

FSM Onboarding - DBMS

Please make sure you have proper access to DBMS before proceeding. Otherwise, let your FDL know.

This "Quiz/Course" will help you become familiar with DBMS. It's one of those things where you learn best with hands-on interaction. Please open and login to DBMS and interact with it to get the answers to the questions below. Please only complete the appropriate "level" as instructed by your FDL.

* Required

* This form will record your name, please fill your name.

1

What is your class section? *

2

What DBMS Quiz/Course Level are you instructed to take? *

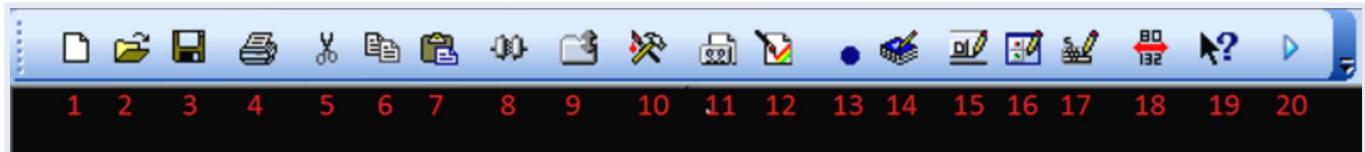
- Basic - Navigating DBMS
- Intermediate - DBMS Demand Codes
- Advanced - Putting it all together

Basic Course- Navigating DBMS

Welcome, [Young Cricket](#). This will help you get acclimated to how to move around in DBMS and understand it's layout. You won't need to reference your SOP just yet as you will have everything in front of you on the screen. In order to be successful, you MUST interact/click around DBMS to get the right answers. Don't worry- you won't break anything in DBMS and it doesn't bite.

If you find yourself stuck in DBMS because you ended up on the wrong screen and can't go back or you just can't proceed due to an error or something, **which # icon would you toggle to disconnect/reconnect the session? ***

Troubleshooting hint: If you do not see this toolbar in your DBMS program session, Go to View > Toolbars > General Schemes: > select "DELTA.ETB" or "3270.ETB". It would really help for you to have the toolbar to click these icons yourself to see what each one does.



- 1
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- 18
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- 20

4

If you ever find yourself unable to type in DBMS and you hear a beep (your sound must be on) every time you hit a key as well as you see the characters in the image at the bottom of your DBMS window, what button on your keyboard can you press to clear the error/these icons, so you can proceed? *

