

Journal # 3

Name: Mc Osmund Caesar L. Espejo

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“Come and Celebrate with the Joy of Your Master”

When dealing with a difficult client, it is important to approach the situation with empathy and professionalism. Instead of simply trying to placate them with empty promises, I strive to listen to their concerns and understand their needs. I then work with them to find a solution that is mutually beneficial. This may involve negotiating, compromising, or finding alternative solutions. By responding to their requests in a timely and respectful manner, I can build trust and establish a positive relationship with the client.

I believe in treating all clients with fairness and respect, regardless of their background or circumstances. I do not play favorites or discriminate against anyone. Instead, I strive to provide the best possible service to each client, based on their individual needs and requirements. By maintaining a high level of professionalism and integrity in all of my interactions with clients, I can build a reputation as a trusted and reliable professional.

If I see a friend violate a rule, I believe in addressing the issue directly and privately. I would not publicly support a work rule or policy while privately failing to enforce it. Instead, I would have a conversation with my friend and explain why the rule is important and why it needs to be followed. I would also offer to help them find a way to comply with the rule, if possible. By addressing the issue in a respectful and constructive manner, I can help my friend understand the importance of following the rules and avoid any potential conflicts or misunderstandings.

Sharing my skills in the IT field is one of the things that brings me the most joy. I love being able to help others solve problems and achieve their goals using technology. Whether it's teaching someone how to use a new software program, troubleshooting a technical issue, or developing a custom solution for a specific business need, I find it incredibly rewarding to be able to make a difference in someone's life through my work. Additionally, working in the IT field allows me to constantly learn and grow, which is another source of joy and fulfillment for me.