



Microsoft Cloud for Retail **In A Day**

March 2-3, 2022

Thank you for participating in the Microsoft Cloud for Retail (MCR) Industry In A Day training.

You can find all administrative information in this document.

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Lab Documents

All lab documents and resources can be found in GitHub at the following link:

<https://github.com/microsoft/BAS-Ecosystem-Engineering/tree/main/Microsoft-Cloud-For-Retail/In-A-Day-Labs>

Users & Environments

Lab 01, 02, 03 (Solution Center, Seamless Customer Service, Microsoft Clarity, Teams Integration)

1. Environment Names

- **Solution Center:** <https://aka.ms/solutionCenter>
- **Power Virtual Agent Environment Name:** MCRIAD
- **D365 Omnichannel for Customer Service/Dataverse Environment Name:** MCRIAD
- **D365 F&O Environment:** <https://mcriad.sandbox.operations.dynamics.com/>
- **D365 Commerce Site Builder:** <https://manage.commerce.dynamics.com/mcriad/sites>
- **E-Commerce Site Name:** Test
- **E-commerce Site URL:** <https://mcriad.commerce.dynamics.com/>
- **Azure Subscription Name:** Power Platform Open Hacks
- **Azure Resource Group Name for Microsoft Clarity Lab:** MCRIADTraining

2. Users & Application IDs

- Current User Password: In@Day030222

| Attendee | User Login (See Password above) | Application Id (For Lab 01 - Seamless Customer Service) |
|------------------|---|---|
| Chris Haley | MCRIADUser11@PowerplatformOpenHacks.onmicrosoft.com | af5a73c3-424c-4a8c-a821-7ac0bdd0c8b7 |
| Mahesh Balija | MCRIADUser12@PowerplatformOpenHacks.onmicrosoft.com | 3d2fb3f0-13a7-467f-bf47-a1721fef2af6 |
| Pradyumna Harish | MCRIADUser13@PowerplatformOpenHacks.onmicrosoft.com | a4cff8e6-fa78-4dfc-b44d-1de44921d1c6 |
| Donna Taylor | MCRIADUser14@PowerplatformOpenHacks.onmicrosoft.com | fe2ab559-2fd4-4395-b678-30ea04cb43f9 |
| Amit Nirantare | MCRIADUser15@PowerplatformOpenHacks.onmicrosoft.com | 819d4ac2-0f91-4bce-8c70-814d451f7592 |

