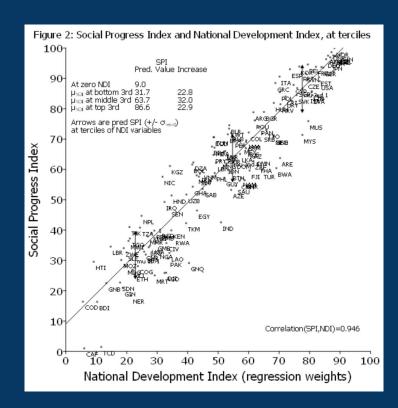
Bridging the Financial Inclusion Gap in the Philippines Through Digital Finance

Group 2 - Hexasquad Chiara | Enrico | Karen | Karla | Rex | Sofia No country with low levels of <u>national</u> <u>development</u> has a high level of human wellbeing

Social Progress Index

- Basic human needs (nutrition)
- Foundations of well being (basic knowledge)
- Opportunity (personal rights)



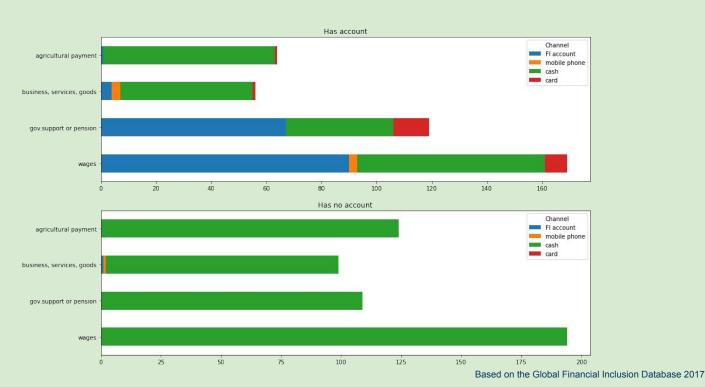


Financial Inclusion is a way of laying the groundwork for sustainable and equitable **national development**

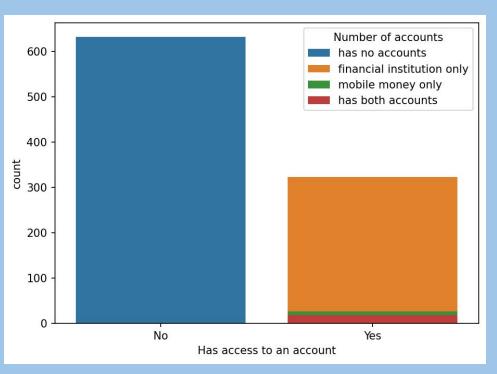
Financial Inclusion is a state in which everyone (especially vulnerable sectors) has **effective** access to a wide range of financial services.

So what is the current state of <u>Financial Inclusion</u> in the Philippines?

Filipinos are heavily reliant on <u>cash</u> as a way to receive payments

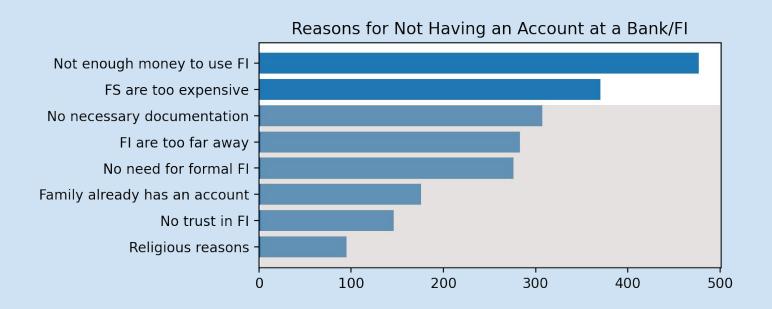


Filipinos have a <u>low account ownership</u>

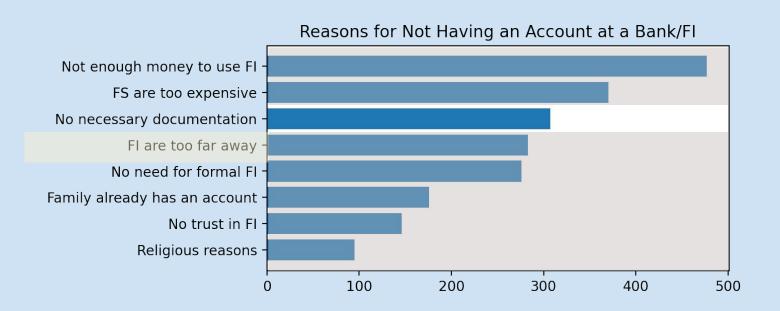


What are the main reasons for unbanked Filipinos?

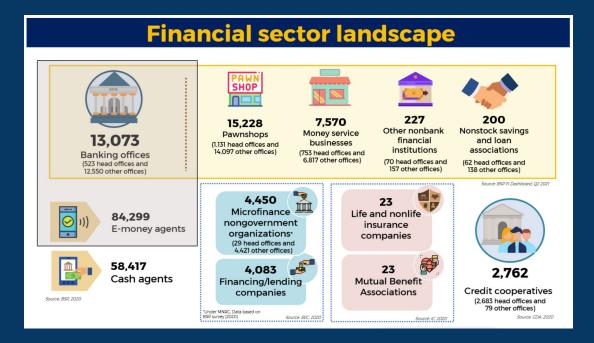
Most Filipinos believe that Financial Services are "too expensive"



Most Filipinos also don't have the **necessary** documentation to open an account



This gives us reason to believe that the <u>availability</u> of financial services is <u>not</u> the main driver for unbanked Filipinos.



The question now is: How can we bank the unbanked Filipinos?







