Administrative Efficiency

eGov has developed systems to manage the back office operations and enhance the administrative efficiency of the ULBs. eGov has applications to efficiently handle:

- Employee information
- Documents
- Legal cases

Employees form a major asset base of all municipalities. Efficient and effective utilization of this asset is important to ensure effective administration. An effective human resource management system that includes employee self-service is greatly needed to improve the efficiency of the human resource and related processes.

eGov's web based online Employee Information System captures an employee's complete details, his assignment details across the years. The employee's leave and attendance can be managed using the system. An employee's career progression throughout the employment period can also be captured in the application thus allowing the system to be used as the basis for generating the service book.

The ULBs create and receive a large number of files. The files can originate from other government departments, forwarded to the ULB's, the files can also originate from