

## **Response to Smithgall Woods Questions**

1. **If the website is rebuilt using Java and JavaScript platforms, what will prevent your designated representative(s) from maintaining and updating the site?**  
NOTHING AS LONG AS WE HAVE GUIDES WITH INSTRUCTIONS. I HAVE A MAJOR CONCERN OF WHO WE CONTACT IF OUR SITE BREAKS OR WE NEED HELP GETTING SOMETHING UNSTUCK.
2. **Will your designated reps have any type of background in computer programming?**  
SOME YES MOSTLY NO. OUR WEBSITE NEEDS TO BE MAINTAINABLE BY TECO-DINOSAURS BUT NOT INSULT ANY THAT HAVE SOME COMPUTER BACKGROUND.
3. **Will proper documentation that describes the necessary steps to maintain and update the site help your designated reps accomplish these tasks?**  
YES. AS LONG AS THE INSTRUCTIONS ARE IN "REAL WORLD ENGLISH" AND NOT GEEKESE.
4. **Who is currently maintaining your website, and can we contact them if we have questions?**  
ART PEASE MAINTAINS AND YES CONTACT HIM.
5. **What do you feel the website is currently doing right?**  
MOSTLY YES. BUT, SOME NO.
6. **Which parts of the site receive the most positive comments from members?**  
I DO NOT GET ANY COMPLAINT OTHER THAN IT BEING OUTDATED, SO EVERYTHING MUYST BE OK. I DID HAVE A SPECIFIC COMPLAINT OR AWARENESS OF THE CIALIS LINKS.
7. **What do you see as the biggest problems with your website, beyond difficulty maintaining it?**  
KEEPING UP WITH MAKING SURE THAT IT IS KEPT UP TO DATE.
8. **Have you received any specific complaints from members about the website?**  
SEE #6 ABOVE.
9. **What would you change about your website?**  
I WOULD CHANGE THE WAY CHANGES TO TEXT AND PICTURES ARE MADE TO MAKE IT EASIER TO MAKE CHANGES.

**10. Any features you would like to add or take away?**

I WOULD LIKE TO CHANGE THE WEB COMMITTEE LEADER INFO FROM LCOMPTON TO ME ART PEASE. THE EMAIL ADDRESS IS [art.pease.friends@gmail.com](mailto:art.pease.friends@gmail.com) I WOULD LIKE FOR IT TO BE EASY FOR US TO ADD OR SUBTRACT A FEATURE OR MAKE IT VERY CLEAR HOW WE ARE TO ACHIEVE THAT.

ADD: MANY OF OUR VOLUNTEERS ALSO VOLUNTEER AT HARDMAN FARM WHICH IS ALSO MANAGED BY THE SAME PARK MANAGER, WILL WAGNER. THOSE VOLUNTEER HOURS ARE REPORTED THROUGH HARDMAN FARM SO THAT HARDMAN FARM EARNS THE REVENUE BUT WE NEED SOME WAY OF KEEP THE TOTAL HOURS THAT THE VOLUNTEER HAS VOLUNTEERED FOR THEIR TOTAL PARK SYSTEM HOURS.

**11. Can you give us an idea of the demographics of your membership? Age range, where they live, etc.**

MOST OF OUR VOLUNTEERS ARE RETIRED. OUR MOST ACTIVE RANGE IN AGE FROM ABOUT 50 TO 80. BUT WE HAVE A 17 YR OLD AND HIS MOTHER THAT HAVE RECENTLY JOINED.

**12. Are there any pages that you feel should be reorganized?**

ALL OF THEM. I THINK I WOULD LIKE OUR SITE TO HAVE INFORMATION ABOUT US FRIENDS WITH LINKS TO [gastateparks.org](http://gastateparks.org) THAT HAS THE SCHEDULE OF EVENTS HAPPENING AT SMITHGALL WOODS.

**13. Are there any pages that you feel should be added to the overall site?**

ADD: MANY OF OUR VOLUNTEERS ALSO VOLUNTEER AT HARDMAN FARM WHICH IS ALSO MANAGED BY THE SAME PARK MANAGER, WILL WAGNER. THOSE VOLUNTEER HOURS ARE REPORTED THROUGH HARDMAN FARM SO THAT HARDMAN FARM EARNS THE REVENUE BUT WE NEED SOME WAY OF KEEP THE TOTAL HOURS THAT THE VOLUNTEER HAS VOLUNTEERED FOR THEIR TOTAL PARK SYSTEM HOURS

ADD: ALL ACCESS TRAIL FOR THOSE PEOPLE THAT ARE UNABLE TO HIKE OUR OTHER TRAILS BUT WOULD LIKE THE STATE PARK EXPERIENCE.

**14. How do you monitor site activity such as logging hours, membership accounts, etc.?**

VOLUNTEER HOURS ARE ENTERED BY VOLUNTEERS AND REPORTS ARE GIVEN QUARTERLY TO THE PARK MGR. TO SIGN AND SEND TO DNR. WE ARE IN PROCESS OF CHANGING THE PERSON THAT REPORTS HOURS TO PARK MGR. AS FAR A MONITORING, WE DON'T.

**15. Are you happy with the overall site performance? i.e. Are there any issues with the site crashing or quickly becoming overloaded?**

AS FAR AS IT IS WORKING AND BEING ACCESSIBLE. YES I AM PLEASED. NEVER HAD ISSUE WITH OPERATION. WE HAVE HAD SOME ISSUE WITH HOURS NOT BEING RECORDED. I THINK THAT WAS OPERATOR ERROR. I AM VERY UNHAPPY WITH BEING ABLE TO MAKE CHANGES TO TEXT AND PICTURES. IT MIGHT BE OK IF WE UNDERSTOOD THE INSTRUCTIONS. BUT IT IS VERY DIFFICULT TO UNDERSTAND AND FOLLOW WHAT WE CAN DO AND CANNOT DO.