Eric Hove

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Portfolio: http://eghove.github.io

Full Stack Web Developer with 10 years experience as a career civil servant and background in Management & Economics. Utilizes Master's degree in Writing to communicate clearly and succinctly. Effective at collaborating with others to solve complex technical problems and create stunning web applications. Known among staff for attention to detail and courteous professionalism.

Technical Skills: HTML5, CSS3, Javascript, JQuery, JQuery UI, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handlebars Js, & React Js.

APPLICATIONS BUILT

NaPS App
- Utilizes several APIs to allow the user to search U.S. National Parks for matching keywords. The application presents campsite data, current weather information, and topographic satellite imagery from NASA.
- Utilizes HTML5, CSS3, Bootstrap, Javascript, JQuery, Firebase, & JQuery UI.
- GitHub: https://github.com/eghove/NaPS-App
- Website: https://eghove.github.io/NaPS-App/index.html

Space GIPHY App
- Queries the GIPHY API to display 10 GIF images related to space when the user clicks one of the buttons at the top of the screen. The user may also add a button of their own. GIF images are loaded in their still state and animation is activated when clicked by the user.
- Utilizes HTM5, CSS3, Bootstrap, Javascript, & JQuery.
- GitHub: https://github.com/eghove/Space-GIPHY-App
- Website: https://eghove.github.io/Space-GIPHY-App/

Super Space Trivia Game
- Timed trivia game comprised of nine questions about space with interstitial cards notifying the user of the correct answer and displaying an animated GIF. Number of correct responses displayed at the end of the game.
- Utilizes HTML5, CSS3, Bootstrap, Javascript, & JQuery.
- GitHub: https://github.com/eghove/SpaceTriviaGame
- Website: https://eghove.github.io/SpaceTriviaGame/

WORK EXPERIENCE

U.S. Department of Veterans Affairs, Ft. Snelling, MN
Senior Veterans Service Representative, 2012-Present
In addition to the duties performed by a Veterans Service Representative, also must: review decisions and correspondence completed by other staff for completeness and accuracy; correct award errors made in the past; provide mentorship to more inexperienced staff members; serve as a subject matter expert in pertinent regulations; and communicate with employees of U.S. Congressional Offices and county officials throughout the country.

Selected Contributions:
- Provided quality assurance testing for new web applications introduced to the VA in 2016 and 2017.
- Received an Individual Contribution Award in May 2013 for providing contributions to management regarding methods to decrease processing time.
- Independently provided over 500 hours of training and peer-to-peer mentoring to enhance the skills and expertise of coworkers.
- Received an Individual Contribution Award in August 2016 for providing valuable assistance in the timely completion of over 10,000 claims filed by veterans.
- Prepared and distributed a 28-page standard operating procedure manual in November 2018 to assist coworkers with correcting errors deemed to be the fault of VA.

U.S. Department of Veterans Affairs, Ft. Snelling, MN
Veterans Service Representative, 2009-2011
Explained benefit programs and entitlement criteria available to veterans, their dependents, and their surviving dependents; conducted interviews with people seeking benefits; identified issues; gathered relevant evidence, adjudicated claims; and provided notification to those seeking benefits in letters describing the decision and the reason(s) for it.

Selected Contributions:
- Delivered formal training to over 200 employees regarding new workflow processes mandated by changes in federal regulations.
- Received an Individual Contribution Award in September 2011 for extraordinary efforts advocating for veterans and other claimants.
- Promoted to Senior Veterans Service Representative in February 2012.

EDUCATION

University of Minnesota, College of Continuing & Professional Studies, St. Paul, MN
Full Stack Web Development Boot Camp
An intensive 24-week long boot camp dedicated to designing and building web applications.

Hamline University, St. Paul, MN
Master of Fine Arts, Writing
Bachelor of Arts, Management & Economics