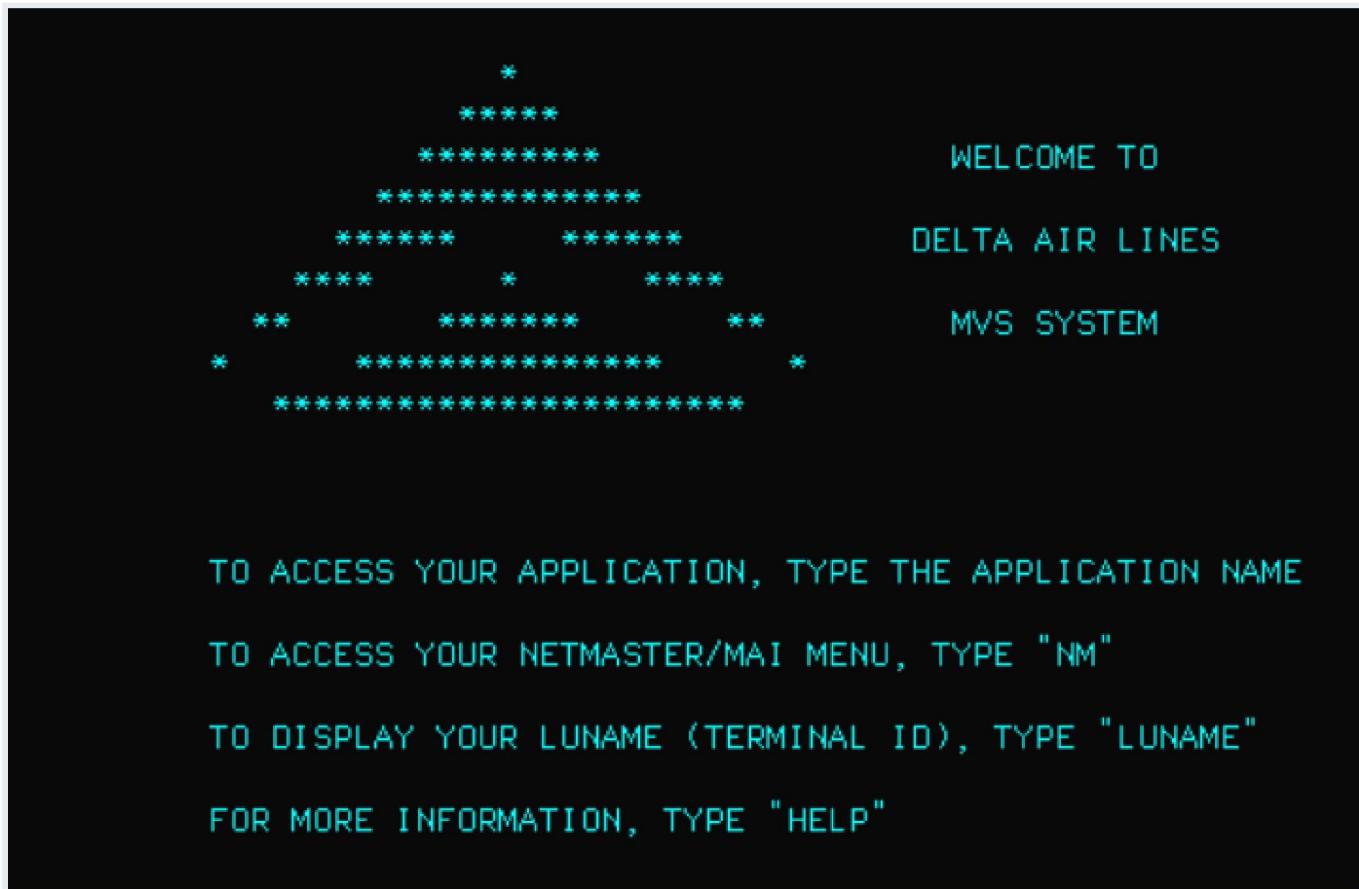
*To produce this error on purpose so you can play around and get the right answer, click somewhere random on your DBMS screen and try to type.



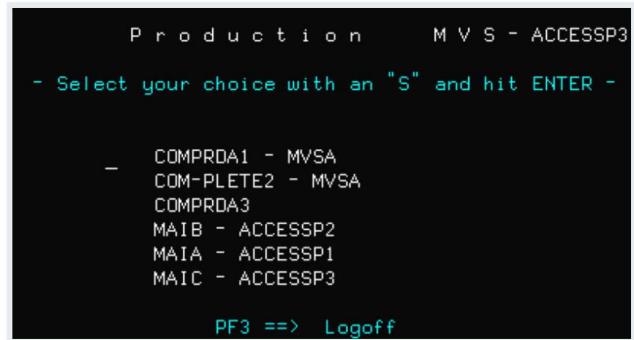
- Enter
- Backspace
- Delete
- Home
- ESC

Once DBMS is open, **what do you type to initiate login? ***

*Although everything in DBMS is displayed in capital letters, **you don't have to be case-sensitive with your entries.** Both lower-case or upper-case works. YoU CaN EvEn Be MiXeD cAsE- It DoEsN't CaRe.



- NM
- LUNAME
- HELP



Once you login to DBMS, your options may vary, so please cross reference with the image here for consistency sake.

Which 3 options, when selected with "s", make it the easiest/quickest to proceed to the correct database?

Feel free to try all your actual available options to cross check with the image/options here and "disconnect/connect" if you find yourself in an unfamiliar screen. *

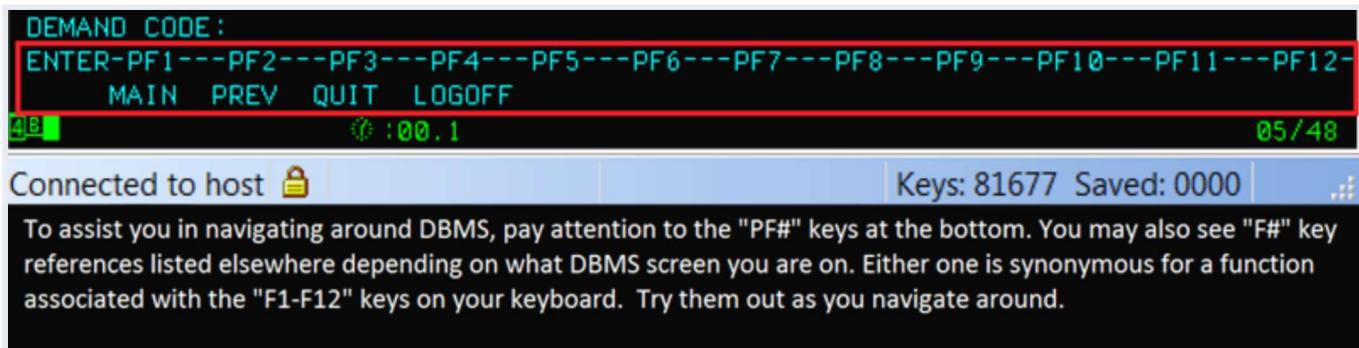
- COMPRDA 1 - MVSA
- COM-PLATE2 - MVSA
- COMPRDA3
- MAIB - ACCESSP2
- MAIA - ACCESSP1
- MAIC - ACCESSP3

