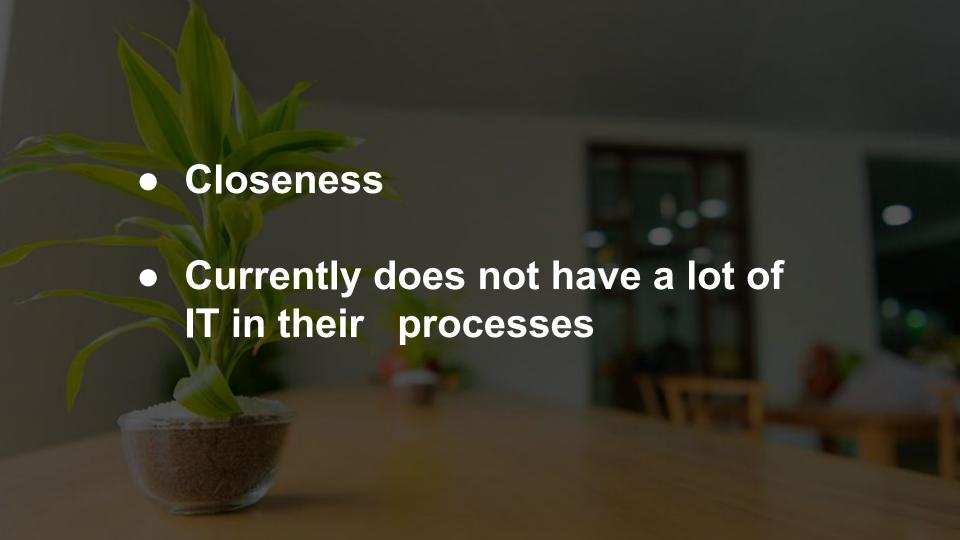






- The first organic, eco-friendly restaurant and catering service in Sri Lanka
- Established in 1998.
- Company has two outlets located around Colombo.
- Main system services of this company are
  - Procurement Management
  - **□** Dine-in-Service and Take away
  - Delivery service







