

# Enrique Hermo

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## PERSONAL INFORMATION

Address: Dublin, Ireland  
E-mail: [enrique.hermo@gmail.com](mailto:enrique.hermo@gmail.com)  
Citizenship: Spanish

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Personal Website: [webCV](#)

## PROFILE

Solutions Architect and Technical Lead with 4 years' experience guiding teams across all software development phases. Strong contributor to project management, 10 years' hands-on technical expertise and functional analysis skills to define business objectives and project scope, 6 of them in telecom industry. Highly personable and self-motivated professional with the versatility to work in complex scenarios. Excellent communicator with emphasis on describing complex or technical issues in layman's terms. Quick learner that rapidly adapts to emerging technologies.

## LATEST PROJECTS

**2014 Production support for satellite TV provider** SKY, Mexico  
Customer post-go-live support for OSS/BSS solution. The number of subscribers is 4 millions and increasing. The solution is handling up to one hundred eighty thousand daily transactions.

**2012 Order Manager solution for satellite TV provider** SKY, Mexico  
Design and implementation of an OSS/BSS solution in order to manage several types of pre-paid and post-paid uses cases.

**2012 Order Service Management Troubleshooting** TDC, Denmark  
Diagnosis to identify bottlenecks and stabilize OSS solution in production environment.

**2011 OSS/BSS solution for SIM order fulfillment** Vodafone UK, England  
Implementation of a OSS/BSS solution with service order management for Machine to Machine (M2M) SIM order fulfillment.

**2010 Telecommunication business integration platform** Vodafone, Spain  
Design and construction of a business integration platform between Vodafone and the incumbent operator Telefonica to consume deregulated services (OSB, J2EE, WebServices, Oracle BAM).

## PROFESSIONAL EXPERIENCE

**Solutions Architect** September 2012 – December 2014  
*Optare Solutions S.L., Vigo , Spain*

- Creation of documentation, proposals, presentation material
- Discovery sessions with the customer
- Gathering requirements and high level solution design
- Project estimation and resource planning to execute the project
- Communication of technical details, best practices and limitations
- Lead the development, testing and maintenance activities
- Training customer team

**Telecom Consultant** October 2011 – September 2012  
*Optare Solutions S.L., Vigo, Spain*

- Configure, tune, and test for functionality, performance and capacity
- Hands-on experience in development

- Experience with high availability and clustering in WebLogic servers
- Experience with WebLogic messaging services and integration

**Junior Solutions Architect**  
*Optare Solutions S.L., Vigo, Spain*

February 2011 – October 2011

- Requirements analysis and definition system overview
- Determine and document the vision for the target product or system
- Initial estimation listing what is included in the price, as well as why and how much any additional features will cost
- Rough project schedule and resource planning

**Analyst/Developer**  
*Optare Solutions S.L., Vigo, Spain*

March 2009 – February 2011

- Lead the development
- Hands-on experience with high availability and clustering in WebLogic Servers
- Hands-on experience with Oracle Service Bus, Oracle BAM and Oracle Metasolv

**Analyst/Developer**  
*Ventura24, Madrid, Spain*

October 2006 – February 2009

- Develop and maintain a JEE eCommerce platform: creating technical concepts, task evaluation, implementation, documentation and unit testing
- 24/7 technical support L2 where shifts rotate
- Experience with Struts and PL/SQL
- Experience with Eclipse, Maven and Subversion

**Analyst/Developer**  
*Telenium, Madrid, Spain*

April 2005 – October 2006

- Develop and maintain a JEE Healthcare System
- Hands-on experience with Oracle databases, JavaScript, JSP and Servlets
- Technical support during release at customer's premises
- Responsive support L2 to clients during normal business hours

**Developer**  
*Deutsche Post IT Solutions, Darmstadt, Germany*

October 2004 – April 2005

## EDUCATION

**University of Vigo, Vigo, Spain**  
 MS in Telecommunications engineering (Information Technology)

1998 – 2004

## COURSES

- Machine Learning Coursera, 2014
- Agile IT Project Management and Direction with SCRUM, SCRUMBAN and LEAN software Optare Solutions, 2014

- PMI Project Management training University of Vigo, 2013
- TM Forum Information Framework (SID) Distilled TM Forum, 2012
- TM Forum Information Framework (SID) Modeler 's Workshop TM Forum, 2012
- Enterprise integration patterns & JAVA Optare Solutions, 2011
- Complementary course of English phonetics EOI Vigo, 2011
- Basic level in Chinese language EOI Vigo, 2011
- OPN Oracle SOA Suite 11g: Implementation Boot Camp. SOA Suite, Oracle Service Bus, BAM Oracle University, 2010
- Spring and Hibernate Oose Innovative Informatik, 2008

#### CERTIFICATIONS

- [Programming Mobile Applications for Android Handheld Systems](#) Coursera, 2014
- [Certified ScrumMaster®](#) Scrum Alliance®, 2014
- Oracle Comms Order and Service Management PreSales Specialist Oracle, 2014
- Oracle Comms Order and Service Management Sales Specialist Oracle, 2014
- [IELTS, General Training, 7.5](#) Cambridge English Language Assessment, 2014
- [Oracle Comms Order and Service Management Server 7 Certified Implementation Specialist](#) Oracle University, 2014
- [Games without Chance: Combinatorial Game Theory](#) Coursera, 2014
- [Information Framework \(SID\) Level 2](#) TMForum, 2012
- First certificate in English Cambridge English Language Assessment, 1997

#### TECHNICAL SKILLS

- **Oracle:** Oracle Databases, Oracle Service Bus, Oracle Comms Order and Service Management 7, Oracle BAM, Oracle Comms Metasolv Solution 6.0
- **TM Forum:** eTOM, SID standards
- **WebLogic Servers:** Administration, high availability, clusterization, SAF configuration
- **Others servers:** : Apache, Weblogic Server, Jboss, Jetty, Orion, Oracle AS
- **Programming:** J2EE, Java, Groovy, SQL, PL/SQL, HTML, XML, XPath, XQuery, Bash scripting, WLST, JavaScript, JSP, Servlets, Struts
- **Tools:** SVN, CVS, JIRA, Mantis, Track, Bugzilla, Quartz Scheduler, Maven, Ant, SOAPUI, LOADUI, HermesJMS, Toad, PLSQL Developer, Eclipse, WLI Workshop, Visual Paradigm, MS Visio, MS Project
- **Operating Systems:** Windows, Linux

#### LANGUAGES

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| <b>Spanish</b> | Native language  |
| <b>English</b> | Advanced, both written and spoken<br>2014 IELTS General Training 7.5 |
| <b>German</b>  | Intermediate, both written and spoken<br>Level B2 MCER               |