**Frequently Asked Questions**

Focused Answers for Those Who Focus on Care

Find clear, practical responses to your top common questions about how DocuMed AI scribe tools supports real-world clinical demands

***General Questions***

**1. What is DocuMed AI?**

DocuMed AI is a HIPAA-compliant, AI-powered medical scribe designed to simplify documentation for healthcare professionals by generating accurate, efficient notes.

**2. Who can use DocuMed AI?**

Our app is designed for all medical professionals, including physicians, nurse practitioners, and specialists across various fields.

**3. What types of notes can DocuMed AI generate?**

DocuMed AI supports consult notes, progress notes, neurology notes, critical care notes, history and physicals, discharge summaries, and more.

***Getting Started***

**4. How do I sign up for DocuMed AI?**

Visit app.documedai.com to create your account and choose the free tier to get started.

**5. Is there a free trial available?**

Yes! We offer a free trial that allows you to try out the app with 3000 minutes of dictation.

**6. How do I customize templates to match my practice needs?**

You can customize templates directly in the app or contact support for assistance with tailoring templates to your preferences.

***Technical Questions***

**7. Is DocuMed AI HIPAA-compliant?**

Yes, DocuMed AI is fully HIPAA-compliant, ensuring your patient data is secure and protected.

**8. Does DocuMed AI integrate with electronic medical records (EMRs)?**

Currently, DocuMed AI does not integrate directly with EMRs, but you can copy and paste notes into your EMR system seamlessly.

**9. What should I do if I face technical issues?**

If you encounter any problems, please contact our support team at support@documedai.com for prompt assistance.

***Billing & Account***

**10. How much does DocuMed AI cost?**

DocuMed AI offers a free tier for testing and scalable paid plans based on your usage. Visit our pricing page for details.

**11. Can I upgrade or downgrade my plan anytime?**

Yes, you can adjust your plan as needed through your account settings.

**12. What happens if I run out of minutes on the free tier?**

You can opt for a paid plan or reach out to us, and we may increase your free minutes one time. Paid plans offer additional flexibility.

***Feedback & Improvements***

**13. How can I provide feedback about DocuMed AI?**

We value your input! You can share your insights directly through the app or email us at support@documedai.com.

**14. Are there any incentives for early adopters?**

Yes, early adopters can enjoy special benefits like extended free access. Check our latest promotions for details.