

ANSWER 1 -

Hello Geremia,

Thank you for contacting our FastComet Technical Support Team.

We would gladly add those MX Records, however, as you can see in the screenshot below, the domain 'ts-securities.com' is not hosted by our company. Its Nameservers are pointing to Hostinger:

<https://prnt.sc/pjhdb0>

Please contact them in order to perform the changes or change its domains to the ones below and add it as an addon domain in your account here as per the tutorial below:

ns1.ampro4.fcomet.com

ns2.ampro4.fcomet.com

<https://www.fastcomet.com/tutorials/cpanel/addon-domains>

Please let us know if you require any further assistance and do not hesitate to contact us anytime as we are available 24/7!

Best Regards,

Maria Z.

ANSWER 2 -

Hello Geremia,

Thank you for reaching us back.

Please note that the Nameservers are pointing a domain towards a hosting account. Thus they are telling us where to look for a domain's DNS Zone.

In this case, they are pointing to your account with Hostinger and this is where you can manage your DNS Records.

If we perform any changes in the DNS Record here, they will not have any effect as when somebody is searching for the MX Records of the domain, they will go to your Hostinger server and will look for the DNS Zone there.

If you change your current Nameservers, your DNS Zone will be managed by us, however, after the changes in Nameservers there will be ISP propagation. This is an automated process that is done by every internet service provider. The propagation usually lasts up to a few hours, however, in some cases it can last up to 24-72 hours. This is a process done by your ISP so we have no control over it and can not speed it up. For more information on ISP propagation please read our tutorial:

<https://www.fastcomet.com/tutorials/getting-started/dns-propagation>

Please let us know if you require any further assistance and do not hesitate to contact us anytime as we are available 24/7!

Best Regards,

Maria Z.

Junior Support Team