

ERIC JAIN

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SUMMARY

Healthcare startup founder & CTO with a strong technical background.

EXPERIENCE

JUL 2020 – PRESENT | CTO @ BloomText

Healthcare messaging app with 2K DAU across 100+ organizations.

- Iterated through features and reduced tech debt until we reached break-even.
- Reduced chaos by introducing sprints and facilitating scrum meetings.
- Scaled the development team up (and back down...) as needed.
- Contributed to the entire tech stack, including most of the backend work.
- Set up CI/CD pipelines and managed production rollouts for web, mobile, and desktop.
- Consolidated and simplified our infrastructure until it could be managed by one person.
- Handled technical customer support and backed the CEO in sales and investor meetings.
- Responsible for HIPAA compliance, training, and security.

Skills: Agile, Scrum, Go, TypeScript, React.js, React Native, Electron.js, Docker, Google Cloud Platform (GCP), Twilio, SendGrid, Snyk, GitHub, Trello

JAN 2012 – PRESENT | Founder @ Zenobase

Dashboard used by over 6K consumers to aggregate and analyze their health data.

- Integrated with 20+ health and IoT data sources.
- Enabled third-party integrations via a public API.
- Open-sourced two Elasticsearch extensions and several mobile apps for capturing data.
- Responsible for all aspects of building and running this service.

Skills: Java, Elasticsearch, JavaScript, AngularJS, Flutter, Dart, REST API, Chef, Amazon Web Services (AWS), GitHub, Snyk, Trello

DEC 2007 – DEC 2011 | Software Engineer @ Scisco Genetics

Lab workflow management system for a genotyping lab specialized in matching transplants.

- Built the UI and helped maintain the backend service.
- This system passed the industry-standard CLIA certification with flying colors.

Skills: Java, Eclipse RCP, OSGi, PostgreSQL, Jira

MAY 2002 – DEC 2007 | Software Engineer @ Swiss Institute of Bioinformatics

[uniprot.org](https://www.uniprot.org) is the official site for searching and retrieving protein sequence and annotation data from one of the standard reference databases in the life sciences.

- Built this site from the ground up with input from stakeholders across multiple organizations.
- Published in <https://doi.org/10.1186/1471-2105-10-136>.

Skills: Java, Lucene, Spring, REST API, RDF, Jira

CONTRACT PROJECTS

FEB 2020 – JUN 2020 | Lead Engineer @ Remitly

Built a complete sandbox environment for a new, public-facing API.

Skills: Go, OpenAPI, Amazon Web Services (AWS), GitHub, Jira

JAN 2019 – JUN 2019 | Lead Engineer @ Remitly

Built a microservice to replace direct database reads and rolled it out across the organization.

Skills: Java, Dropwizard, PHP, MySQL, Amazon Web Services (AWS), GitHub, Jira

NOV 2017 – APR 2018 | Software Engineer @ Remitly

Helped automate compliance reporting and streamline their customer verification process.

Skills: Java, Dropwizard, PHP, MySQL, Amazon Web Services (AWS), GitHub, Jira

JUL 2016 – DEC 2016 | Software Engineer @ Caresi

Helped launch an mHealth app for the Seattle Cancer Care Alliance.

Skills: Java, Spring Boot, PostgreSQL, Amazon Web Services (AWS), Ansible, Docker, Jira

JUL 2015 – DEC 2015 | Lead Engineer @ WBEZ

Built a backend for WBEZ public radio to manage and deliver content to mobile and other clients.

Skills: Java, Spring Boot, MySQL, Amazon Web Services (AWS), Jira

MAR 2015 | Software Engineer @ Open mHealth

Contributed two new API integrations as well as fixes for several existing integrations.

Skills: Java, OAuth, GitHub

CERTIFICATIONS

JAN 2023 | Google Project Management: Professional Certificate @ Coursera

FEB 2021, FEB 2023 | HIPAA Awareness for Business Associates & HIPAA Security

MAR 2018 | Deep Learning @ Coursera

SEP 2018 | Machine Learning with TensorFlow on Google Cloud Platform @ Coursera