CURRICULAM VITAE

Ehtisham Khan

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Location: Amethi, UP

Portfolio Website: https://ehtkh.github.io/portfolio/

Ecommerce App: https://ek-ecomjs.netlify.app/

Total around 11 years of experience. To secure a challenging and rewarding web developer position where I can leverage my technical skills and passion for creating user-friendly and responsive web applications to contribute to a dynamic team.

Projects

- ✓ Portfolio Website using HTML, CSS and JavaScript, also hosted on GitHub.
- ✓ Portfolio website using Reactjs and emailJS.
- ✓ Ecommerce Web Application using HTML, CSS, JavaScript and Nodejs.

Educational Details

Integral University, Lucknow, U.P.
B. Tech Information Technology (IT)   2010 - 2014

My Skills

- ✓ HTML
- ✓ CSS
- ✓ JavaScript
- ✓ Bootstrap
- ✓ Tailwind CSS
- ✓ Git and GitHub
- ✓ React.js
- ✓ PHP
- ✓ MongoDB
- ✓ Deployment
- ✓ Python
- ✓ GenAI Agents (RAG)

Experiences

IT Technical Support

F M AGRO.   June 2023 – May 2025

Amethi, Uttar Pradesh

- Provide technical support to end-users via phone, email, and ticketing system.
- Troubleshoot hardware and software issues, answer questions, escalate issues as needed.
- Diagnose and resolve technical issues.

Executive

STARTEK   Feb 2021 – Apr 2023

Lucknow, UP

- Executive in fkds process.
- Respond to tickets/inquiries via email, and chat.
- Escalate complex issues to specialists.

IT Teaching Faculty

Bangra Public School   Jul 2016 - Dec 2020

Amethi, UP

- Plans and delivers lessons on various computer-related topics, including basic computer skills, programming, and digital literacy.
- Instructing in a manner that develops students' confidence in their abilities.
- Observing and managing classroom dynamics.

IT Helpdesk Support

CUBIX Trading & Cont. Services   May 2015 - June 2016

Doha, Qatar

- Act as help desk support to the employee and troubleshooting problems of computers.
- Troubleshoots with network router and switches to provide uninterrupted network and data.
- Escalate complex issues to specialists.

Network Support Er.

HCV Constructions Pvt. Ltd.   Jun 2014 - May 2015

Lucknow, UP

- Installation, configuration, maintenance and troubleshooting of OS.
- Provided IT and network support to clients by troubleshooting technical issues and resolving them promptly.