| | | |
|------------------------|--|--------------------------------------|
| SHALEEN VERMA | MCRIADUser16@PowerplatformOpenHacks.onmicrosoft.com | b6cc2a72-1f83-468f-a85d-c4c3dcd0d2e8 |
| Khushhal Garg | MCRIADUser17@PowerplatformOpenHacks.onmicrosoft.com | 990f9e89-25c1-4775-9d85-5e3c1ffb8021 |
| Sri ram Buddareddigari | MCRIADUser18@PowerplatformOpenHacks.onmicrosoft.com | 9c6ac30e-f5d4-4c58-b0a2-67b94d96cc1b |
| Ranjith | MCRIADUser19@PowerplatformOpenHacks.onmicrosoft.com | c2792d79-6de3-47cb-b957-e56d38b0f9d2 |
| Abhijith Shenoy | MCRIADUser20@PowerplatformOpenHacks.onmicrosoft.com | a4a12d60-5f0c-4c7a-9397-5067918cb6f0 |
| Alexei Eremenko | MCRIADUser21@PowerplatformOpenHacks.onmicrosoft.com | 994b4b39-7c17-4b1b-8166-8f14ecfd4bab |
| Carsten Palludan | MCRIADUser22@PowerplatformOpenHacks.onmicrosoft.com | a8d5126e-8a88-449d-80fa-91c0bf1b2f28 |
| MARIO RICCHIUTI | MCRIADUser23@PowerplatformOpenHacks.onmicrosoft.com | 0d9ae59d-c64a-467a-94e7-0e5acb61fa04 |
| Ken Hyld | MCRIADUser24@PowerplatformOpenHacks.onmicrosoft.com | ad84a2d6-b18d-4e5f-b8a7-721de62672f0 |
| Nikhil Ramesh Pujar | MCRIADUser25@PowerplatformOpenHacks.onmicrosoft.com | c5d01021-0142-4e23-959d-c6378049ed11 |
| Fred Shen | MCRIADUser26@PowerplatformOpenHacks.onmicrosoft.com | ba6b8c4d-f3ed-43e2-9d7d-0502e8ef1ec3 |
| Pankaj Gupta | MCRIADUser27@PowerplatformOpenHacks.onmicrosoft.com | 8e7fb4ef-0448-44cc-b16b-70aa1a671f25 |
| Robert Rudd | MCRIADUser28@PowerplatformOpenHacks.onmicrosoft.com | 1420d791-6523-4330-bded-7f2312a06a4a |
| Todd Chen | MCRIADUser29@PowerplatformOpenHacks.onmicrosoft.com | d9230f9c-461e-4379-aabd-08c9a0b95cde |
| Ganesh Kumar Asamwar | MCRIADUser30@PowerplatformOpenHacks.onmicrosoft.com | 1331f479-3a6e-43a0-aece-01b9eb001597 |
| Humphrey Wei | MCRIADUser31@PowerplatformOpenHacks.onmicrosoft.com | 76dc378d-6d92-412c-a33f-b47d7579e413 |
| Olga Khabuktanova | MCRIADUser32@PowerplatformOpenHacks.onmicrosoft.com | 72bf311f-2498-45d2-b576-6c5a9c59a27b |
| Gavin Qin | MCRIADUser33@PowerplatformOpenHacks.onmicrosoft.com | f2e66033-e3b6-4013-a847-04a5df372273 |
| Frank Gao | MCRIADUser34@PowerplatformOpenHacks.onmicrosoft.com | 7fd211db-69bf-472a-bc58-a0a710586082 |
| Rocco Lombardo | MCRIADUser35@PowerplatformOpenHacks.onmicrosoft.com | 1f540552-631f-4a9a-b210-c80c23eae64 |
| Tay Xiao Yan | MCRIADUser36@PowerplatformOpenHacks.onmicrosoft.com | 0092efbb-68fc-4d6b-9bd3-bd8d7141f962 |

