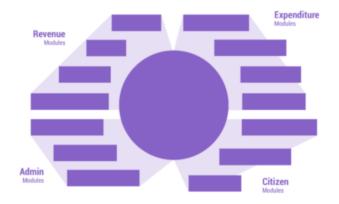# Citizen Convenience

eGov has developed easy to use systems to facilitate citizens in:

- Obtaining birth and death certificate
- Registering his grievances with the ULB
- Obtaining building plan approvals

Govt. of India has framed the Registration of Birth and Death Act, 1968, and set up institutions in all the states to record Births and Deaths in the country. Complete, timely and accurate registration of Births and Deaths is crucial for understanding the population dynamics and planning effective development programs.

eGov web based online Birth and Death application provides the facility to issue birth/death/still birth/adoption certificate in partnership with the office of the Registrar General of India (RGI). Through this system, eGov has come up with the IT standards for birth/death registration and certification, thus providing immense benefit for a citizen while facilitating the department by providing statistical data for a better management