MUHAMMAD ABDULLAH AL MAHDI

Mirpur-13, Dhaka-1221.
E-mail : mahdi.engr@gmail.com
LinkedIn: https://www.linkedin.com/in/mahdiengr
GitHub: https://github.com/mahdiengr
Mobile: +880-1841441528

Career Objective:

As a dedicated IT professional with expertise in technical support, and IT operations, I seek to contribute to a dynamic organization where I can leverage my skills in C, Go, Python, SQL. My goal is to support operational excellence, drive technological improvements. I aim to continuously develop my expertise while providing effective solutions in IT operations and technical support, ultimately contributing to organizational success.

Professional Experiences:

IT Executive
Aman Group of Companies
Duration: 22 April 2017 to till now
Corporate Office:
Taher Tower (5th Floor) Gulshan North Circle, Gulshan-2, Dhaka-1212.
Phone: +088 02 9851895, 9852730, 09606441400.

Responsibilities:

- ❖ Install, configure, and maintain computer hardware, including servers, workstations, switches, network printer, access points printers, interactive panels and other office Equipment.
- ❖ Provide technical support to end-users for hardware, Software and network-related issues.
- ❖ ERP Software Support & Installation.
- ❖ Maintained and updated the WordPress website, ensuring smooth functionality, security, and content management.
- ❖ Performed regular database backups and recovery operations to safeguard critical data.
- ❖ Collaborated with team members to troubleshoot and resolve website and database-related issues.
- ❖ Troubleshoot and resolve network connectivity issues, ensuring seamless communication across the organization.
- ❖ Coordinate with vendors and suppliers for hardware and network-related procurement.
- ❖ Configure desktop/laptop computers, IP Phones, and emails for new Joiners.
- ❖ Configure & maintenance of CCTV Surveillance and biometric Attendance System (ACTAtek).
- ❖ IP PABX Configuration & troubleshoot.
- ❖ Supports call conferences on Teams, and Zoom platforms.

Educational Qualification:

School/University Name	Degree	Grade	Passing Year
Southeast University, Dhaka	B.Sc. in Computer Science & Engineering	3.13 (Out of 4.00)	2023
Feni Polytechnic Institute	Diploma in Computer Engineering	3.23 (Out of 4.00)	2014
Mirsarai Latifia Kamil Madrasah	Secondary School Certificate (Dakhil)	4.81 (Out of 5.00)	2009

Technical Skills:

• Programming Languages: C, Python, Go (Golang), SQL.

• Web & Software Development: WordPress

• Data & Visualization: Power BI, Excel, Data Analysis, Dashboard Development

• Tools & Platforms: Git/GitHub, VS Code, DBeaver, MySQL, MSSQL

• Other Skills: Troubleshooting, IT Support, Networking, System Administration

• Operating System: Windows, Windows Server, Centos, Ubuntu, Mac

Training Certificate Received:

Course Name	Organization	Platform	Duration
Golang	Best Golang Community Ever	YouTube	Continue
CSE Fundamental	Phitron	Online	1 Year
SQL: Database Design & Development	Ostad	Online	1 Months
Server Administration & Cloud Management	BASIS Institute of Technology & Management (BITM), Dhaka.	Offline	2 Months
Basic Computer Hardware and Networking with Microsoft Windows Server 2003	Vertex Ultimate Computer Solution, Feni.	Offline	3 Months

Personal Information:

Name	:	Muhammad Abdullah Al Mahdi
Father's Name	:	Muhammad Shofi Ullah
Mother's Name	:	Rayhanah
Present Address	:	Sharmin Villa, House No-37, Road-4, Block-B, Mirpur-13, Dhaka-1221.
Permanent Address	:	Vill: Fenapuni, P.O & P.S: Mirsarai, Post Code: 4320, Dist: Chittagong.
Date of Birth	:	January 1, 1993
Birth ID	:	19931515347023612
NID	:	9143265198
Passport Number	:	A11427772
Sex	:	Male
Marital Status	:	Married
Blood Group	:	O+
Height	:	164.5 cm
Religion	:	Islam
Current Location	:	Dhaka
Phone	:	+880-1821-714887 / +880-1841-441528
Email	:	mahdi.engr@gmail.com

References:

Reaz Uddin Manager IT Aman Group of Companies +880-01841441468 reaz.u@amanspinning.com	**Mohammad Ashraful Hoque** Co-Ordinator & Assistant Professor Southeast University 02226603610-7 ashraful@seu.edu.bd

I, the undersigned, certify that, to the best of my knowledge and belief, this Resume correctly describes me, my qualifications.

(Muhammad Abdullah Al Mahdi)