



# ArchiMate Case study

Professional driving certificate



# Goals

- Understand (just enough of) my organisation's architecture
- Analyse the impact of changes on my organisation's architecture



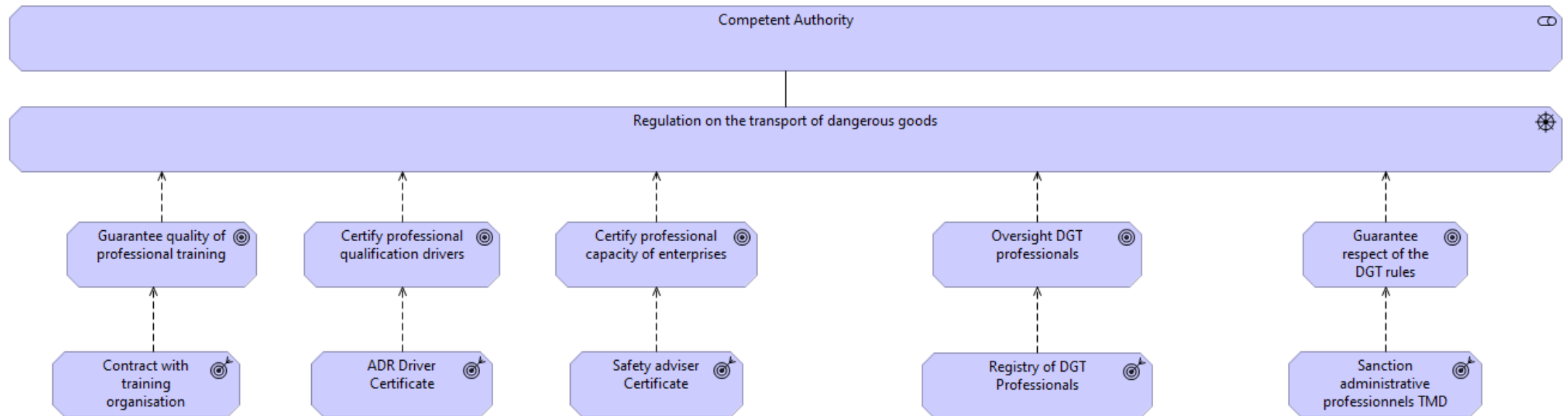
Modelling motivations



# Why a driving certificate

- My organisation is the Ministry of Transports
- Competent authority in charge of the transport of Dangerous Goods
  - Drivers have learned the security rules
  - Drivers respect the rules when driving on the roads

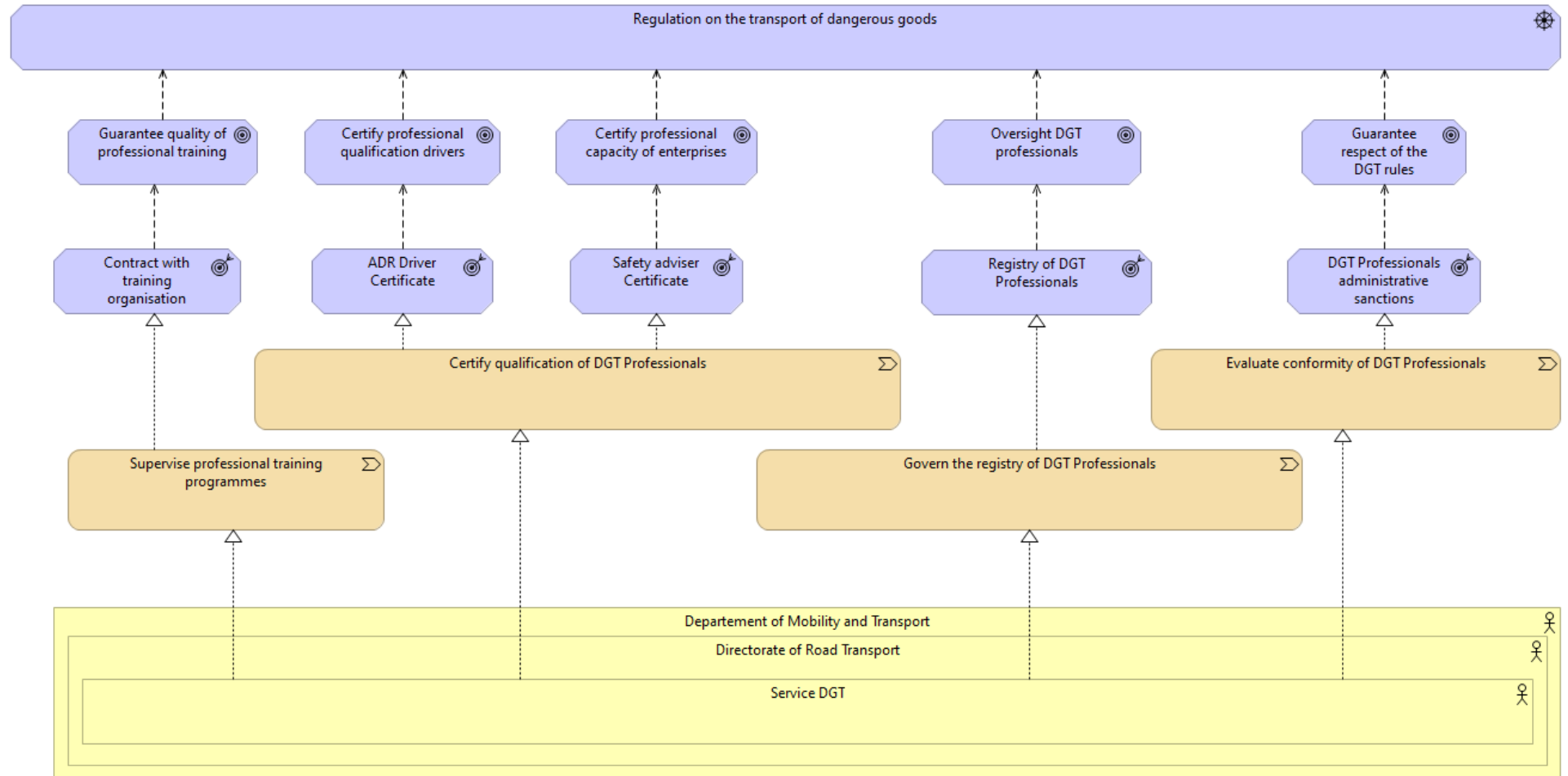
# Motivations of the Competent Authority



