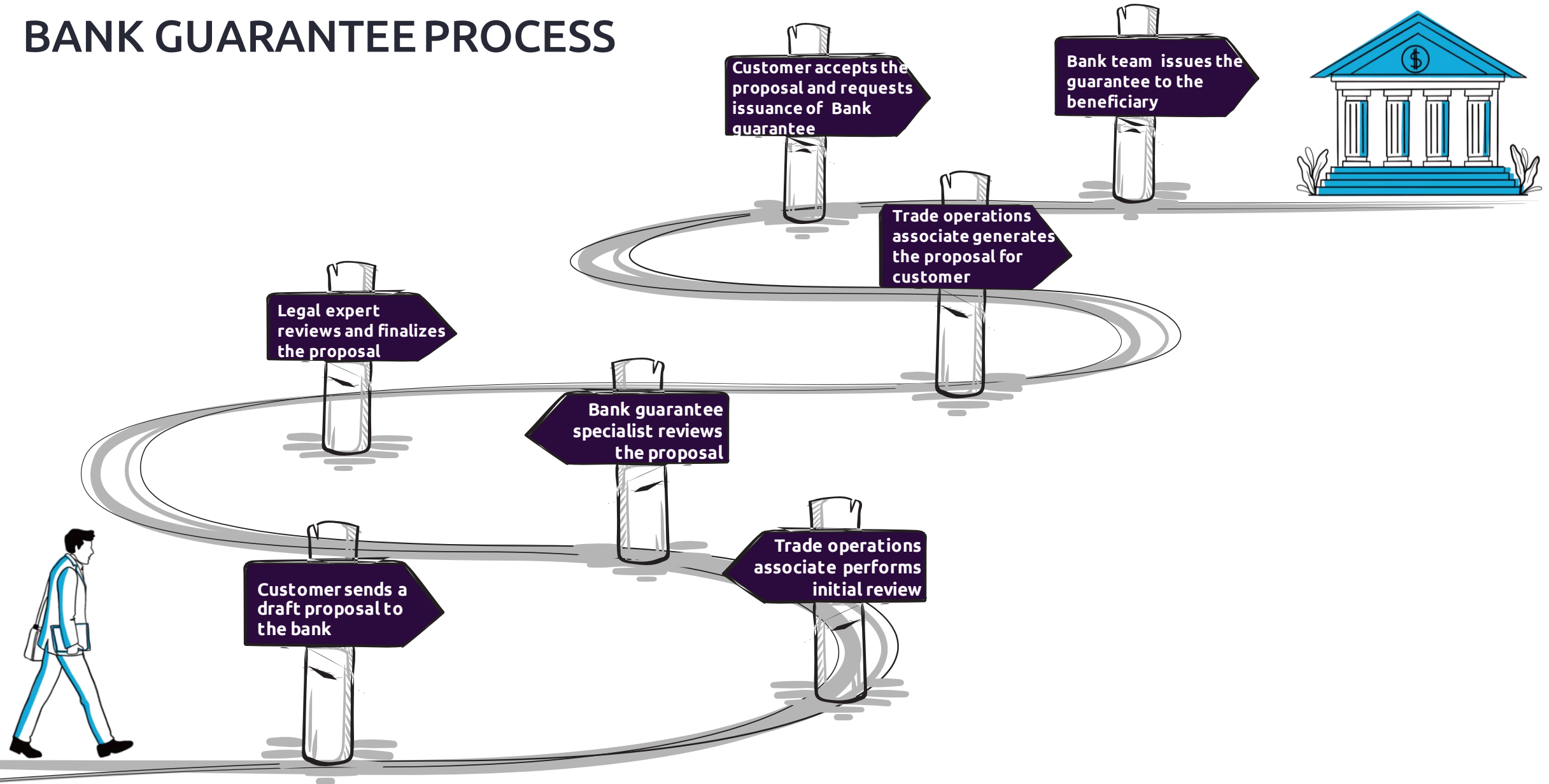


FEEDBACK & BACKLOG CREATION – 1 Week

- Demonstrate business value of Bank Guarantee Collaboration solution
- Seek feedback from key stakeholders on the MVP
- Create roadmap/epics for future enhancements, integrations with your system of records and org-wide rollout
- Conclude with Report and Recommendations for next steps and action items



