

Deborah Gil

CONTACT INFORMATION

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PROFILE

I have an international profile and have developed the skills to work in on-site and remote cross-cultural teams. I possess good communication skills, with both the client and the team and among my professional and personal traits stand out: leadership and organization skills, learning abilities, capacity for coping with pressure and level of commitment.

RELEVANT EXPERIENCE

- OSS Design and implementation: Vodafone Spain
- Requirement gathering and Gap analysis: Orange France, Sky Televisa Mexico
- OSM Design and implementation: Sky Televisa Mexico, Vodafone Ireland
- Testing, bug fixing: Sky Televisa Mexico
- Go-Live support: Vodafone UK, Sky Televisa Mexico
- Production and operations support: Sky Televisa Mexico

TECHNICAL SKILLS

- **TM Forum:** eTOM, SID standards
- **Oracle:** Oracle Communications Metasolv Solution 6.0, Oracle Communications Order and Service Management 7, RODOD, Order2Activate, WebLogic, WLST, Oracle DB
- **Programming and Scripting Languages:** Java, PL/SQL, HTML, XML, XPath, XQuery, MongoDB, Node.js, Python, Bash scripting
- **Operating Systems:** Windows, Linux
- **Tools:** SVN, CVS, JIRA, HP Quality Center, Ant, SoapUI, Toad, PLSQL Developer, Eclipse, WLI Workshop, Visual Paradigm, MS Visio, MS Project, Trello, Rational ClearCase
- **Servers:** Apache, Tomcat, JBoss, WebLogic Server

PROFESSIONAL EXPERIENCE

Telecom Consultant at Vodafone Ireland
IBM Global Business Services Contractor, Dublin , Ireland

January 2015 – Present

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OSM Consultant
Optare Solutions S.L., Vigo , Spain

January 2012 – December 2014

- Workshops with the client
- Gap analysis of requirements
- Analysis and documentation of use cases
- Data dictionary, Order/Process/Task modeling, Composite cartridges
- Propose solutions compliant with RODOD and Oracle's guidelines
- POCs to test OSM capabilities and validate design decisions

- Coordinate and support development team in order to overcome technical difficulties and eventualities
- Development efforts estimation
- Code audit, reengineering and refactoring of OSM SOM solution
- Deployments and cartridge versioning
- Upgrade OSM client environments and O2A-based solutions
- OSM security: user management, credential store
- Raising and tracking Service Requests
- High-Availability and clustered environments
- Regression, unit, integration and UAT
- Bug fixing and support
- Defect tracking and resolution process reporting using HP Quality Center
- Go-live support: performance, stability, operation and production support and monitoring
- Release of new features and bug fixes of the solution in production
- Collaborate with the client validating the operation during productive pilot

Analyst Developer

March 2010 – December 2011

Optare Solutions S.L., Vigo, Spain

- Worked principally on the Vodafone Spain account
- Implementation of automated provisioning processes for VoIP and DSL in M6
- Implementation of router and VoIP terminal configuration processes
- Development of client's systems and their interfaces to support new features: helpdesk, WFM, Shipping, Order Entry, Inventory, Activation...
- Conciliation of information between different systems
- Testing, collecting detailed test evidence and bug fixing

CPE Testing Engineer

March 2009 – March 2010

Broadband Area, Vodafone Spain SAU, Vigo, Spain

- CPE validation and compliance tests on ADSL routers for Vodafone Global Europe
- Design and implementation of a tool to test the reliability of fax/modem transmissions through voice networks, VoIP, 2G and 3G
- Performed tests over the platform for managing CPEs of Vodafone, Motive HDM, based on the protocol TR-069

EDUCATION

University of Vigo, Vigo, Spain

1999 – 2012

MS in Telecommunication Engineering, major in Telematics

COURSES

M102: MongoDB for DBAs	2014
M101JS: MongoDB for Node.js Developers	2014
Agile IT Project Management and Direction using SCRUM, SCRUMBAN and LEAN software	2014
Project Management and Direction using the PMI Methodology and MS Project	2013

	TMForum Information Framework (SID) Distilled	2012
	TMForum Information Framework (SID) Modeler's Workshop	2012
CERTIFICATIONS	Coursera Mining Massive Datasets	December 2014
	Scrum Alliance Certified ScrumMaster (Member 000360320)	October 2014
	Cambridge English Language Assessment IELTS General Training (Overall 8, TRF 14ES000299GILD032G)	July 2014
	Coursera Verified Certificates Games without Chance: Combinatorial Game Theory	March 2014
	Oracle University Oracle Communications Order and Service Management Server 7 Certified Implementation Specialist	January 2014
	Telemanagement Forum Information Framework (SID) Level 2	April 2012
LANGUAGES	Spanish : Native language English : Advanced, both written and spoken Certificate of Advanced English equivalent to Level C1 issued by the Official Language School of Vigo (2007) IELTS General Training issued by Cambridge English Language Assessment (07-2014) French Basic, both written and spoken A2 level course by the Language School of the Universidad Oberta de Catalunya (2013) Currently enrolled in The Alliance Française in Dublin	
REFERENCES	Available in LinkedIn.	