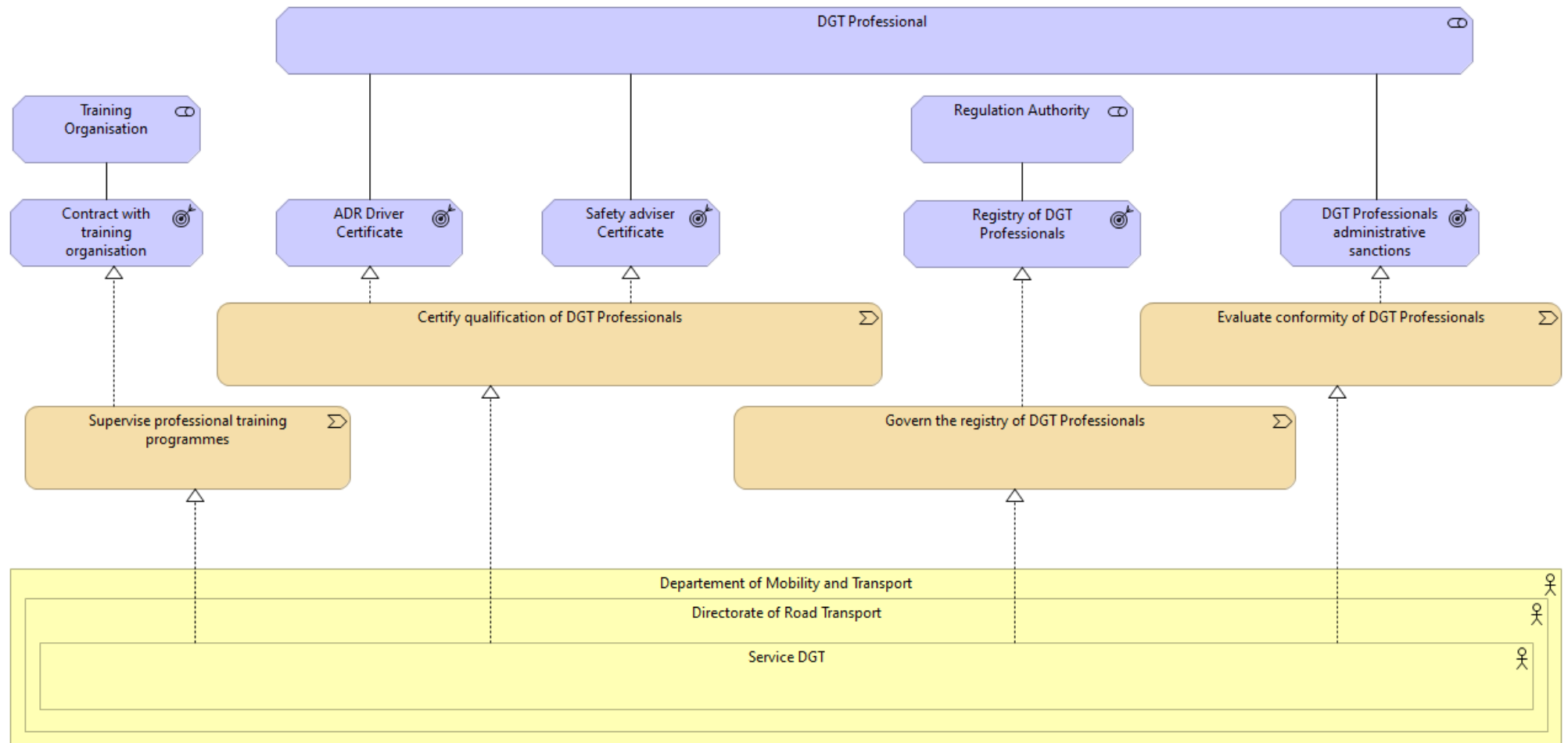


Modelling strategy

# Value creation



# Stakeholder's viewpoint of value



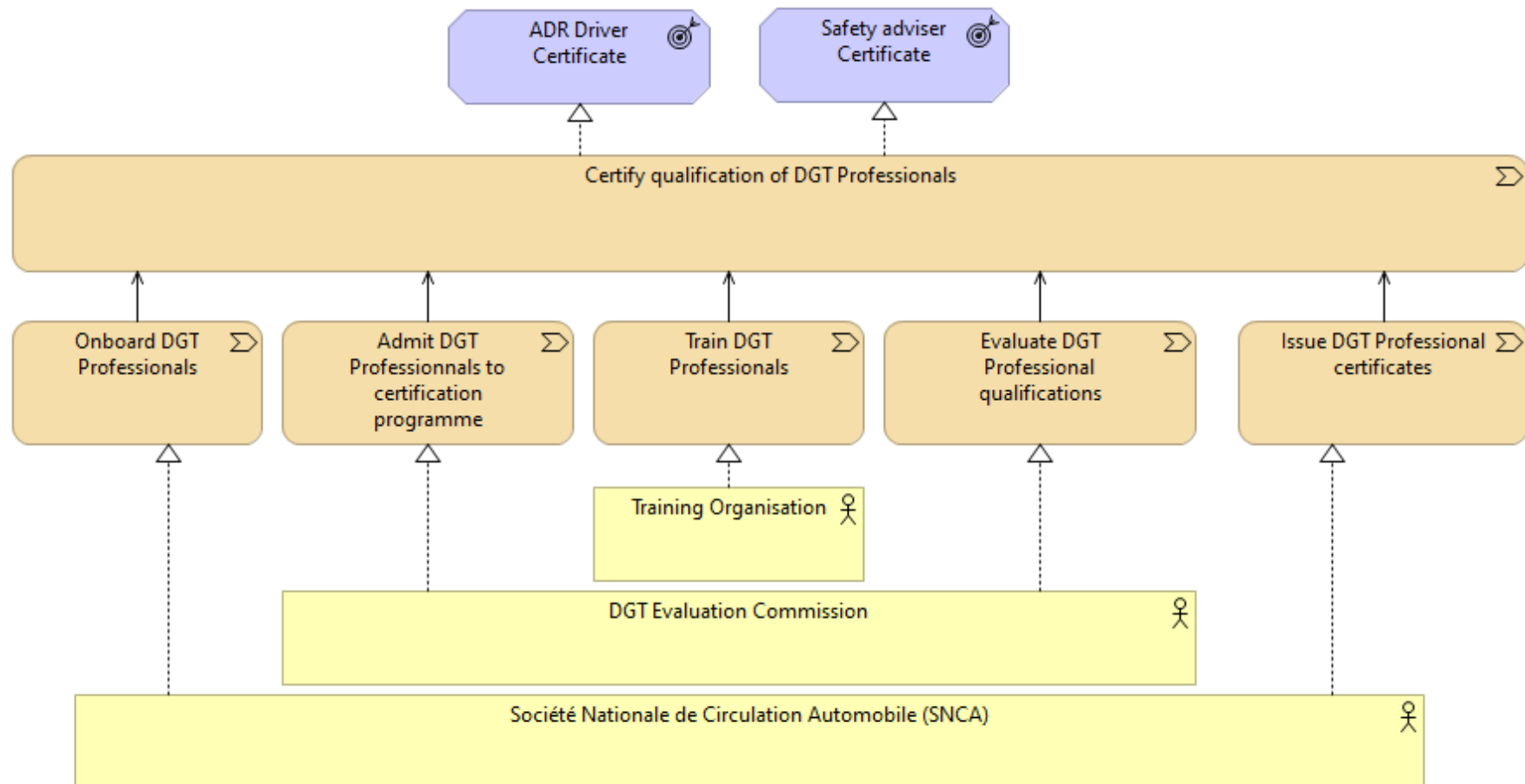




# The story

- As the competent authority in charge of the DG Transport regulation, I am concerned about the qualification of DGT Professionals
- I define regulatory instruments that certify that its holder is qualified
- I contract training organizations to professionally organize and deliver the training courses
- I maintain a registry of the certified DGT professionals, so that I can have a complete view on the professionals I certified
- I evaluate the conformity of the professionals with the rules and sanction them if needed