BANK GUARANTEE PROCESS





BANK GUARANTEE PROCESS





SUMMARY SCREEN FOR A TRANSACTION

GR-1003

Guarantee Details - Information

New Request Process
Active for 22 hours

Initial Review

Specialist Review (1 Hrs)

Legal Review

Bank Proposal

Customer Acceptance

Close

Summary Details Activity Meetings Tasks Notes Related

Guarantee Request ID	GR-1003
Beneficiary Reference ID	BE-1001
Customer Reference ID	CU-1003
Guarantee Request Title	Route 1 extension Contract
Guarantee Type	Dependent Undertaking
Created On	10/21/2021 7:06 PM

Timeline

Search Timeline

Enter a note...

Note modified by Viswanathan Iyer
Customer's documents review findings
Customer had stated that the firm had a bankru...
Loan Manager screenshots.PNG
10/21/2021 8:15 PM

Note modified by Viswanathan Iyer
First phone call with customer
Meeting Notes: Customer has several Bank Guar...
10/21/2021 8:12 PM

Task Status

+ New Task Refresh Flow Run Report

Subject	Regarding	Due Date	Priority
Project Kickoff	Fleet Automation	---	Normal
Design Review	Fleet Automation	---	Normal
Project Review	Connected Quality Control	---	Normal
Initiate Kickoff Meeting	Hybrid production lines	---	Normal
Evaluation Plan agreed upon (sample)	Connected Quality Control	1/18/2018 1:00 PM	High
Evaluation plan underway (sample)	Connected quality control	1/22/2018 1:00 PM	Normal

All # A B C D E F G H I J K L M N O P Q R S T U V W X Y Z
1 - 6 of 24 Page 1

Approvals

+ New Guarantee Appro... Refresh Flow

Task Name	Created On	Task Approval Status	Task Approved Date
Check Appraisal of mortgaged property	10/22/2021 5:09 PM	Approved	10/22/2021 8:00 AM
Credit Check of Customer	10/22/2021 5:10 PM	Pending	10/21/2021 8:00 AM
Verify assets of subsidiary	10/22/2021 5:11 PM	Rejected	10/19/2021 8:00 AM

All # A B C D E F G H I J K L M N O P Q R S T U V W X Y Z
1 - 3 of 3



DETAIL TRANSACTION SCREEN

GR-1003

Guarantee Details · Information

New Request Process
Active for 22 hours

Initial Review

Specialist Review (1 Hrs)

Legal Review

Bank Proposal

Customer Acceptance

Close

Summary

Details

Activity

Meetings

Tasks

Notes

Related

Guarantee Request Details

Guarantee Request ID

GR-1003

Guarantee Request Title

Route 1 extension Contract

Advising Bank Name

JP Morgan Morgan

Expected Issue Date

10/28/2021

Expiry Date

11/4/2021

Percent Covered

50.00

Attachments

Guarantee_Details_Image.PNG

Delete

Guarantee Type

Dependent Undertaking

Type Of Undertaking

Performance

Underlying Contract Type

Delivery

Text Standard

Our wording as attached

Value of Contract

300,000.00

Guaranteed Amount

30,000.00

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Gold Security
Gold DevOps
Gold Application Development
Gold Data Platform





About Capgemini

Capgemini is a global leader in partnering with companies to transform and manage their business by harnessing the power of technology. The Group is guided everyday by its purpose of unleashing human energy through technology for an inclusive and sustainable future. It is a responsible and diverse organization of 270,000 team members in nearly 50 countries. With its strong 50 year heritage and deep industry expertise, Capgemini is trusted by its clients to address the entire breadth of their business needs, from strategy and design to operations, fuelled by the fast evolving and innovative world of cloud, data, AI, connectivity, software, digital engineering and platforms. The Group reported in 2020 global revenues of €16 billion.

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