**DocuMed Ai Privacy and Security (HIPAA)**

At **DocuMed Ai**, maintaining the trust of clinicians and patients is our highest priority, and security underpins all aspects of our services. We rigorously adhere to HIPAA security standards in collecting and processing all patient data, ensuring comprehensive protection at every stage.

**Internal Personnel Security**  
All DocuMed Ai employees must:

* Undergo thorough background checks before employment.
* Complete annual security awareness training focused on HIPAA compliance, privacy practices, and information classification.

**Compliance**

* Regular risk assessments are conducted to ensure our policies remain current and effective.
* Our Chief Technology Officer (CTO) oversees all privacy and security measures.
* We maintain strict compliance with HIPAA regulations to guarantee the highest standards of data protection.

**Secure Development Lifecycle**

* All software modifications undergo rigorous compliance reviews.
* We employ infrastructure-as-code principles, with all infrastructure changes subjected to detailed reviews prior to deployment.
* Engineers receive specialized training in secure development practices.

**Cloud Hosting and Availability**

* All data storage and processing occur within secure Amazon Web Services (AWS) data centers.
* We maintain a HIPAA Business Associate Agreement (BAA) and Data Processing Agreement (DPA) with AWS.
* DocuMed Ai utilizes AWS's robust, high-availability infrastructure to ensure consistent data accessibility.

**Confidentiality and Data Encryption**

* Data is encrypted both at rest and during transit utilizing industry-standard encryption methods.

**Vendor Management**

* Vendors handling patient information must comply with HIPAA and execute BAAs, DPAs, or equivalent contractual agreements with DocuMed Ai.
* Regular assessments of vendor security practices are conducted to uphold high security standards.

**Artificial Intelligence**

* All AI models adhere strictly to HIPAA compliance and do not retain data.
* Protected Health Information (PHI) is never used for AI model training.

**Patient Information**

* Patient data is consistently encrypted both at rest and in transit.
* Notes and recordings are securely stored according to HIPAA compliance requirements. Notes may be manually deleted anytime or configured for automatic deletion after 1-30 days. Recordings also support automatic deletion within the same timeframe.

**For additional information, please refer to:**

* DocuMed Ai Terms of Use
* DocuMed Ai Privacy Policy
* DocuMed Ai Trust Center
* DocuMed Ai Business Associate Agreement

Please feel free to contact us for further details or assistance.