Microsoft Cloud for Retail In A Day

March 2-3, 2022

Thank you for participating in the Microsoft Cloud for Retail (MCR) Industry In A Day training.

You can find all administrative information in this document.

Lab Documents

All lab documents and resources can be found in GitHub at the following link:

https://github.com/microsoft/BAS-Ecosystem-Engineering/tree/main/Microsoft-Cloud-For-Retail/In-A-Day-Labs

Users & Environments

Lab 01, 02, 03 (Seamless Customer Service, Microsoft Clarity, Teams Integration)

1. **Environment Names**

    - **Solution Center**: https://aka.ms/solutionCenter
    - **Power Virtual Agent Environment Name**: MCRIAD
    - **D365 Omnichannel for Customer Service/Dataverse Environment Name:** MCRIAD
    - **D365 F&O Environment:** https://mcriad.sandbox.operations.dynamics.com/
    - **D365 Commerce Site Builder**: https://manage.commerce.dynamics.com/mcriad/sites
    - **E-Commerce Site Name:** Test
    - **E-commerce Site URL**: https://mcriad.commerce.dynamics.com/
    - **Azure Subscription Name:** Power Platform Open Hacks
    - **Azure Resource Group Name for Microsoft Clarity Lab:** MCRIADTraining

2. **Users & Application IDs**
    - Current User Password: In@Day030222

Attendee	User Login (See Password above)	Application Id (For Lab 01 - Seamless Customer Service)
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Lab 04: Intelligent Order Management

1. **BigCommerce API Key**: nral0eluzt9d99uj462t1fubj3fbd8c
2. **BigCommerce Store hash**: 600fl543b7
3. **e-Commerce Site**: https://fabrikam-retail-v10.mybigcommerce.com/
4. **Site Preview code**: d7sykwfvrr
5. **Users and Environment Names**
   - Current User Password: In@Day030222

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Lab 05: Retail Churn Model

- **Azure Blob Storage Name**   : RetailChurn
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Feedback Link

After training completion, we would appreciate your feedback on Microsoft Cloud for Retail In A Day training, such as the quality of the documentation and usefulness of the learning experience.

Please complete the survey at http://aka.ms/MCRLabSurvey to share your feedback. Thank you!