

Microsoft Cloud for Retail In A Day

March 2-3, 2022

Thank you for participating in the Microsoft Cloud for Retail (MCR) Industry In A Day training.

You can find all administrative information in this document.

Lab 01, 02, 03 (Solution Center, Seamless Customer Service, Microsoft Clarity, Teams Integration)	
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Lab Documents

All lab documents and resources can be found in GitHub at the following link:

https://github.com/microsoft/BAS-Ecosystem-Engineering/tree/main/Microsoft-Cloud-For-Retail/In-A-Day-Labs

Users & Environments

Lab 01, 02, 03 (Solution Center, Seamless Customer Service, Microsoft Clarity, Teams Integration)

1. **Environment Names**

- **Solution Center**: https://aka.ms/solutionCenter
- Power Virtual Agent Environment Name: MCRIAD
- D365 Omnichannel for Customer Service/Dataverse Environment Name: MCRIAD
- D365 F&O Environment: https://mcriad.sandbox.operations.dynamics.com/
- D365 Commerce Site Builder: https://manage.commerce.dynamics.com/mcriad/sites
- E-Commerce Site Name: Test
- E-commerce Site URL: https://mcriad.commerce.dynamics.com/
- Azure Subscription Name: Power Platform Open Hacks
- Azure Resource Group Name for Microsoft Clarity Lab: MCRIADTraining

2. Users & Application IDs

• Current User Password: In@Day030222

		Application Id (For Lab 01 -
Attendee	User Login (See Password above)	Seamless Customer Service)
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Lab 04: Intelligent Order Management

1. **BigCommerce API Key**: nral0eluzt9d99uj462t1fubj3fbd8c

2. **BigCommerce Store hash**: 600fl543b7

3. **e-Commerce Site**: https://fabrikam-retail-v10.mybigcommerce.com/

4. Site Preview code: d7sykwfvrr5. Users and Environment Names

• Current User Password: In@Day030222

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Lab 05: Retail Churn Model

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Feedback Link

After training completion, we would appreciate your feedback on Microsoft Cloud for Retail In A Day training, such as the quality of the documentation and usefulness of the learning experience.

Please complete the survey at http://aka.ms/MCRLabSurvey to share your feedback. Thank you!