

# Jeyamohan Manoharan

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## Profile

I am an IT-qualified graduate with professional experience as an industrial Business Analyst. I have worked on multiple IT projects, including major in-house initiatives and international client projects using Agile methodology. As a key contributor, I focus on building sustainable solutions for system and process challenges. I manage in-house product development while advancing my IT career, adapting quickly to new technologies, and delivering reliable business analysis. I continuously enhance my skills to meet modern challenges with strategic thinking and practical knowledge, committed to achieving process goals and driving continuous improvement.

## Experience

- Sep 2024–Jan 2025 **Business Analyst (Hybrid), IYKONS Group of Companies**  
○ Delivered system documentation, Agile methodologies, and stakeholder engagement in project team coordination.
- Feb 2024–Sep 2024 **Junior Business Analyst (Hybrid), IYKONS Group of Companies**  
○ Supported SDLC and PDLC activities, Agile Methodologies, , and sprint coordination.
- Dec 2023–Feb 2024 **Intern Business Analyst (Remote), IYKONS Group of Companies**  
○ Created BRD, SRS, use case diagrams, process models, and wireframes.
- Jul 2023–Nov 2023 **Intern Software Engineer (On-site), IYKONS Group of Companies**  
○ Assisted frontend development with React.js and TypeScript; worked with Web APIs and Git.

## Education

- 2019–2023 **BSc. (Hons) in Information and Communication Technology, University of Jaffna**
- 2023 **Research - University of Vavuniya:** Developed a Body Shaming Phrase Detection System using AI for OTT platforms, leveraging Natural Language Processing (NLP) with Python and NLTK, utilizing SVM and Naive Bayes classifiers. Published by **University of Vavuniya**.
- 2025 **Research - University of Vavuniya: Co-Author** of a "Comparative Analysis of Project Management Tools in Software Firms vs. INGOs", focusing on differences in project management practices and tool adoption across sectors.

## Professional Certifications

Internal Organization-**Certified Business Analyst** Professional Qualification, IYKONS Group of Companies.

**IIBA** Entry Certificate in Business Analysis (ECBA, Reading).

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## Key Projects

IYCONNECT	FinTech system and mobile application to digitize financial interactions securely.
OCR System	AI-powered invoice automation platform using intelligent document processing.
BPH	Web-based hotel reservation system enhancing guest service experience.
Pizza Da Valter	Mobile app and website for restaurant ordering and delivery management.
Statscout System	Australian sports club management system via website.

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## Skills

Business Analysis	Requirement Gathering, User Story Mapping, Process Modeling, SRS
Wireframing	Wireframes, UI Specifications, Product Backlog, Agile Documentation
Tools	Jira, Balsamiq, Figma, Google Docs, Microsoft Office
Development	HTML, CSS, JavaScript, TypeScript, React.js, RESTful Web APIs
Frameworks	Lean, SCRUM
Data Handling	MSSQL, DBMS, API Integration

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## Certifications

Dec 2023	Fundamentals of Business Leadership – Coursera
Nov 2023	Business Analysis & Process Management – Coursera
Sep 2021	HTML, CSS, and JavaScript for Web Developers – Coursera
May 2021	Digital Skills: Artificial Intelligence (AI) – FutureLearn

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## Languages

English	Written and Spoken
Sinhala	Good
Tamil	Fluent

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## References

### Mr. V. Senthooran

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### Mr. Jeyaraj Kulasekaram

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Professional references available upon request