

Eric Holzbach

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Focus on Linux and FreeBSD systems administration, incident response and risk management. Relentless problem solver, passionate for information technology, requires continuous learning.

- Senior Operations Engineer – Icebrg Inc. December 2015 – Current
www.icebrg.io

Data center and AWS infrastructure architecture
Security audit & remediation
Deployment automation
Network engineering

- Senior System Security Engineer – Salesforce Inc. January 2015 – December 2015
www.salesforce.com

Cloud security for production infrastructure
Management of authentication and authorization systems
System & user access control implementation

- Senior Configuration Engineer - FireEye Inc. February 2014 – January 2015
www.fireeye.com

Puppet module development
Infrastructure architecture
Service reliability design
Process streamlining and automation

- Senior Systems Administrator - FireEye Inc. January 2014 – February 2014
www.fireeye.com

FireEye Inc. aquired Mandiant January 2, 2014

- Mandiant / February 2012 – January 2014
www.mandiant.com

Development operations
Implementation and management of FreeBSD and CentOS servers for a 24x7 infrastructure
Process automation
Configuration management with Puppet, deployment orchestration with Mcollective
Custom software deployment and lifecycle management
Provisioning of servers, switches, firewalls, general NOC maintenance
Deployment and management of network intrusion detection systems in a globally distributed environment

- Linux Systems Administrator - InMotion Hosting / August 2010 – February 2012
www.inmotionhosting.com

CentOS/RHEL, Cpanel, WHM, Apache, Tomcat, PHP, MySQL, Exim, Courier, PureFTPD, ProFTPD, BIND, OpenSSH, Virtuozzo

Mitigation of threats to quality of service in shared, virtualized and dedicated platforms
Monitoring and incident response with Nagios
Task automation with shell scripting
Identify and resolve PCI-DSS issues
Troubleshooting and correcting server hardware failures
Provisioning of servers, switches, pdu's, general NOC maintenance
Network and host intrusion detection
Rotating 24 hour on-call schedule
Customer service support

- Logistics Manager - Reef Specific Aquariums / August, 2006 - 2010

Inbound and outbound logistics
Disaster recovery planning and risk management
Business continuity planning to react to political, legal and seasonal threats
Qualitative risk assessment
Administration of infrastructure, virtualization with VirtualBox
Minor development with HTML/CSS/PHP

- Systems Administrator - Hermetic Networks / January, 2003 - January, 2006
www.hermeticnetworks.com

Consulting to obtain requirements and estimated budgets for implementation
Design, installation, and administration of small business information technology infrastructure
Workstation and printer installation
Hardware and software troubleshooting
Vulnerability assessment
Router and switch configuration, wired and wireless networking appliances, Windows, Linux and FreeBSD servers

- Credentials

(ISC)2 Certified Information Systems Security Professional (CISSP)
Puppet Certified Professional
CompTIA Security+
CompTIA Network+

*References are available upon request