

# Emma Jayne

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## SUMMARY

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### Front-End Developer

Motivated and intellectually-curious front end developer proficient in React.js, with two years of professional experience in consulting focusing on cloud computing. Demonstrates adaptability and maintains a growth mindset when faced with complex technical challenges.

## WORK EXPERIENCE

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### Publicis Sapient

07/2021 – Present

*Associate Software Developer*

*Los Angeles, CA*

- Collaborated with cross-functional teams to deliver cloud transformation solutions for clients, including Capital Group, Ford, and Phillips66.
- Developed user-friendly and dynamic dashboards using PowerBI, resulting in improved user experience.
- Completed training sequences covering tools like React, JavaScript, TypeScript, Python, and MS Azure.
- Promoted from Junior Associate Software Developer in 01/2023.

### Carnegie Mellon Computing Services

05/2019 – 05/2021

*Student IT Help Desk Assistant*

*Pittsburgh, PA*

- Collaborated with colleagues and customers in-person and via email to troubleshoot issues related to internet connectivity, software downloads, and two-factor authentication.
- Corresponded with customers on behalf of coworkers to help speed up our rate of ticket resolution.

### Procter & Gamble

05/2020 – 08/2020

*Process Engineering Intern*

*Auburn, ME*

- Improved production efficiency in a factory setting by researching and installing hardware, as well as adjusting machine programming to reduce the number of rejects.
- Performed root cause analysis (RCA) by using machine data in Excel pivot tables to identify pain points throughout the production process and predict how they may be remedied.
- Standardized the organizational system used on the floor for production tools, taking guidance from the 5S organizational system.

## EDUCATION

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### Carnegie Mellon University

08/2018 – 05/2021

*B.S., Mechanical Engineering*

*Pittsburgh, PA*

- 3.7/4.0 GPA.
- Social chair (2019) and Vice President (2020) of CMU's chapter of ASME (American Society of Mechanical Engineers).

## CERTIFICATIONS, SKILLS & INTERESTS

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- **Certifications:** AZ-900 (10/2022); PL-300 (05/2023)
- **Skills:** Front-end development; React.js; Redux; JavaScript (ES6+); HTML5; CSS3; Responsive web design; Cross-browser compatibility; Version control (e.g., Git); Webpack; RESTful APIs; User Interface (UI) design; User Experience (UX) design; Debugging and problem-solving; Agile/Scrum methodology; Collaboration and teamwork
- **Interests:** Hiking; camping; sleeping; reading; crocheting; sewing; music; road trips; foreign languages