

Emma Goldhammer

Cambridge, MA
+17812641708
goldhammer.e@gmail.com

People-focused problem-solver seeking UX research role

Work experience

UX Designer

July 2018 - Present

Still Life Studio

I manage and execute the full UX stack for Click, a video-messaging app for business. My responsibilities include owning user research processes, generating user flows and stories, creating wireframes and prototypes for user testing, and contributing design and copy to marketing materials. I conducted over 60 user interviews and operationalized my findings toward new iterations of our product concept, culminating in our launch in November.

Research Analyst

May 2017 - April 2018

Mission Measurement

I contributed to consulting projects for nonprofit and private-sector clients, including piloting a research project on Russian and Chinese civil society and assisting a major North American bank in launching a new philanthropic initiative.

Research Assistant

October 2016 - June 2017

Davis Center for Russian and Eurasian Studies, Harvard University

As a graduate student at Harvard, I co-administered a multistage alumni survey (including Qualtrics surveys and interviews) in order to improve Davis Center programming, graduate student experience, and career outcomes. I also assisted faculty at the Davis Center in planning curricula and composing public talks.

Senior Editorial Assistant

February 2014 - June 2015

The American Academy of Arts and Sciences

I edited content for *Daedalus* (a quarterly academic journal) and other Academy publications at all phases of the production cycle, managing multiple timelines for contributors and other external stakeholders. I also contributed to design decision-making and did publication layout in InDesign.

Education

M.A., Russian, Eastern European, and Central Asian Studies

2015 - 2017

Harvard University (Cambridge, MA)

I designed and implemented a two-year research project culminating in my master's thesis, "Power Works in More than One Way: Narratives of Civil Society in the Russian Truck Driver Movement of 2015-2017," an ethnographic analysis of economic protests organized by Russian transportation professionals. I presented my work in a variety of contexts, including as a Fellow at the Oxford University-helmed University Consortium on Euro-Atlantic Relations. My primary coursework was in anthropology and political science.

B.A., Literature

2009 - 2012

Marlboro College (Marlboro, VT)

Skills

UX design

Proficiency with prototyping tools including Balsamiq, Sketch, and InVision. Experience creating and presenting wireframes and user journeys to various internal stakeholders.

UX research methodologies

Robust experience planning, executing, and documenting complex qualitative research projects. Familiarity with a variety of research methodologies, including ethnography, user interviews, survey design, and card sorting.

Management skills

Experience with agile project management.

Language expertise

Russian (professional fluency); Spanish (basic proficiency)