Your Cooperative: What's new with OCLC

WorldCat (WC)

- enhancement programs
- automated cleanup and de-duplication

WC Knowledge base

(API   Google   Discovery interface

  links directly to specific library's resource

Cataloging

Worldshare Collection Manager

(front-end of knowledgebase

Worldshare Record Manager —— cloud-based

will eventually replace Connexion

Resource Sharing — WorldShare ILL

- Book club functionality
- integration with WC Discovery
  oc.lc/WSILL/releaseNotes

ILL fee Management (IFM) changes
- change to fee credits

ILLiad 8.6 features

WC Discovery Services
- retiring First Search in later 2016
  - transitioning to WC Discovery
    - promo materials for WC Discovery

WorldShare Management Services (WMS)
- focus on analytics enhancements

ContentDM

6.9 release
- mobile responsive design — that's it?
- more facets

OCLC and Linked Data

- partner w/ LC
- schema.org optimization
- linked data pilot

getting involved

- Member forums
- User/Advisory groups
- Pilots
- Community Center
- Councils

Questions / Comments

- what are the delegates doing?
  - in process, meetings that held in Dublin
- there a term for serving?
  - two or three year commitment
- do you have reps?
  - four who rep OCLC
    - 50% of time meeting members and giving support

Cataloging and Metadata

Academic libraries session

challenges

- increasing push for auxialary services
- duplicate records in Connexion makes it hard to find correct records
- reduced staff
- cost of services
- integrating access to multiple systems/products
- serving mobile tech users
- connecting students to staff
- lack of collaboration w/ internal departments
- need systems/software in place to employ linked data
- moving to Alma
- improve control of metadata in ContentDM
- linked data would be great, but we need the software/systems in

opportunities

- ILL for e-books
- show relevance to all departments of university
- collaboration with internal departments
- narrow services to what users really need/use
  - where analytics comes into place
- cross-training of library staff
- consortial collaboration
- staff learning new skills as technology evolves
- spaces for collaborative learning
- how to effectively manage open access resources
  - need to have staff

we need the software/systems in place
- retraining/repurposing staff for other processes such as cataloging staff doing metadata
- discoverability of resources
- integration w/ online learning systems like Blackboard
- how to track metrics for reference interactions and such

- need to have staff or software to manage open access resources

top priorities
- budget - doing more with less
- revamping discoverability
  - Google-like experience
  - integrating multiple systems

- marketing
  - internal collaboration
- mobile
- analytics
- staff retraining and cross-training
- collaboration and resource sharing

What's happening in your world?

- more interactive space, less storage space
- more electronic
- Mary Meeker's Internet Trends 2015
    - url to Trends
- evolution of user needs

User Breakthroughs

- resumes and job seeking
- geneology
- exploration of interests
    - enthusiast research

New book: Library Linked Data in the Cloud

Communicating with OCLC: Tips, Tricks and Secrets

Making the most of OCLC online help

[Support Center

- OCLC website
  - → product support
  - — systems alert
    - — notices of new updates and known problems

[Librarian's Toolkit

- cataloging tools
- general tools
- forms
- ordering
- etc

[Software + Reports

- software downloads
- statistics and reports
  - — stats.oclc.org

- stats.oclc.org

[Billing
- ordering and billing

[OCLC Community Center
- Collection Manager
- Record Manager

[Training
- find training / browse training
- online resources and in-person

[Stay Informed
- membership and research
  - OCLC research
  - Councils
  - Events calendar
- listservs, email, twitter