Once on the (EXECLIB) Main Menu, you can navigate using a Demand Code (covered in Intermediate level) or by the option tree selections (what we are focusing on now). With the tip in the image, go through the option tree.

If you want an employee number to play with the options further, you can either try your own or use 936849.

When you are ready, answer the following: **What option letters will let you display an FA's Qualifications? ***

*Answers are formatted as "*letter > letter*". For example- "N > B" would mean selecting option N first, pressing enter, then selecting option B next, followed by enter again.



- K > A
- A > G
- E > M
- F > B

What option letters will let you display an FAs vacation schedule? *

*There are **2 correct answers**. Please try to find them both.

- C > B > K
- C > C > B
- G > B > G > I
- G > B > I
- G > B > C
- A > F

Next, we want to explore some of the many ways to pull up ones personal information. **What option letters will get you someone's phone number(s)? ***

*For this exercise, use employee number 936849. Unlike before, the ">" in the following string of options doesn't necessarily mean you have to press enter before the next item. It should come intuitively to you at this point.

- E > A > 936849 > 1
- E > D > X > 936849
- A > A > 936849 > F5
- E > M > 936849 > F2 > F5 > S
- All of the above

10

What is the cellular number for employee # 936849? *

Enter answer in the following format: **123-456-7890**.

*BTW- you can call this number at anytime if you need assistance ^_^

11

Navigate over to view the schedule for crew member 936849 and take a look at the month of JUN 2021. **What remarks are there for this month (JUN21)? ***

Pay attention to the **F#** keys to help you navigate to the answer. **Copy and paste the answer below.**

12

From the Main Menu, Navigate "**M > F1**". Read all the information on this screen, and when you are ready to proceed, **type F1 again**. Now, read this screen and when you are ready, place your type cursor anywhere on white-colored "hypertext" word and press enter. Finally, read this entire screen and when you are ready, **press "F3 > F3 > F11 > **select the last option on the list". *What is the demand code for "Scheduler Notifications"? ***

*** Copy and paste your answer below.**

**** You can select any list option by literally typing in any single character next to the respective option you want to select. Number, letter, symbol- it doesn't matter, and they all work when making a selection.**

End of Basic Course- Navigating DBMS

Very nice work! Take a breather and I'm sure that worked up an appetite.

13

How long is the cabin darkened for between meals? *

14

Congratulations **Young Cricket**. You have made it to the end of the beginner course. Please make sure to review your answers after submission for some notes about your selections. Please take a moment to rate your experience today. *

There will be a separate survey at the end of each onboarding week in which you can include additional free-form comments. If you want to send any feedback immediately though (so you don't forget), just let your FDL know!

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
This work-through quiz was fun/enjoyable.	<input type="radio"/>				
I'd like to see more onboarding content presented in this way.	<input type="radio"/>				

Intermediate Course - DBMS Demand Codes

Welcome back, Young Fledgling. It's time to turn up the heat! Please reference your SOP > Technology > DBMS Codes section to work through this course level. Each question will require you to use a different code from the SOP DBMS Codes list to arrive at the right answer. With all the options available, it's always possible to arrive at the answer in multiple ways, but there are no trick questions. We aren't trying to take you down the rabbit hole here - all these answers can be gotten within no more than 3 screens away from the DBMS main page. **You DO NOT need to use your TID# to print any reports to get the answers, so if you are working with a demand code that is requiring a printer/TID#, try a different demand code.** Please make sure you are logged into DBMS and on the main menu and let's get started!

