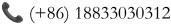# Edward Smart

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SUMMARY

Experienced Software Engineer with 3 years of full stack development experience and exceptional soft skills gained through 3 years of experience in IT Consulting and Technical Support. Proficient in developing scalable software solutions and implementing best coding practices. Seeking Software Engineer roles to utilize expertise in building innovative and efficient software solutions that drive business growth and solve complex challenges.

WORK EXPERIENCE

Blackbook.ai   **Jan. 2022 – Sep. 2023**
Software Engineer   *Brisbane, Australia*
- Contributed clean, efficient and well documented code full stack development of a nationwide yard management application, applying microservices architecture principles to enhance scalability and efficiency.
- Enhanced data retrieval processes from legacy systems, leading to an 80% reduction in query times and a noticeable increase in application speed.
- Created tools and scripts to automate the extraction and upload process of geography data across systems.
- Collaborated with cross-functional teams including SMEs, Business Analysts, UI/UX Designers to gather requirements and implement solutions effectively.

Smarte   **Apr. 2020 – Jul. 2021**
Junior Software Engineer and QA Tester   *Brisbane, Australia*
- Enhanced firmware of in-house custom built IoT light controllers to incorporate several key features requested by our customers.
- Resolved several critical bugs within our custom parcel delivery system, enhancing system functionality and user experience.
- Participated in code reviews, maintaining high quality code standards for myself and the team.
- Collaborated with the development team to address and rectify 100% of reported issues across our entire suite of solutions within our nominated SLA time-frame.

Oracle Cerner   **Mar. 2018 – Jun. 2019**
Technical Solution Analyst   *Brisbane, Australia*
- Delivered level 2 technical support for Cerner's Pharmacy and Surgery solutions, ensuring timely resolution of all issues within SLA timeframe.
- Led weekly client meetings to analyze potential system enhancements and develop strategic long-term implementation goals

Oracle Cerner   **Apr. 2016 – Mar. 2018**
Senior Associate Consultant   *Sydney, Australia*
- Collaborated with SMEs to understand their needs and designed and delivered tailor made implementations of 3 different Cerner solutions across 2 major projects.
- Successfully delivered a year-long project to implement pathology solutions for hospitals throughout South Australia, resulting in improved efficiency and accuracy in diagnostic processes.

EDUCATION

University Of Queensland   **Jan. 2020 - Dec. 2021**
Master's of Information Technology   *Brisbane, Australia*
University Of Sydney   **Jan. 2012 - Dec. 2015**
Bachelor of Liberal Arts and Science (Neuroscience)   *Sydney, Australia*

SKILLS

Software Languages: Python, Rust, TypeScript, JavaScript, C# (.NET), Java, SQL
Frameworks/Libraries: React, Vue
Databases: MySQL, SQL Server, MongoDB
Cloud Platforms: Amazon Web Services (AWS), Azure, Google Cloud Platform
Technologies: Git, Kubernetes, Continuous Integration / Continuous Deployment
Other: Agile Methodologies