

ELROY HUYNH

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PROFESSIONAL EXPERIENCE

Jefferson Home Infusion & Specialty Pharmacy, King of Prussia, PA 6/2021 – Present

Pharmacy Logistics Supervisor (Logistics Team)

- Manage all logistical operations for Jefferson Home Infusion and Specialty Pharmacy, delivering over 5,000 monthly pharmacy and medical supply deliveries across PA, NJ, and DE.
- Performed daily data validation to ensure data integrity of delivery records master database.
- Conducted sentiment analysis on employee survey data in R (programming language).
- Created data visualizations (Hand Hygiene Dashboard) for department managers to track and audit staff Infection Control KPIs, revealing areas multiple areas for improvement.
- Designed new durable medical equipment (DME) retrieval schedule to improve equipment turnover by 2x, reducing equipment rental costs and equipment loss by \$60,000.
- Contributed to JHIS and JSP continuous improvement and quality assurance efforts for Joint Commission and URAC auditing.

Jefferson Home Infusion & Specialty Pharmacy, King of Prussia, PA 9/2020 – 6/2021

Lead Pharmacy Dispatcher (Logistics Team)

- Queried and analyzed data from over 1,000 generated routes to optimize logistics strategies for 4,000 monthly medical deliveries, improving patient and nurse satisfaction responses.
- Implemented new routing optimization software, trained employees on new workflows designs, fulfillment automation, and DME storage solutions.
- Optimized driver efficiency and utilization, decreased 3rd party logistics cost by 11%.

Jefferson Home Infusion, Philadelphia, PA 4/2018 – 9/2020

Certified Pharmacy Technician (IV Room)

- Developed an expediting system to reduce turnaround time for drug compounding by 25%.
- Performed medium-risk bulk sterile compounding, drug ordering, cleanroom maintenance and inventory.

Hamilton Express LLC, Philadelphia, PA 8/2010 – 4/2018

General Manager

- Analyzed sales data and market trends to project staffing and inventory needs, reducing overtime and warehousing costs by 50%.

EDUCATION

Thomas Jefferson University, Philadelphia, PA 4/2023

Master of Business Administration, Specialization in Management & Innovation

St. Joseph's University (Formerly University of the Sciences), Philadelphia, PA 5/2010

Bachelor of Science, Pharmaceutical & Healthcare Business

SKILLS & CERTIFICATIONS

Certifications: Google Data Analytics Certification (Coursera), Lean Six-Sigma Black Belt

Hard Skills: Data Analytics, SQL, R, Excel, Tableau, Data Visualization, BigQuery, Google Cloud Platform, Azure Data Studio, Visual Studio Code, HTML5, Microsoft Office Suite

Soft Skills: Leadership, Teamwork, Design Thinking, Data/Strategy Presentations, Communication, Critical Thinking, Problem Solving, Creativity, Adaptability