



Doctoral Education

Certificate Transferable Skills

Ehsan ESTAJI

successfully participated in:

Mediation for conflict resolution & prevention: a few tools

● Winter Semester 2021 - 2022

● 25 January, 22 & 23
March 2022

● Working hours : 24

● 1 ECTS recommended by the
University of Luxembourg

● Facilitated by: Ms. Esther Zana-Nau

● LEARNING OUTCOMES

- Identify a conflict;
- Mediation process;
- Mediator role;
- Tools for a healthy communication;
- Handling potential conflict.



Prof. Dr. Jens KREISEL
Vice-rector for Research