# Value creation ecosystem

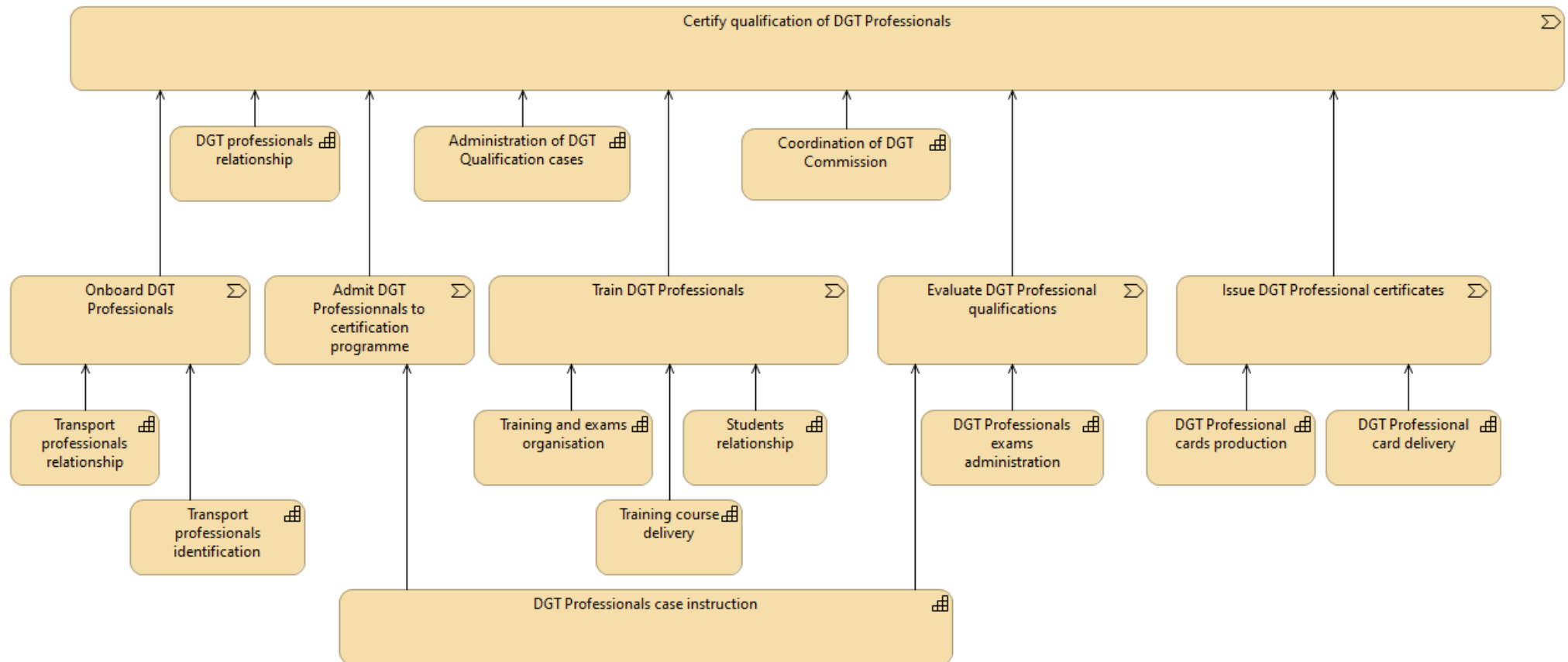




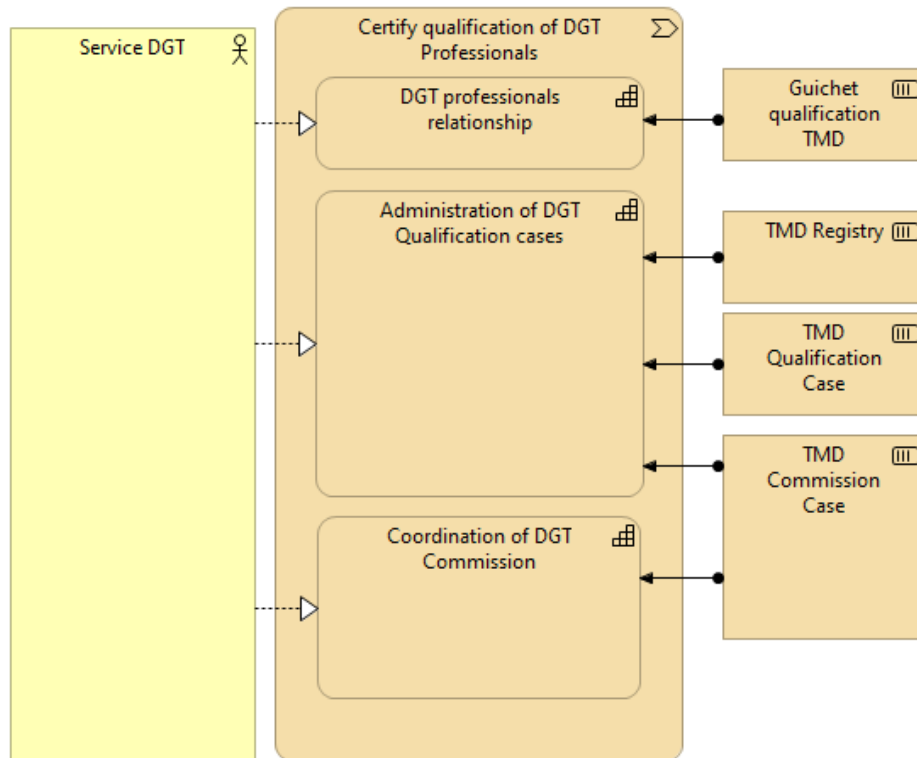
# The dependencies

- To certify the professionals I rely on
  - The onboarding processes under the responsibility of SNCA
  - The admission processes under the responsibility of the DGT Commission
  - The training processes under the responsibility of the contracted Training organization
  - The evaluation processes under the responsibility of the DGT Commission
  - The card issuance processes under the responsibility of SNCA

# Required capabilities

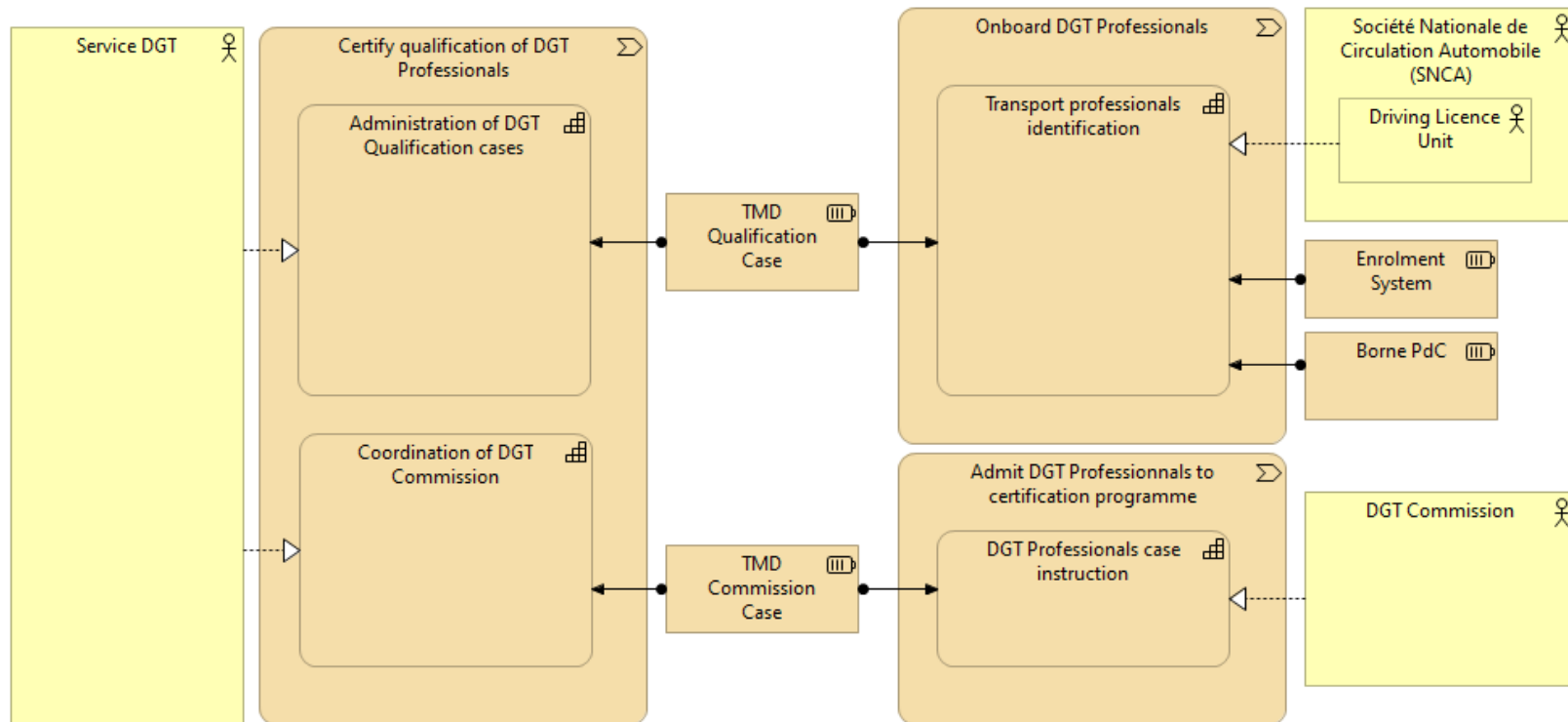


# Capabilities and resources



- To certify the professionals I need the capabilities to
  - Manage relationship with professionals
  - Administer the qualification cases
  - Coordinate the DGT Commission

