

# AVIS EJERENWA

## Technical Operations & Logistics Manager | Full Stack Developer

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### Summary

Founder and full-stack developer with 10+ years of experience merging technology, logistics, and leadership to improve operational efficiency. Skilled in building automation tools, coordinating fleets, and optimizing delivery workflows using JavaScript (Node.js, React), AWS, and MongoDB. Adept at managing teams, streamlining routes, and driving innovation that boosts customer satisfaction and delivery speed.

### Technical Skills

**Programming:** JavaScript (Node.js, React), Python, HTML/CSS, SQL

**Cloud & Databases:** AWS (Lambda, CI/CD), Azure, MongoDB, DynamoDB, Oracle

**Tools & Frameworks:** Git, REST APIs, Express.js, JSON, Bootstrap, Figma

**Operations:** Driver Scheduling, Fleet Coordination, Route Optimization, Dispatch Management

### Experience

#### **Operations Consultant (as-needed) — Care Elites Delivery (FedEx Ground DSP, Greensboro, NC) & Diamond Delivery (FedEx Ground DSP, Atlanta, GA) — 2023 – Present**

Provide on-call management to ensure safety compliance, VEDR coaching, and SOP adherence across stations. Configure and train teams on GroundCloud (apps, dashboards, alerts) and integrate with dispatch workflows. Lead driver onboarding, ride-alongs, and corrective action plans to elevate safety scores and on-time performance.

#### **Lead Driver / On-Call Manager — Martinez Professional Services (Jan 2025 – Oct 2025)**

Managed a team of drivers while serving as on-call operations manager. Oversaw route coordination, resolved live delivery issues, and maintained service quality and efficiency.

#### **Fleet Operations & Dispatch Manager — Triumph Courier Services (Jan 2021 – Jan 2025)**

Directed fleet operations and daily driver scheduling. Communicated next-day plans, monitored live routes, and deployed in-house barcode systems to cut dispatch times by up to 45 minutes.

#### **Founder & Full Stack Developer — ACED Division LLC (2009 – Present)**

Created logistics automation tools including the Routing Assistant App and Barcode Generation Tool, improving dispatch speed and reducing bottlenecks. Developed cloud-based systems on AWS and MongoDB. Supported Triumph Courier Services with dispatch tracking and route optimization for five years.

#### **Web & Graphics Design Manager — Rokit Media (2015 – 2018)**

Redesigned company website with React, HTML, and CSS, improving UI/UX and mobile performance. Managed

graphic content and brand consistency across projects.

## **Education**

B.Tech in Physics — Federal University of Technology, Nigeria (2009 – 2014)