

### STATEMENT

Utilize my skills in web full stack development, HTML, CSS, JavaScript, NodeJS, ReactJS, UX/UI, Design Thinking, Algorithms, and Object Oriented Programming to contribute to the development and improvement of softwares and web applications, while supporting the team and stakeholders with my passion and dedication to the tech industry.

### PROFESSIONAL SKILLS

Web Design and Development   
Graphic Design For Web   
Result Oriented   
Project Management 

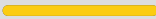
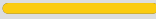
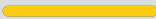
### TECHNOLOGIES

JavaScript (NodeJS, HBS, EJS, REACTJS), Java/JEE, Native Android Application development using Java, VisualBasic .NET, HTML5 and CSS3, Firebase, Bootstrap, OS Virtualization with Docker, Bash and shell scripting, MySQL, SQLite, SQL Server, PostgreSQL, MongoDB.

### TECHNICAL SKILLS

Agile Frameworks / Status Tracking Framework (JIRA)  
SQL and database concepts  
OOP and Design Patterns  
Unit Testing  
UX/UI and Adobe Creative Suite

### LANGUAGES

English   
French   
Arabic 



GITHUB

I am a diligent Software Developer with 2+ years of experience in the field, with banking experience as a Customer Experience Associate and Personal Banking Associate. I have proficient knowledge in banking applications, systems, networks, innovation, design principles, best practices, business, organization, bank standards. A heavy focus on full stack engineering with technical skills in JavaScript (NodeJS, REACTJS), Java, .NET, HTML5 and CSS3, Firebase, Bootstrap, Docker, Bash and shell scripting, UNIX/LINUX, Agile Frameworks, SQL, NoSQL and database concepts, Object Oriented Programming and Design Patterns, Unit Testing, Visual UX/UI and Adobe Creative Suite (Photoshop, InDesign, Illustrator, Adobe XD). My interpersonal skills include project management, leadership, teamwork, communication, and problem-solving.

### WORK EXPERIENCE

- May 2022 - Present **TD CANADA TRUST**  
**PERSONAL BANKING ASSOCIATE**
  - Understanding customer needs to find appropriate solutions while exercising good judgement in confidential matters.
  - Building customer confidence on emerging digital trends for banking.
  - Participating in the timely and accurate completion of business processes and procedures.
  - Act as a brand ambassador for the bank, both internally and externally.
- Nov 2021 - May 2022 **CUSTOMER EXPERIENCE ASSOCIATE**
  - Responded and resolved customers' concerns while adhering to internal policies/procedures and applicable regulatory guidelines.
  - Delivered quality customer experiences and recommended improvements where opportunity exists.
- Dec 2020 - Jul 2021 **CMA CGM**  
**FULL STACK DEVELOPER**
  - Produced clean, efficient, reusable code based on SLA using NodeJS, PHP, Handlebars, ReactJS, MySQL.
  - Iterated project delivery using Agile development methodologies.
  - Align with other Product Owners and senior management to follow product vision.
  - Create and maintain a prioritized product backlog
  - Gathered and evaluated user feedback.
  - Documented code, managed version controller (Git), and oversaw deployment.

### EDUCATION

- 2018 - 2021 **SAINT JOSEPH UNIVERSITY OF BEIRUT**  
**BACHELOR OF COMPUTING FOR BUSINESS**
- 2021 - 2022 **HUMBER INTERNATIONAL GRADUATE SCHOOL**  
**WEB DESIGN AND DEVELOPMENT**
- 2022 - 2023 **GRAPHIC DESIGN FOR PRINT AND WEB**

### ACHIEVEMENTS

- STANFORD UNIVERSITY, D.SCHOOL**  
**DESIGN THINKING AND INNOVATION**