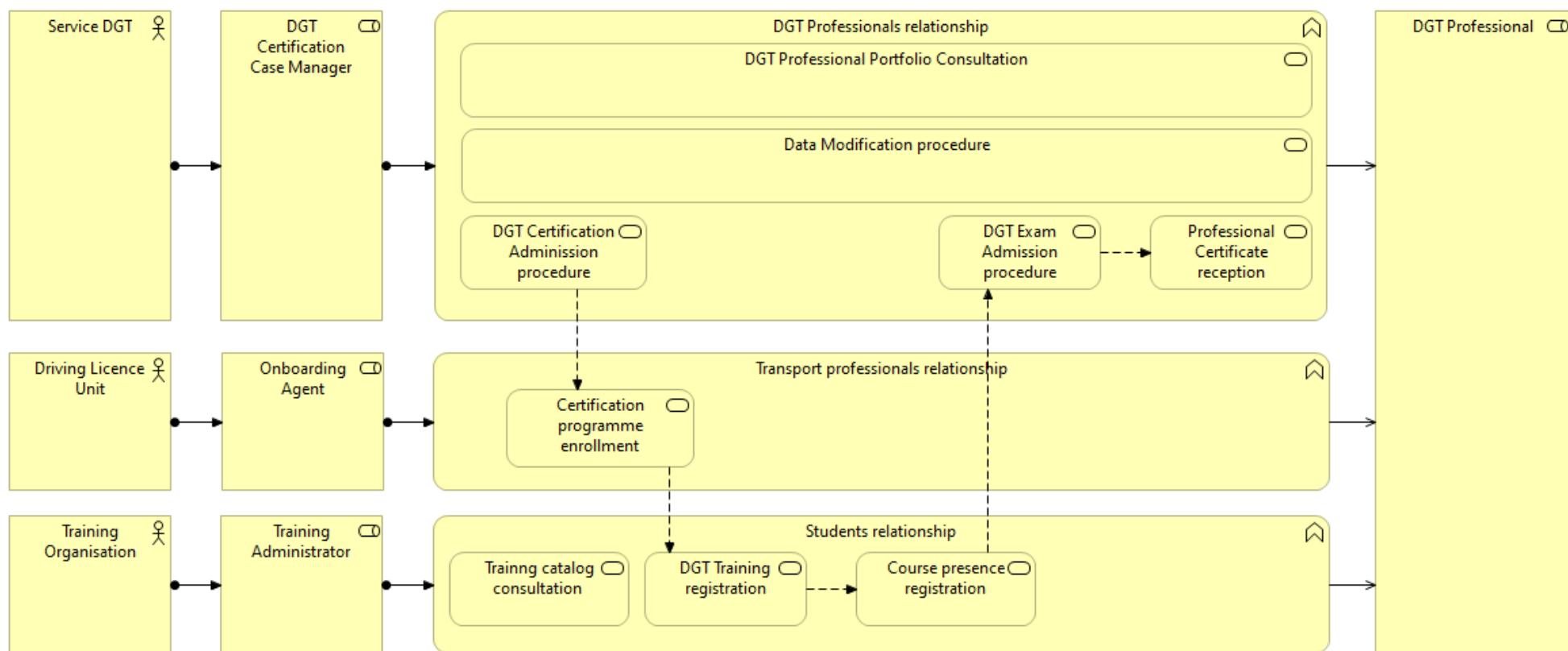
# Collaboration through shared resources





