Alex Kim

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San Francisco, California

SUMMARY

Data scientist passionate about turning messy data into actionable insights. Experienced in building machine learning models, natural language processing pipelines, and scalable cloud-based solutions. Always curious, always learning.

SKILLS AND TECH

- **Machine Learning:** scikit-learn, TensorFlow, PyTorch.
- **Data Engineering:** SQL, Airflow, AWS S3.
- **NLP:** spaCy, Transformers, BERT.

EXPERIENCE

DataNest Labs	**Senior Data Scientist**	**Feb 2021 — Invalid Date**

- Developed a customer churn prediction model with 85% accuracy, reducing client attrition by 20%
- Built an NLP pipeline to automatically categorize support tickets, improving triage efficiency by 30%
- Mentored 3 junior data scientists on deep learning and MLOps best practices

VOLUNTEERING

DataKind	**Data Science Volunteer**	**Jan 2020 — Dec 2020**

- Built dashboards to help a non-profit optimize donation campaigns

PROJECTS

- **Disaster Response Classifier:** Achieved 92% F1-score. Deployed model as a REST API using Flask and AWS Elastic Beanstalk.

EDUCATION

University of California, Berkeley	**Aug 2018 — May 2020**

Master - Data Science, GPA: 3.9

PUBLICATIONS

Understanding Bias in Machine Learning Models	**Sep 2021**

AWARDS

Best Data Science Project, UC Berkeley	**May 2020**

INTERESTS

- **AI Ethics:** Fairness, Accountability, Transparency