Income Group



Financial Inclusion Segments	Cash Savers	Modern Savers	Supported	Underserved & Vulnerable	Money Segregators
Percentage	38.9 %	21.6%	16.4%	15.3%	7.8%
Saved in the past year	<u></u>	<u></u>			
Financial Account Ownership		會			龠
Employment	Å	Ů		Ů	Ů
Income Group	Fourth 20%	Richest 20%	Middle 20%	Poorest 20%	Middle 20%
Mobile Phone Ownership	i o		ĺ	Ø	

Who are the Excluded?



Cash Savers

- 37 years old
- still prefers to save outside formal institutions
- 58.6% cited not having enough money to use FI



Supported

- 67.7% females
- Middle income group but with no source of income



Underserved & Vulnerable

- 57.5% finished only primary or less
- part of the working poor
- 68.6% cited not having enough money to use FI

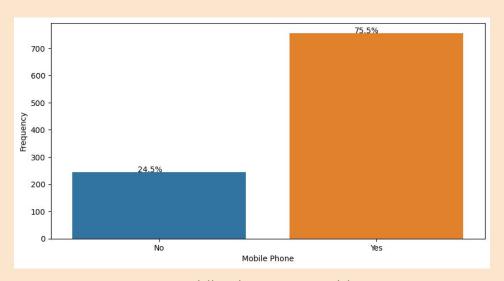
There are several reasons that discourage the excluded segments to avail financial services...

Lack of money seen as greatest barrier for the excluded segments



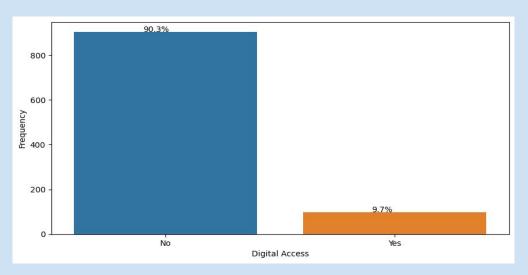
Exploring digital finance as a possible solution to addressing these needs

Majority of Filipinos own a mobile phone...



Mobile Phone Ownership

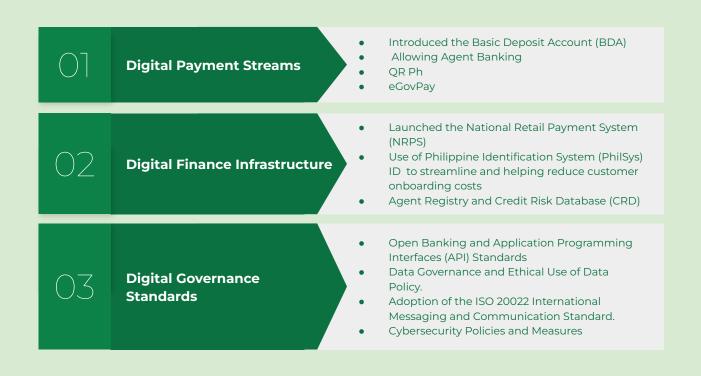
... but Filipinos have **low utilization of mobile financial services**

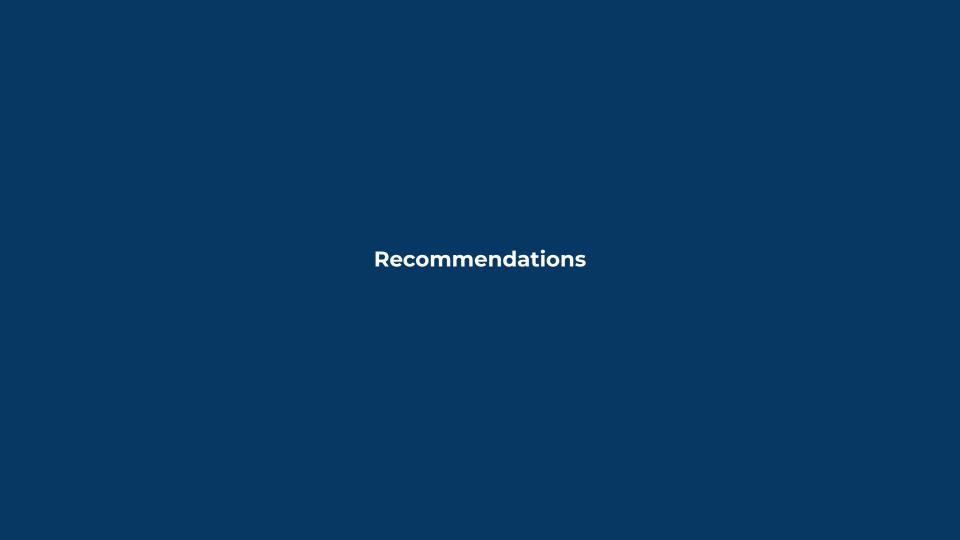


Digital Accessibility

How BSP is Bridging the Gaps
in Financial Access and Digital Payments

Three Pillars of Digital Payments Transformation



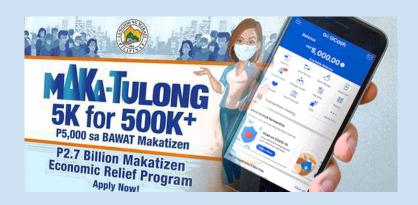


Expand local initiatives that use e-wallets as payment solutions

In 2018, the city of Valenzuela partnered with Maya to transform one of their public markets into a "DigiPalengke"



In 2020, Makati City, Muntinlupa City used GCash for digital 'ayuda' distribution



Create targeted and more inclusive marketing

Partner with local influencers and local businesses to promote currently available financial products and services.







Financial Literacy programs for school-age children

Educate schoolchildren with basic financial knowledge and skills. Focusing on the misconceptions associated with account ownership and the advantages of being formally banked.

Example:

Peso Smart - Manulife's financial literacy program