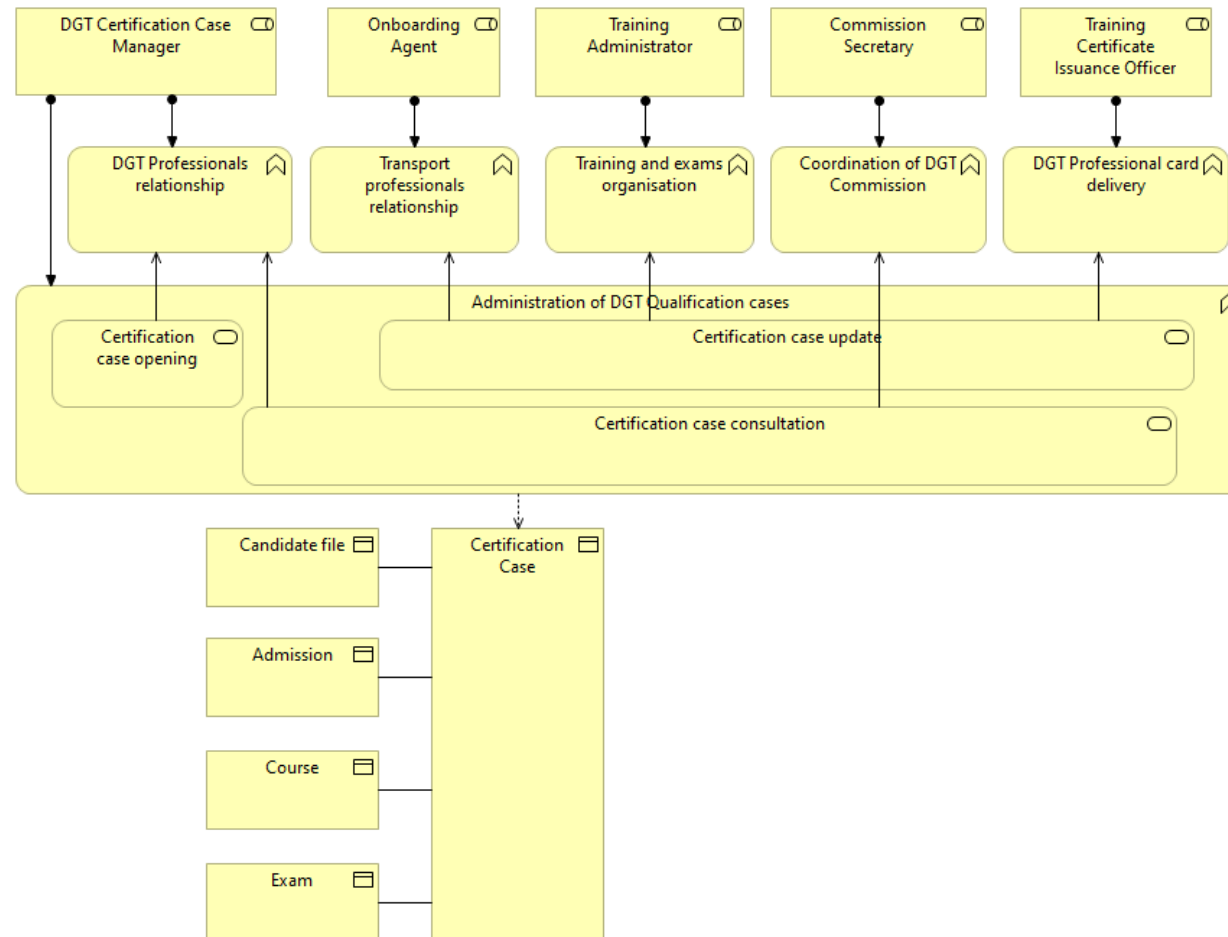
Modelling operations

# Customer journey

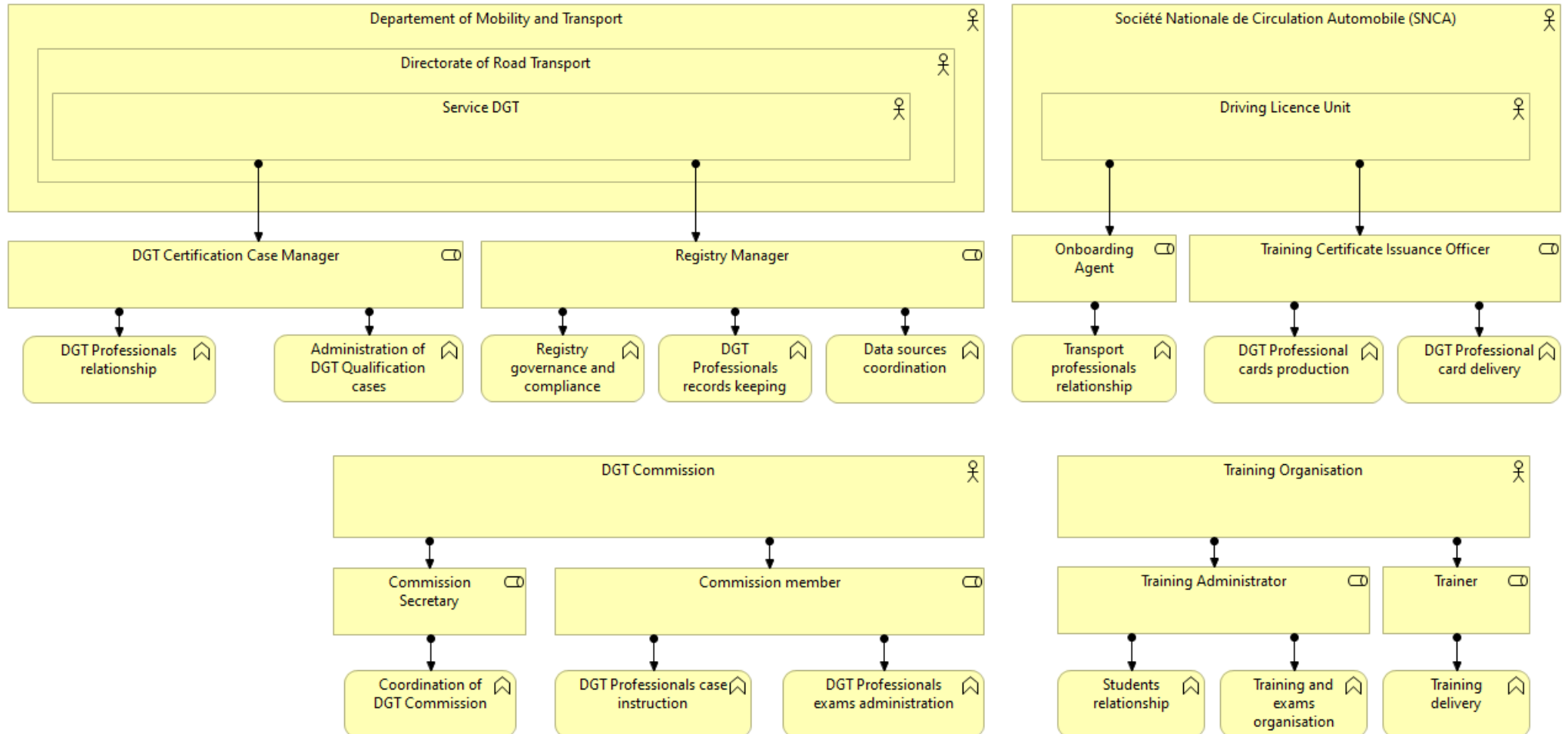




