

Patrick O'Brien

2815 Golden Lake Loop ♦ St Augustine, FL 32084 ♦ 904-347-9123 ♦ patricknathanobrien@gmail.com

Objective

I am searching for a career utilizing my unique strengths in matters of honesty, customer service, communication, adaptability, intuition, problem solving, dedication, intelligence, and motivation to excel.

Profile

Personable professional supported by college degrees, life experience, and a talent for quickly mastering technology. Works well with both professional and non-professional contacts. Identifies and resolves problems well in a stressful environment.

Skills Summary

- | | | |
|--------------------------|--------------------|-------------------------------|
| ♦ Troubleshooting | ♦ Computer Savvy | ♦ Inventory Management |
| ♦ Report Preparation | ♦ Customer Service | ♦ Interpersonal Relations |
| ♦ Written Correspondence | ♦ Problem Solving | ♦ Conflict Management |
| ♦ General Office Skills | ♦ Drive to Succeed | ♦ Critical Equipment Handling |

Professional Experience

COMMUNICATING IN LAYMAN'S TERMS IN ORDER TO FACILITATE COMMON UNDERSTANDING
IDENTIFYING PROBLEMS QUICKLY AND EFFECTIVELY TO ENACT A SOLUTION PROMPTLY
FILING AND ORGANIZING DETAILED RECORDS AND REPORTS IN A SECURE MANNER
USING COMPUTER SOFTWARE TO RECORD AND RELAY DETAILED INFORMATION
HANDLING AND RESPONDING TO THE CONCERNS OF CUSTOMERS PROPERLY AND EFFECTIVELY
FOLLOWING CHAIN OF COMMAND AND COMPANY GUIDELINES/POLICIES IN DAILY WORK

Employment History

DEX IMAGING, INC – Jacksonville, FL
Field Service Technician, 2018-Present

EGP DOCUMENT SOLUTIONS, LLC – Saint Augustine, FL
Field Service Technician, 2015-2017

SANTA FE COLLEGE POLICE DEPARTMENT – Gainesville, FL
Dispatcher, 2011-2012

Education

SANTA FE COLLEGE – Gainesville, FL
Associate of Arts in Criminal Justice, 2014
CJSTC FCMS State Law Enforcement Officer Certification, 2011

UNIVERSITY OF CENTRAL FLORIDA – ORLANDO, FL
Full Stack Flex 24 Week Coding Bootcamp, 2020

Computer Skills

- | | |
|----------------------------|-----------------------------------|
| ♦ Microsoft Office | ♦ FCIC/NCIC |
| ♦ Ticket Tracking Software | ♦ Computer Aided Dispatch Logging |
| ♦ Service Call Software | ♦ 90 WPM |

2815 Golden Lake Loop ♦ St Augustine, FL 32084 ♦ 904-347-9123 ♦ patricknathanobrien@gmail.com