



MILAN PRERADOVIC
2626 N LAKEVIEW AVE
APT 201
CHICAGO, IL 60614-3987

Statement Date: 10/24/2016
Account Number: 1001-0677110-04
Payment Due Date: 11/20/2016

Reach RCN

Telephone: 1-800-RING-RCN (1-800-746-4726)
Website: www.rcn.com
Visit: Bradley Place Business Center
2640 West Bradley Place, Chicago, IL 60618

IMPORTANT MESSAGES



We've made it even easier to be an RCN customer. You can now manage your existing **MyRCN** account from anywhere! Get even more out of your RCN experience. Download our **FREE** MyRCN app from the App Store, and check your voicemail, pay your bill and more, all from your iPhone, iPod Touch, iPad or Android!



800.RING.RCN | rcn.com

Internet access is required to use MyRCN. Android™ is a trademark of Google Inc. iPhone® and iPad® are registered trademarks of Apple Inc. Apple iTunes App Store is a service mark of Apple Inc. All other trademarks are the property of their respective owners. ©2014 RCN Telecom Services, LLC. All rights reserved.

Please detach and return below portion with your payment



100 Baltimore Drive
Wilkes-Barre, PA 18702

Address Service Requested

☐ Check here to sign up for **AUTO PAY** and fill out information on reverse side.

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CHICAGO IL 60614-3987

REMITTANCE SECTION

Account Number: 1001-0677110-04
Billing Date: 10/24/2016
Due Date: 11/20/2016
Total Amount Due: **\$15.00**
Amount Enclosed: AutoPay

Please put your account number on your check and make payable to: RCN
We accept Visa, Mastercard, Discover, American Express, Check, Money Order or Cash. Cash payments are only accepted at a Local Office, a payment center near you or at any Western Union location.

RCN
PO BOX 11816
NEWARK, NJ 07101-8116



1016001014067711004380001500

BUNDLED SERVICES \$15.00

This section displays the monthly charges and services included in your bundle.

10/23-11/22 **Signature Cable/Internet Package** **\$15.00**
 155Mb/15Mb Internet Service, Basic Cable Service, Signature Cable Tv

HIGH SPEED INTERNET \$0.00

This section contains monthly data services/charges that are not part of a bundle.

Date	Description	Qty	Amount
10/23 - 11/22	Customer Owned Modem	1	0.00

DIGITAL CABLE TV \$0.00

This section contains monthly cable services/charges that are not part of a bundle.

Date	Description	Qty	Amount
10/23 - 11/22	Single Tuner	1	0.00

PAYMENTS \$83.63 CR

The payments listed were received prior to that statement date at the top of the page. All payments received after this date will appear on your next statement.

Date	Description	Amount
10/17	Payment Received - Thank You!	-83.63

Attention Autopay Customers

Illinois enacted a new Consumer Protection Law on January 1, 2008. This law required changes to the billing system. If you are an autopay customer, funds will be drawn 4 days earlier than the due date in order to avoid conflicts or create past due amounts.

All services, including telecommunications services, are provided by RCN Telecom Services of Illinois, LLC. Federal EIN: 41-2071474.

Telephone Customers

Non-payment of the following telephone charges will not result in disconnection of your basic local service: Toll charges, 900 numbers, inside wiring, 911 surcharge, Line Features (i.e. Call Waiting, 3-Way Calling, Caller ID, etc.), Operator Charges, DA Charges and Directory Advertising. Please be advised non-payment of all other telephone services will result in disconnection of your basic local telephone service.

Right To Dispute Your Bill

If you are dissatisfied with our telephone service for any reason and you are unable to obtain resolution after speaking with our Universal Agents, you may contact Customer Service Division, Illinois Commerce Commission, Ste C-800, 160 N. LaSalle St., Chicago, IL 60651 1.800.524.0795

Cable Customers

Franchise fees paid to the local franchising authority are itemized on your statement. A fee paid to the federal government is also detailed.

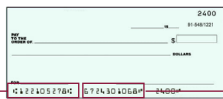
Your local franchise authority is: City of Chicago, Area 1 (CUID: IL 1663) Department of Business Affairs and Consumer Protection Attn: Cable Division City Hall, 121 N LaSalle St., Room 805, Chicago IL 60602. Dial "311" when dialing from Chicago area codes 312 or 773; or, if dialing from outside a Chicago area code dial 312.744.5000

rcn-108569

Sign Up for AutoPay! Each month, we will automatically pay your bill using your credit card or checking account. Save money on stamps and save time from writing checks by selecting the option that works best for you!

It's as easy as 1, 2, 3!

1. Enclose your current payment.
2. ENCLOSE A VOIDED CHECK and write your checking account information below:



Routing Number Account Number

3. Read and sign below.

I authorize RCN to automatically deduct my total amount due in all future bills from my checking or credit card account. I may cancel this request at any time by calling RCN. I understand the amount due each month may vary based on the charges I accrue.

Signature: _____ Date: _____

Please continue to pay your bill until your payment slip begins to display that you are on AutoPay.

If you prefer to use a credit card, enter your credit card number below:



Expiration Date: (MM/YY)

Cont'd

Utility Alert Network

In compliance with Illinois State Law and to avoid service interruptions, please call one of the free notification services that alerts utility facility owners and companies of planned digging in areas with any underground facilities at least 48 hours prior to digging or excavating activities. In Chicago, please call Utilities Alert Network (CUAN) at 312.744.7000. Outside of Chicago, call the Joint Utilities Locating Information for Excavators (JULIE) at 1.800.892.0123.

Contact Information for Closed Captioning Help:

Tel: (703) 434-8200 Option #4

Fax: (703) 434-8166

E-mail: closedcaptioninghelp@rcn.com

Returned Payments

All checks returned due to non-sufficient funds will be resubmitted electronically. A maximum \$30.00 processing fee may be electronically debited. If at any time your check or automatic credit card payment is rejected or returned, RCN will consider this a denied payment. You will be charged a \$25 denied payment fee, in addition to any late fees incurred as a result of the denied payment and all other amounts owed to RCN.

RCN Privacy Policy

RCN understands how important personal privacy is to you and we are committed to fully protecting your rights. We want our customers to be aware of what information RCN collects and how it is handled. You may view our current privacy policy online at: www.rcn.com/privacy-policy

RCN Customer Terms & Conditions

When you utilize our services, we want to ensure you are aware of the terms & conditions you agree to. A copy of our current Customer Terms and Conditions are available to view online at: www.rcn.com/policies-and-disclaimers/customer-terms

AutoPay Customers

Please visit www.rcn.com/customercenter or call 1.800.746.4726 (1.800.RING.RCN) if your method of payment changes, you have a new expiration date or replacement card, so we may update our records.

Local Exchange Service Quality Semi-Annual Requirement

The law obligates all telecommunications carriers to provide installation & repair in a timely manner. Credits or other remedies may be available for delays in repairs, installations or missed appointments.

IMPORTANT CHANNEL NOTICE

STAY.SIT.WATCH. DOG TV, a Subscription On Demand service, is now available on RCN. To subscribe call 1.800.RING.RCN or go to your MYRCN account and order today. Your dog will enjoy it.

NEW CHANNEL ADDED

POPTV is now available on RCN Digital Premiere Movies & Entertainment POD channel 220 (SD) and Channel 598 (HD). Don't have Premiere Movies & Entertainment POD? Call today and subscribe 1.800.746.4726!

