



Oceanside, CA 92057 | 760-846-1924
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ROSITA EMAKPO

EDUCATION

AS Computer Science | Still Attending

Palomar College
San Marcos, CA

EXPERIENCE

BUSINESS SERVICE REP | 07/13 - PRESENT | SHARP HEALTHCARE

Resolve patient billing related issues, obtain surgery authorizations and educate patient on insurance coverage. Register new patients.

CUSTOMER SERVICE REP | 05/13 – 07/13 | AJILON STAFFING

Obtained diabetes supply prescriptions. Noticed doctor offices of our services.

CLAIM COORDINATOR TEAM LEAD | 12/07 – 12/12 | TECHHEALTH

Negotiated contracts for various ancillary services. Trained teammates on new software updates. Assigned cases to teammates. Scheduled patients for ancillary services. Routinely followed up with adjusters on all cases.

SKILLS & ABILITIES

HTML5 , CSS3

SUMMARY

I possess strong leadership skills, with the ability to handle complex difficult tasks under strict deadlines. I am adept at speaking with people from various backgrounds with the proper mix of diplomacy and tact as well as able to handle sensitive information.