15

You always use the option tree letters to get to other screens in DBMS, but you want to be like the cool kids and use the demand codes instead! **What demand code is synonymous to option "H" from the main menu? ***

16

You want to send out an email survey to only **ATL** FA's who went to CQ. **Who is the 5th ATL FA down on the list of those who attended CQ class CA1F on February 3rd, 2022? ***

Copy and paste just the name into below.

17

An FA approaches you at the duty desk and needs a reminder of when his CQ months are. **What are the 2 base months of CQ Training for 936849? ***

Enter your answer in this format- "*ABC-XYZ*". For example, "*JAN-JUL*". No need for years, just the 2 months.

18

What is the 6 digit employee number of the MSP FA who had a UPS that covered 18:10 worth of trip credit value on February 1st, 2022? *

19

You find yourself in a situation where you need to find more info about an FA, but you don't have much to go by. As a matter of fact, all you know is that their last name is "Hunter" and that they are based in "MCO". **What is the employment date (EMP DATE) of the FA named "Hunter" who is based in MCO? ***

Enter answer as "*DDMMYY*". For example: *01JAN20*

The Purser on SYD wants to see if there is any luck of swapping out of the Purser position among their crew tonight. **How many Purser qualified (QL = P) FAs are on DL41, LAX > SYD on February 10th, 2022? ***

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10

21

You are doing an investigation and need to collect crew statements, but you have to piece together the working crew for a flight. Turns out there is more than 1 rotation associated with this flight. **How many rotations are associated with DL 2435 JFK > LAX on August 2nd, 2021? ***

- 2
- 3
- 4
- 5
- 6
- 7

22

You are looking into a possible pass travel issue that has to do with Jumpseating. **What city pair was the Jumpseat record locator "HVP89T" for on January 1st, 2022? ***

Enter answer as "*ABC-XYZ*". For Example: *MCI-LAS*

23

You want to send an email to an FA who is out on a short-term disability and you want to use their personal non-Delta email address because you think there is a higher chance they'll see the email that way. **What is the personal email address for 936849? ***

24

The tower calls you about a flight delay that took place earlier in the day. You want to see what time the FAs signed in. **For SLC Rotation 5866 on February 14th, 2022, what was the sign-in time for the most junior FA on the crew? ***

Enter answer as "*HHMM*". For example, "*1515*" would be 3:15 P.M.

25

Vacation Round 3 has just ended. FA **936930** approaches the DD and asks if you can check to see what vacation week they were awarded for Round 3 of 2022. *

Copy and paste the VAC period awarded. Answer should be in this format: *10NOV21-16NOV21*

End of Intermediate Course- DBMS Demand Codes

Wowwie! You made it through. Let's take a break from our job and watch someone else do theirs for a change.

26

What single word should you be careful of using in Great Britain, for it could get you deported? *

27

Congratulations **Young Fledgling**. You have made it to the end of the intermediate course. Please make sure to review your answers after submission. There won't be too many notes to accommodate your answers this time because almost everything was open-ended. Please take a moment to rate your experience today. *

There will be a separate survey at the end of each onboarding week in which you can include additional free-form comments. If you want to send any feedback immediately though (so you don't forget), just let your FDL know! If this was too easy, too hard or too vague, we want to know. Adjustments for future classes will be made according to feedback.

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There was too much free-form. Bring back multiple choice!	<input type="radio"/>				
I feel that this was a practical course/quiz.	<input type="radio"/>				

Advanced Course - Putting It All Together

You again, **Young Jedi?** I see you are a gluttony for punishment. This is where you will really put together everything you learned to get the full benefits of DBMS. Well, if you can make it through this final course, you should definitely feel proud as you would officially be proficient at DBMS! Don't forget to reference your *SOP > Technology > DBMS Codes* section. You **WILL** need a functioning TID# and be able to print digitally to OneNote, so please reference *SOP > Technology > DBMS Printing to File*. Let an FDL know now if you need assistance with this. Out of the frying pan and into the fire you go.

End of Advanced Course- Putting It All Together

Wowwie! You made it through. Let's take a break from our job and watch someone else do theirs for a change.

28

What single word should you be careful of using in Great Britain, for it could get you deported? *

29

Congratulations **Young Jedi**. You have made it to the end of the intermediate course. Please make sure to review your answers after submission. There won't be too many notes to accommodate your answers this time because almost everything was open-ended. Please take a moment to rate your experience today. *

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I feel that this was a practical course/quiz.	<input type="radio"/>				

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