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| **Employee Name** | Erez Ghelbendorf | **WWID** | 11536440 |
| **Manager Name** | Itamar Liber | **Review Period** | Jan 2015 – Dec 2015 |
| **Job Title** |  | **Grade** |  |

**Job Description**

Student Lab Technician – Responsible of hardware deployment and repair.

**Key Accomplishments**

1. **Power On Support –** Supported CMV with RVP7/5 J0, Halo Power On

Worked with designersto solve issues, giving a fast & professional service.

1. **Deployment & Repair –** ramping up systems from the Customer stock, verifying features that the customer using, in case of faulty moving to debug (one-stop shop) repairing faulty hardware with determination to give the customer the ability to keep his activities with minimum delays.
2. **Customer Lab Support –** Supporting the Customers lab with critical issues in order to allow the stream of the customer activities. (Sinai2 bugs, randomly system shutdowns, weird P.C, etc…)

**Strengths**

1. **Customer Orientation –** Consistently keeping communication with the customer updating with their needs, their priority, checking what’s next, to be prepared to give the best service I can.
2. **Team Player –** I like working with the team getting & sharing information about debug experience in order to advance and help others & myself with the debugging, sending report about common issues that I’ve faced with. Using the experience of other colleagues to advance with the debugging.
3. **Diligence/self-learning –** Hard working to solve the problems and to learn about the electrical circuits, useful software, and another tools to enrich my knowledge which causing a better understanding to detect and fix the problems.

**Areas for Development and/or Improvement**

1. **Debug skills –** I would like to enrich my debug skills, to learn more about useful debug methods and to be more involved with the engineers issues and etc…
2. **Time management** – my bad time management causing me to get late to work and thus also to get back home late and to not catch either time with my family or for my academic learning causing me to stay awake late to catch everything, And back again - late to work…

I want to improve my time management to be more comfortable, to get in and out of work in time, and manage my other stuff better so it will help me to catch more time with my family & for my Academic learning time.

1. **Preparing for CanonLake** – I’ll like to get ready for CanonLake by reading info of its RVP & DVP new boards (Scheme, Brd, BootSequence), release dates, steps, etc…

In order to be ready to give a good service.