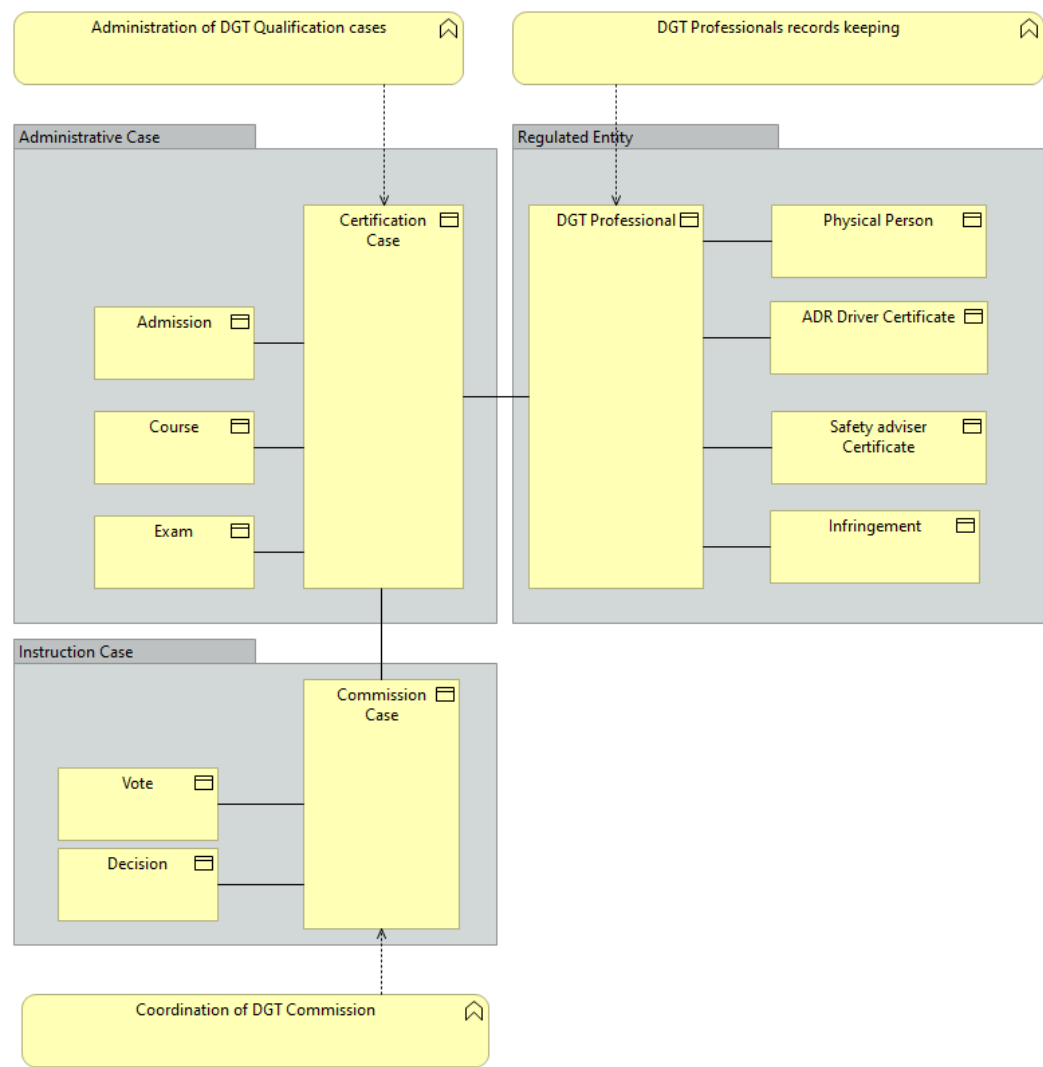
# Qualification Case administration



# Functional responsibilities



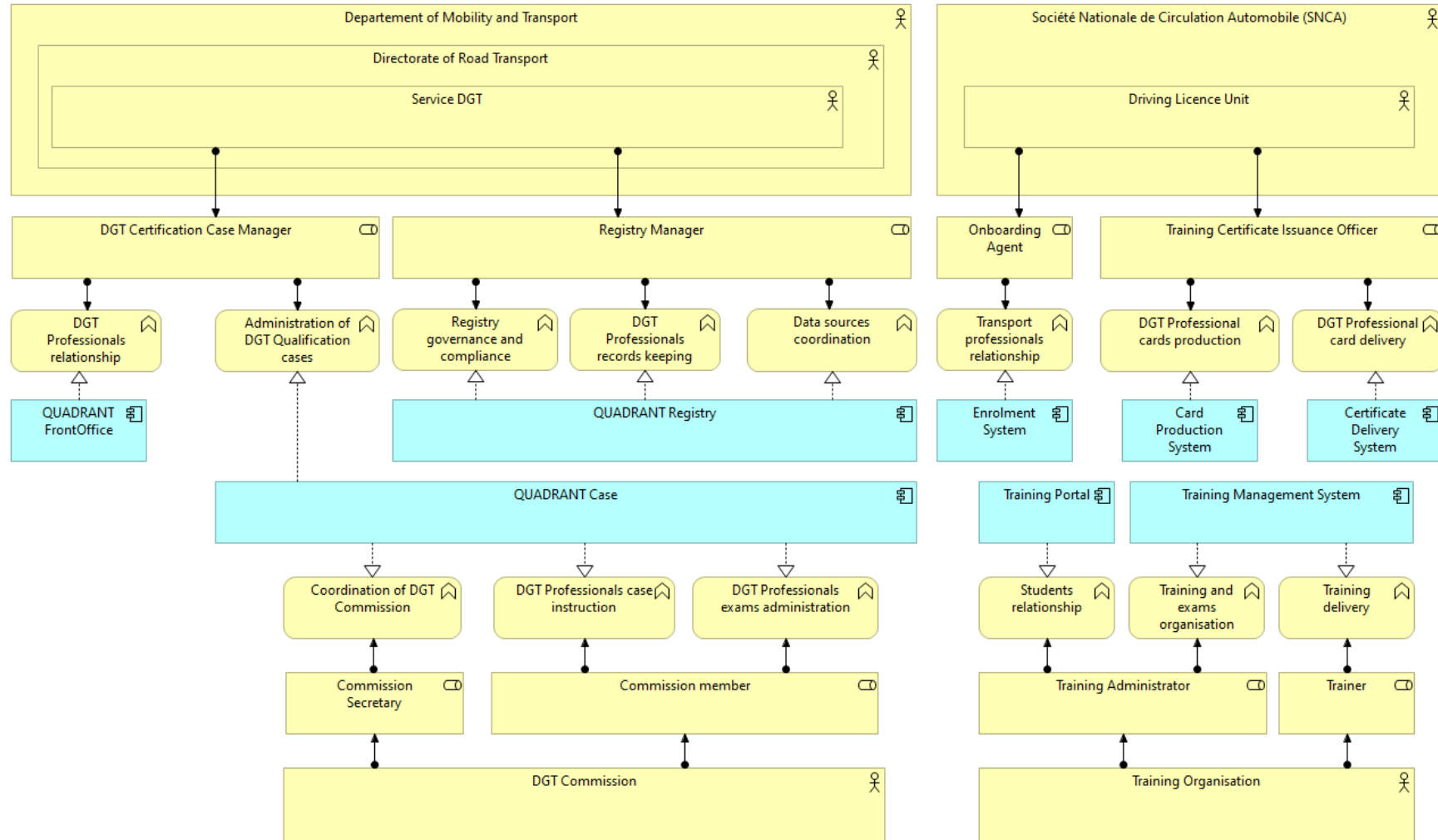