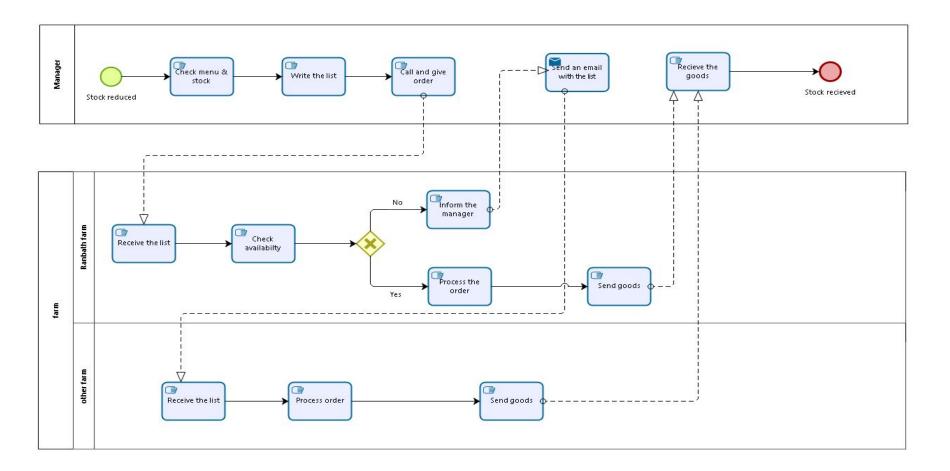










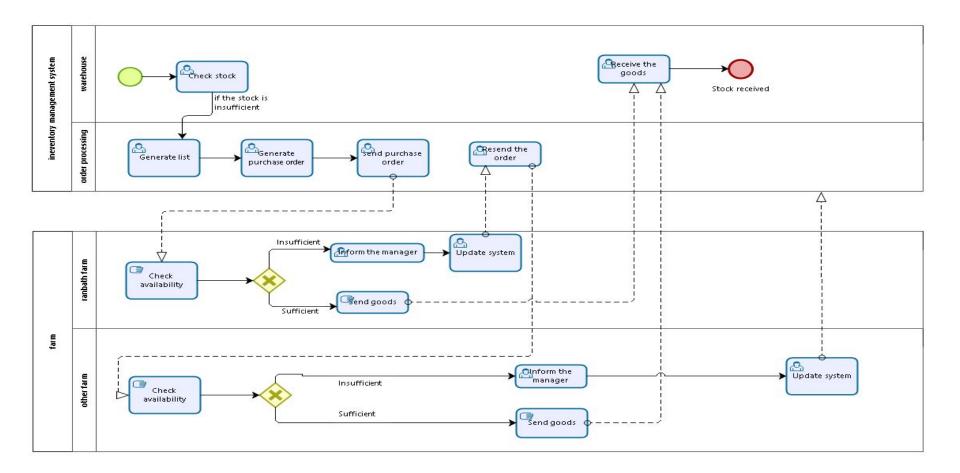




The Procurement Process shows some issues;

- Time Consuming
- Consumes lot of effort to find the
  - required suppliers
- Miscommunications





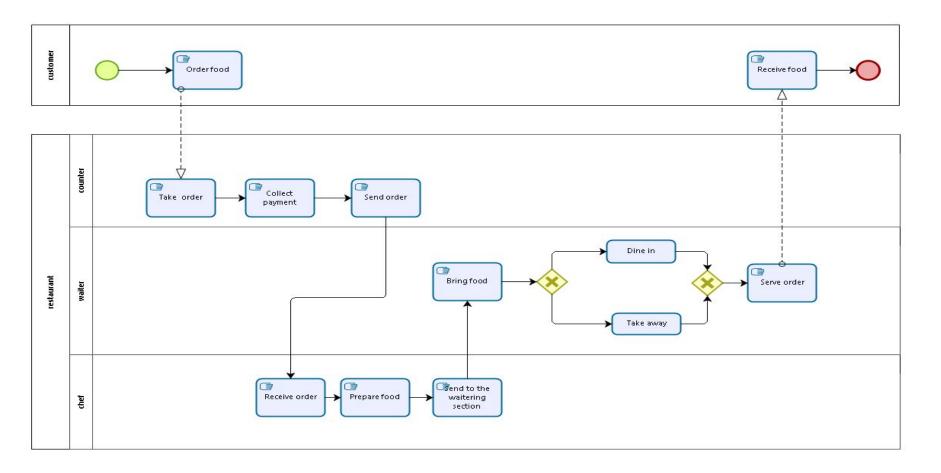


## **Reasons Behind Re-engineering**

Problem	Solution
Time consuming	Inventory management system
Consumes lot of efforts to find the required suppliers	Contacting the suppliers through the inventory management system
Miscommunication	Transfering purchasing orders through the inventory management system



