

# Privacy Policy for ReadMeMail

**Effective Date:** 11/3/2025

ReadMeMail ("we," "our," or "us") respects your privacy. This Privacy Policy explains how we collect, use, and protect your information when you use our mobile application. By using the app, you agree to the terms of this Privacy Policy.

## 1. Information We Collect

### a. Information You Provide

- 1 Images of mail or documents you scan
- 2 Text extracted from scanned documents
- 3 Feedback or support messages you send to us

### b. Automatically Collected Information

- 1 Device type and operating system
- 2 App usage data (features used, crash logs)
- 3 Anonymous analytics data

We do NOT collect your name, address, phone number, or email unless you contact support. We do NOT collect payment information, contacts, or personal files outside the app.

## 2. How We Use Your Information

- 1 Scan letters and extract text
- 2 Generate summaries in simple English
- 3 Detect the type of letter
- 4 Provide action suggestions (keep, throw away, ask for help)
- 5 Improve app performance and accuracy
- 6 Fix bugs and crashes

We do NOT sell your data, share personal information with advertisers, or use your scans for marketing.

## 3. Data Storage & Security

Your scanned data is processed securely using industry-standard security measures. We do not permanently store your scanned letters unless required for app functionality. The app does not access your photos without your permission.

## **4. Third-Party Services**

We may use trusted third-party services for analytics, cloud processing, and app performance monitoring. These services only receive the minimum data necessary to perform their function and must comply with strict privacy rules.

## **5. Your Privacy Rights**

- 1 Use the app without creating an account
- 2 Delete your app data by uninstalling the app
- 3 Request data deletion by contacting us

Support Email: [ehwah.dev@gmail.com](mailto:ehwah.dev@gmail.com)

## **6. Children's Privacy**

This app is not intended for children under 13. We do not knowingly collect personal data from children.

## **7. Changes to This Policy**

We may update this Privacy Policy from time to time. Any changes will be posted with a new effective date.

## **8. Contact Us**

If you have any questions about this Privacy Policy, you can contact us at:

Email: [ehwah.dev@gmail.com](mailto:ehwah.dev@gmail.com)

Developer Name: Eh Wah

Country: United States