



# ETHAN JANNOTT

## UX DESIGNER & USABILITY RESEARCHER

I am a user experience designer who is interested in developing creative and efficient designs that make life simpler.

I'm seeking a full-time position in product design/evaluation.

## CONTACT

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Ann Arbor, MI

## SKILLS

### Technical

- Python, HTML, CSS, SQL, PHP, NetworkX, C++, R
- Adobe Suite
- Heuristic evaluation
- A-B Testing
- Navigating the design process
- Sketching and storyboarding
- Creating personas and scenarios
- Wireframing
- Prototyping
- Experiment creation and evaluation (with IRB guidelines)

### Professional

- Facilitation
- Interviewing
- Managing group interactions
- Ability to work in and maintain an agile work environment
- Information environment & stakeholder interest analysis
- Goal oriented organization

## EXTRAS

### Trott

- An idea for a social travel platform that I have been working on with my colleagues.

### Detroit Partnership Member

- Student-run nonprofit

## WORK EXPERIENCE

### UX Designer / Project Manager | January 2018 - Present

LookingBus, Ann Arbor

- Redesigning a mobile app that helps blind and visually impaired (BVI) users navigate the public transit system.
- Ran a competitive analysis, heuristic evaluation and usability tests with app
- Recruited participants and conducted user interviews.
- Currently in the process of creating a prototype.
- Final deliverable for the client will be a working prototype of the application.

### Engineering/Electrical Technician | September 2017 - Present

University of Michigan Transportation Research Institute (UMTRI) - Human Factors

- Responsible for installing vehicle awareness devices (VADs) into vehicles. This connects them to the Ann Arbor Connected Vehicle Environment (AACVE).
- Frequently work with other teams in Human Factors to evaluate human interaction with autonomous vehicles and various vehicle safety devices.
- Exercise and develop my multitasking skills in an agile work environment.

### Residential Staff Coordinator | August 2016 - Present

University of Michigan Housing

- Primary connection between Housing leadership team and my team of RAs.
- Manage staff dynamics, facilitate meetings and brainstorming sessions, and moderate conflict resolution.
- Serve as the advisor to my dorm's Hall Council, which aims to improve the community by planning events and purchasing building upgrades.

### Resident Advisor | August 2015 - Present

University of Michigan Housing

- Responsible for building community within U of M University Housing
- Implement social programs, supporting individual residents, and managing roommate conflicts in an appropriate manner.

### Maintenance Technician | May 2015 - August 2017

University of Michigan Plant Operations

- Inspected life safety equipment in all university buildings.
- Communicated and coordinated with building managers to meet monthly quota.

### Automotive Detailing Technician | May 2014 - August 2014

Classic Appreciation, Birmingham MI

- Professionally detailed a wide range of high-end vehicles.
- Inspired the start of my own mobile-detailing business based in Metro-Detroit.

## EDUCATION

### University of Michigan, School of Information | Class of 2018

Bachelor of Science in Information - User Experience Design / Linguistics Minor

3.45 GPA