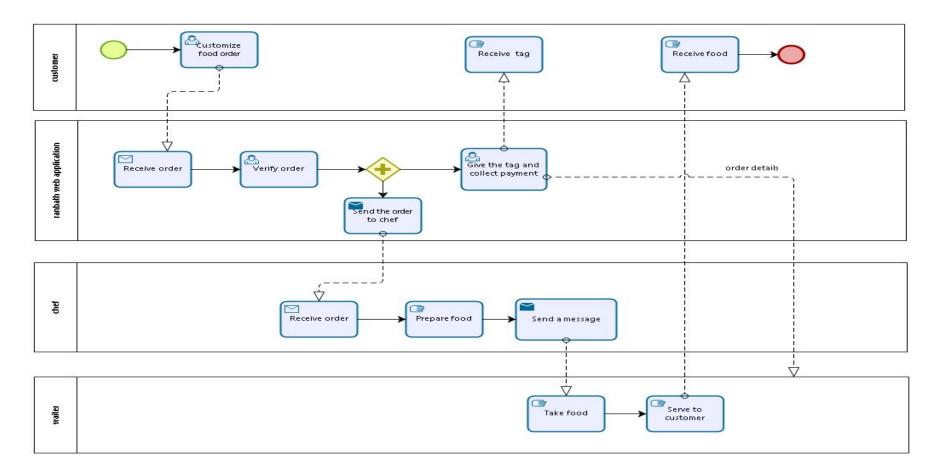












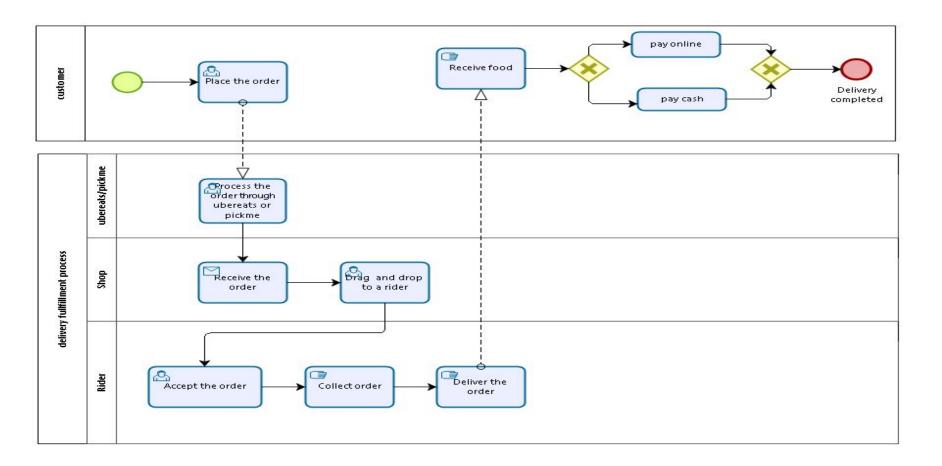


## **Reasons Behind Re-engineering**

Problem	Solution
High waiting time	Displaying the menu card on the screen at the counter
Miscommunications	Generating a tag to identify the customer and order details.



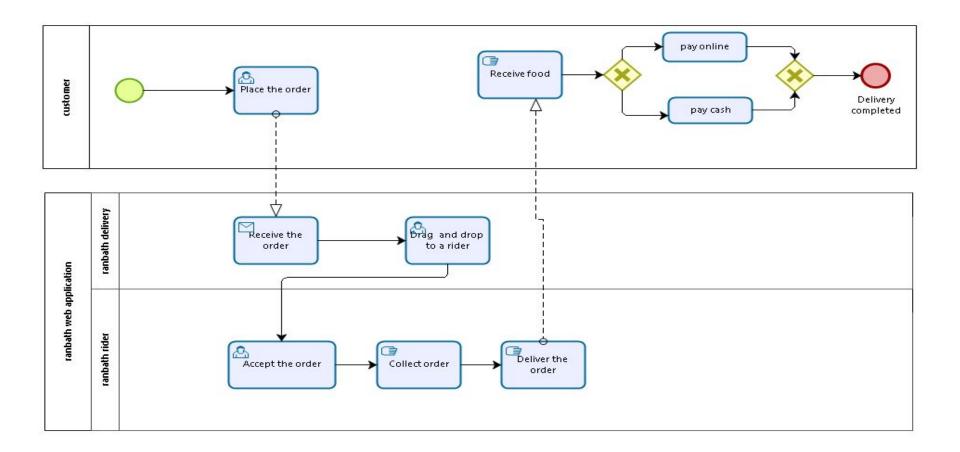














## Reasons Behind Re-engineering

Problem	Solution
The shop has limitations and agreements of uber eats and pickme.	Introduce a new delivery system through the mobile application
Less number of online customers	Doing online marketing through the mobile application