# Information



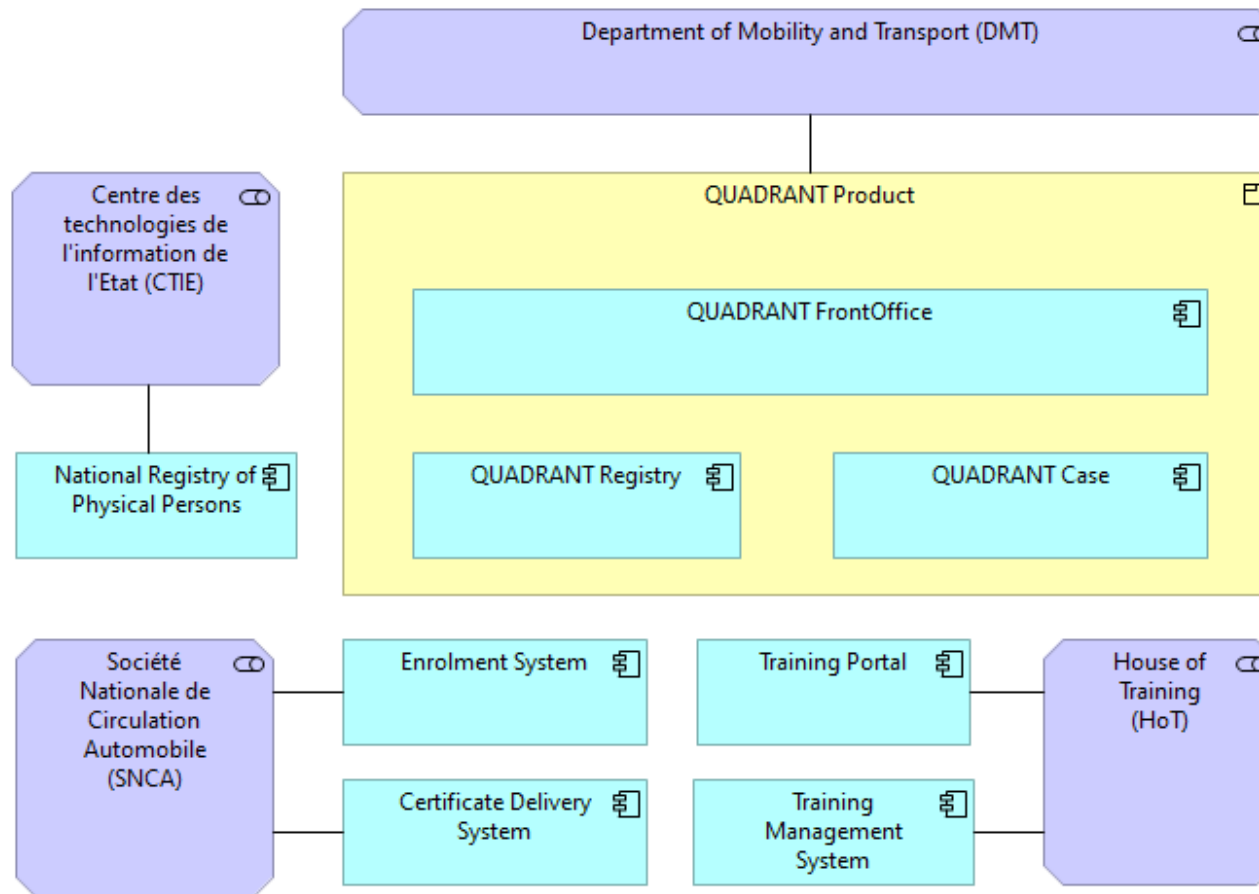


Digital products

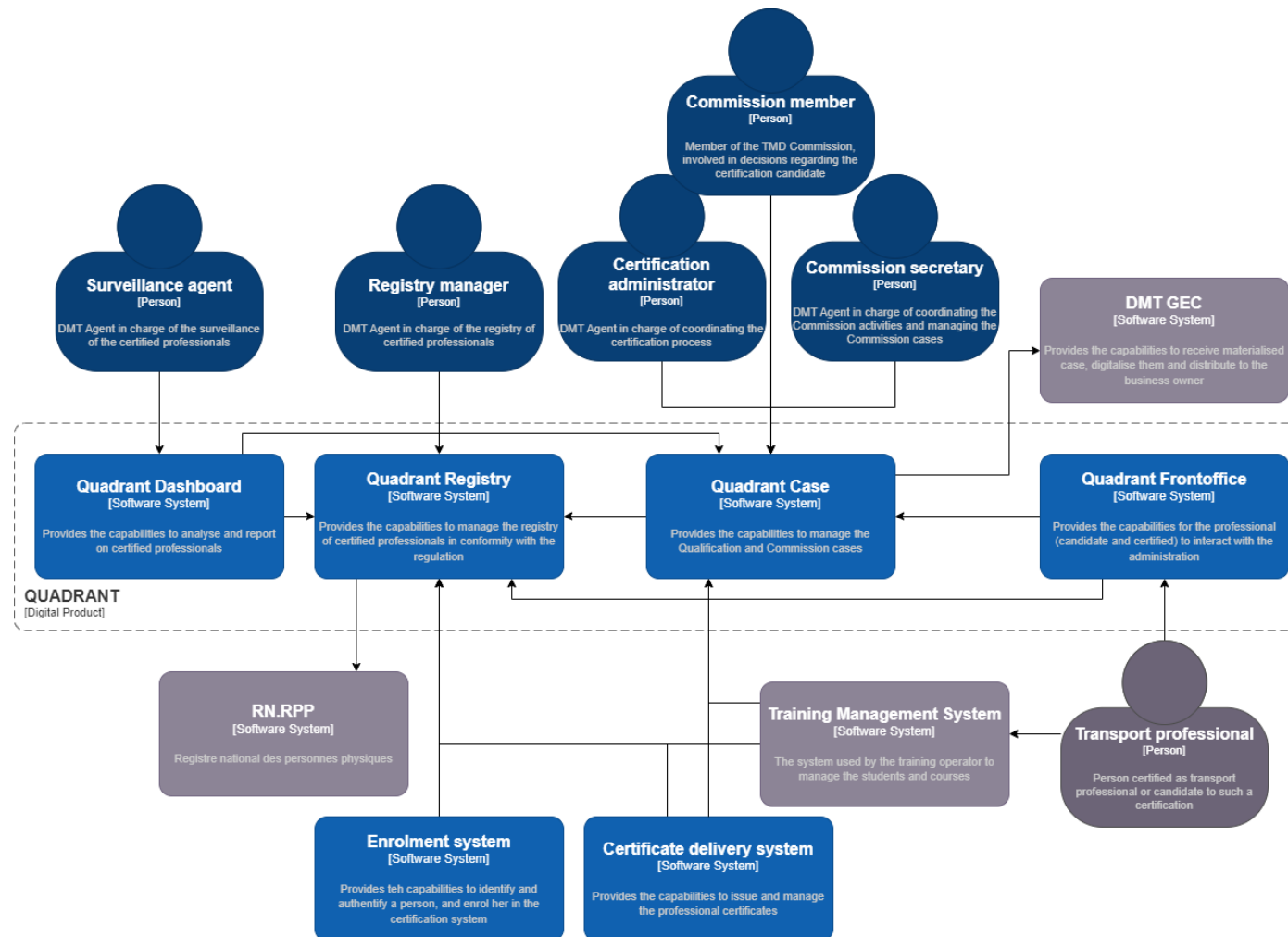
# Technical realization



# Development organization



# Software architecture (C4 Model)



# Model level 2 (container)