| | | |
|----------------------------|--|--------------------------------------|
| Chris Marchal | MCRIADUser37@PowerplatformOpenHacks.onmicrosoft.com | 635edd9f-90f9-4a6e-bc43-469c8350af97 |
| Will Li | MCRIADUser38@PowerplatformOpenHacks.onmicrosoft.com | 45f39c61-591c-4447-ab54-fd3f866be490 |
| Trapiti Nagar | MCRIADUser39@PowerplatformOpenHacks.onmicrosoft.com | 9f291689-860d-4ee8-9f90-43a33a6ade4d |
| Martin Aarre Sørensen | MCRIADUser40@PowerplatformOpenHacks.onmicrosoft.com | da154978-0718-4162-ae35-9b1f279eea4b |
| Angela Brinkman | MCRIADUser41@PowerplatformOpenHacks.onmicrosoft.com | 1349466c-02b9-473c-86f3-c80902cb6bc5 |
| Polina Toner | MCRIADUser42@PowerplatformOpenHacks.onmicrosoft.com | 449b9a80-ee9e-4252-bb1a-efee0754f3ed |
| Agustí Pérez Carrasco | MCRIADUser43@PowerplatformOpenHacks.onmicrosoft.com | a19e1628-ecd0-4392-914c-93dbb106309c |
| Prashant Mittal | MCRIADUser44@PowerplatformOpenHacks.onmicrosoft.com | fd172606-34dd-4537-82af-1edf0ccc8f51 |
| Arpit Mehta | MCRIADUser45@PowerplatformOpenHacks.onmicrosoft.com | c3cb2084-4e1b-47ae-934e-7f15876d9c47 |
| Mike Schroeder | MCRIADUser46@PowerplatformOpenHacks.onmicrosoft.com | 33041382-8b08-469e-90b5-035ff09bd729 |
| Ahmed Mansour | MCRIADUser47@PowerplatformOpenHacks.onmicrosoft.com | 33f11bd7-24bc-45d6-8e8e-dabaf8d9ed6f |
| Eric Brown | MCRIADUser48@PowerplatformOpenHacks.onmicrosoft.com | 4bbf5e50-1fd4-47f6-92e2-3665eb6435f4 |
| Manivelarasan Tamizharasan | MCRIADUser49@PowerplatformOpenHacks.onmicrosoft.com | 83453ef9-44f1-4939-99da-932c28fa52f7 |
| Naoki Inagawa | MCRIADUser50@PowerplatformOpenHacks.onmicrosoft.com | 3ea4d36a-dba4-43a1-bfcf-8d8824e1188b |
| Alexei Eremenko | MCRIADUser51@PowerplatformOpenHacks.onmicrosoft.com | 4eda92b5-b82f-4128-a93c-1b1a1900becd |
| Ranjith | MCRIADUser52@PowerplatformOpenHacks.onmicrosoft.com | 91da7659-880a-4630-b470-53153a8d22a8 |
| Ellie Encheva | MCRIADUser53@PowerplatformOpenHacks.onmicrosoft.com | d2ce624f-7d9a-40f7-bd02-5c46ce69b11c |
| Raymond Phillips | MCRIADUser54@PowerplatformOpenHacks.onmicrosoft.com | 182ffe0b-436f-4027-b53e-8066162b2660 |
| Ricardo Fiel | MCRIADUser55@PowerplatformOpenHacks.onmicrosoft.com | bd39685b-9076-460d-b3b0-75a7e142963f |
| John M. Clark | MCRIADUser56@PowerplatformOpenHacks.onmicrosoft.com | d3b1ff5f-d1ba-4507-85aa-5c0a2a336cd4 |
| Mohan Gopal | MCRIADUser57@PowerplatformOpenHacks.onmicrosoft.com | 870544ac-e9c9-4e8b-a392-d8a1ab0ef40c |

| | | |
|---------------------|--|--------------------------------------|
| Christian Simonsen | MCRIADUser58@PowerplatformOpenHacks.onmicrosoft.com | 8d4a2819-ddce-403d-9b3e-4630de33ca73 |
| Karl Davies-Barrett | MCRIADUser59@PowerplatformOpenHacks.onmicrosoft.com | 9cd623ec-ffe8-4c76-822f-1c7e799d3a16 |
| Chris Donlan | MCRIADUser60@PowerplatformOpenHacks.onmicrosoft.com | e1589eb1-3acd-4ad8-851e-5d9aa51fa906 |
| Christian Thilmany | MCRIADUser61@PowerplatformOpenHacks.onmicrosoft.com | 88e68574-6152-4a2d-882f-11e1dedcaa9f |
| Zac Hall | MCRIADUser62@PowerplatformOpenHacks.onmicrosoft.com | 134b5403-d191-4d0d-aa1f-e2ed2851be33 |
| Kayla Schober | MCRIADUser63@PowerplatformOpenHacks.onmicrosoft.com | d9f799a9-fbe0-4e4a-85b6-c16003343883 |
| Paul Nganguem | MCRIADUser64@PowerplatformOpenHacks.onmicrosoft.com | 3494fab9-7efb-4dbc-8e5e-033c3686f619 |
| Sonal Bordia | MCRIADUser65@PowerplatformOpenHacks.onmicrosoft.com | 0f545284-841d-456e-ba47-cfffa852ad76 |
| Swathi Guduru | MCRIADUser66@PowerplatformOpenHacks.onmicrosoft.com | 80966f6e-6228-4c23-8bbf-a45b218b9584 |
| Barb Borrowman | MCRIADUser67@PowerplatformOpenHacks.onmicrosoft.com | 71e644c9-7e5d-4b32-9223-044f956b3135 |
| Kyu Choi | MCRIADUser68@PowerplatformOpenHacks.onmicrosoft.com | 359cb408-4d3e-477a-8883-c97b8f5cbcec |
| Beth Zeranski | MCRIADUser69@PowerplatformOpenHacks.onmicrosoft.com | c0cdb7af-5081-4f0e-88e8-c8da81ef8af2 |
| James Buzzard | MCRIADUser70@PowerplatformOpenHacks.onmicrosoft.com | 6956d5c2-5354-43e1-860b-18810dc46736 |
| Benny Austin | MCRIADUser71@PowerplatformOpenHacks.onmicrosoft.com | 0d30c8fa-4d71-4860-98e7-bf028af3f318 |
| Chris Olsen | MCRIADUser72@PowerplatformOpenHacks.onmicrosoft.com | b839f4de-a065-4ae6-a228-b6df32dfb1a8 |
| Josh Burgess | MCRIADUser73@PowerplatformOpenHacks.onmicrosoft.com | 7f8e7267-61fc-465d-937c-c658363a1ecc |
| Elsa Reyes | MCRIADUser74@PowerplatformOpenHacks.onmicrosoft.com | 9cb66d58-4f35-4a39-b81e-0cee1cc2c209 |
| Nathan Nash | MCRIADUser75@PowerplatformOpenHacks.onmicrosoft.com | b8a50bf0-0d09-4191-91f5-0b45dcd143ab |
| Todd Furst | MCRIADUser76@PowerplatformOpenHacks.onmicrosoft.com | fc373cd7-d79b-4ae0-b597-28e39f686bb3 |
| Gina Hoffmann | MCRIADUser77@PowerplatformOpenHacks.onmicrosoft.com | db724814-13a9-465f-9157-1751406d61f5 |
| Mike Edmonds | MCRIADUser78@PowerplatformOpenHacks.onmicrosoft.com | 2d3d8788-b41e-4c9e-8895-b77f34741973 |

| | | |
|------------------|--|--------------------------------------|
| Praveen Gururaja | MCRIADUser79@PowerplatformOpenHacks.onmicrosoft.com | f238afdf-e0df-4ee5-952c-f941d8222bfa |
| Pedro Gomes | MCRIADUser80@PowerplatformOpenHacks.onmicrosoft.com | 2f0e1869-3120-4c97-be49-77344eae39e0 |

Lab 04: Intelligent Order Management

1. **BigCommerce API Key:** nral0eluzt9d99uj462t1fubj3fbd8c
2. **BigCommerce Store hash:** 600f1543b7
3. **e-Commerce Site:** <https://fabrikam-retail-v10.mybigcommerce.com/>
4. **Site Preview code:** d7sykwfvrr
5. **Users and Environment Names**
 - Current User Password: In@Day030222

| Attendee | User Login (See Password above) | D365 IOM Environment Name |
|------------------------|--|---------------------------|
| Chris Haley | MCRIADUser11@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_11 |
| Mahesh Baliya | MCRIADUser12@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_12 |
| Pradyumna Harish | MCRIADUser13@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_13 |
| Donna Taylor | MCRIADUser14@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_14 |
| Amit Nirantare | MCRIADUser15@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_15 |
| SHALEEN VERMA | MCRIADUser16@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_16 |
| Khushhal Garg | MCRIADUser17@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_17 |
| Sri ram Buddareddigari | MCRIADUser18@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_18 |
| Ranjith | MCRIADUser19@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_19 |
| Abhijith Shenoy | MCRIADUser20@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_20 |
| Alexei Eremenko | MCRIADUser21@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_21 |
| Carsten Palludan | MCRIADUser22@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_22 |

| | | |
|-----------------------|---|--------------|
| MARIO RICCHIUTI | MCRIADUser23@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_23 |
| Ken Hyld | MCRIADUser24@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_24 |
| Nikhil Ramesh Pujar | MCRIADUser25@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_25 |
| Fred Shen | MCRIADUser26@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_26 |
| Pankaj Gupta | MCRIADUser27@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_27 |
| Robert Rudd | MCRIADUser28@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_28 |
| Todd Chen | MCRIADUser29@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_29 |
| Ganesh Kumar Asamwar | MCRIADUser30@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_30 |
| Humphrey Wei | MCRIADUser31@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_31 |
| Olga Khabuktanova | MCRIADUser32@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_32 |
| Gavin Qin | MCRIADUser33@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_33 |
| Frank Gao | MCRIADUser34@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_34 |
| Rocco Lombardo | MCRIADUser35@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_35 |
| Tay Xiao Yan | MCRIADUser36@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_36 |
| Chris Marchal | MCRIADUser37@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_37 |
| Will Li | MCRIADUser38@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_38 |
| Trapti Nagar | MCRIADUser39@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_39 |
| Martin Aarre Sørensen | MCRIADUser40@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_40 |
| Angela Brinkman | MCRIADUser41@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_41 |
| Polina Toner | MCRIADUser42@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_42 |
| Agustí Pérez Carrasco | MCRIADUser43@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_43 |

| | | |
|-------------------------------|---|--------------|
| Prashant Mittal | MCRIADUser44@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_44 |
| Arpit Mehta | MCRIADUser45@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_45 |
| Mike Schroeder | MCRIADUser46@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_46 |
| Ahmed Mansour | MCRIADUser47@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_47 |
| Eric Brown | MCRIADUser48@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_48 |
| Manivelarasan Tamizharasan | MCRIADUser49@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_49 |
| Naoki Inagawa | MCRIADUser50@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_50 |
| Alexei Eremenko | MCRIADUser51@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_51 |
| Ranjith | MCRIADUser52@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_52 |
| Ellie Encheva | MCRIADUser53@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_53 |
| Raymond Phillips | MCRIADUser54@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_54 |
| Ricardo Fiel | MCRIADUser55@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_55 |
| John M. Clark | MCRIADUser56@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_56 |
| Mohan Gopal | MCRIADUser57@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_57 |
| Christian Simonsen | MCRIADUser58@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_58 |
| Karl Davies-Barrett | MCRIADUser59@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_59 |
| Chris Donlan | MCRIADUser60@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_60 |
| Christian Thilmany | MCRIADUser61@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_61 |
| Zac Hall | MCRIADUser62@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_62 |
| Kayla Schober | MCRIADUser63@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_63 |
| Paul Nanguem | MCRIADUser64@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_64 |

| | | |
|------------------|---|--------------|
| Sonal Bordia | MCRIADUser65@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_65 |
| Swathi Guduru | MCRIADUser66@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_66 |
| Barb Borrowman | MCRIADUser67@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_67 |
| Kyu Choi | MCRIADUser68@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_68 |
| Beth Zeranski | MCRIADUser69@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_69 |
| James Buzzard | MCRIADUser70@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_70 |
| Benny Austin | MCRIADUser71@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_71 |
| Chris Olsen | MCRIADUser72@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_72 |
| Josh Burgess | MCRIADUser73@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_73 |
| Elsa Reyes | MCRIADUser74@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_74 |
| Nathan Nash | MCRIADUser75@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_75 |
| Todd Furst | MCRIADUser76@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_76 |
| Gina Hoffmann | MCRIADUser77@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_77 |
| Mike Edmonds | MCRIADUser78@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_78 |
| Praveen Gururaja | MCRIADUser79@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_79 |
| Pedro Gomes | MCRIADUser80@PowerplatformOpenHacks.onmicrosoft.com | MCRInADay_80 |

Lab 05: Retail Churn Model

- **Azure Blob Storage Name** : RetailChurn
- **AccessKey**:zuCF6zSbbi+sA7ffexi/8CCzZHfI0e6Z05I2Ehvjv1BAR2I9SCoSSxCqIADuHBF8I7iPYaepU51e5tAUVI9aMnA==

Feedback Link

After training completion, we would appreciate your feedback on Microsoft Cloud for Retail In A Day training, such as the quality of the documentation and usefulness of the learning experience.

Please complete the survey at <http://aka.ms/MCRLabSurvey> to share your feedback. Thank you!