# PORTFOLIO

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### ABOUT THIS DOCUMENT

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Over the past two decades I was able to craft a unique skillset: I create agile software which is used by about 1100 users in 38 countries and spanning *all hierarchy layers* of the company. My applications fulfill the needs of facility members as well as management while collecting, sanitizing and processing data for operations research. In many ways I provide an interface glueing together all divisions of a company.

Since I have created a huge variety of projects which greatly exceed the scale of any CV, I decided to create a portfolio. This document will be actively maintained as a living document whenever I have the time to do so. The plan is to reach a concise description of my tasks and projects.

#### SCOPE OF MY WORK

Due my special skills and the way my company dealt with the development of tools, I worked alone for most of the time, even though I'm a team oriented person. This means that when I mention the *creation of a project* in this document, *every single step* from the drawing board to the finished project has been planned & executed by myself. I'm experienced in a wide range of subjects: System administrator, database design, data structure, UI, Webforms, Excel, reporting (BI), user support and training.

#### FILEMAKER

FileMaker has been *the* tool of my choice for more than two decades It is an incredibly flexible tool, virtually the Swiss army knife among middleware databases. With it's built-in features it allows me to provide the glue between Excel, SAP, the Web and other (SQL) databases while maintaining agile methodologies and applying rapid prototyping.

My typical projects starts with a colleague approaching me with a problem. This colleague is completely inexperienced in data structures, processes and system design, as he comes from other areas of the company. We discuss the problem, and I look over all data involved and structure it. Then I sketch a workflow and a process to establish, so that the solution fits best into the company. The development of a prototype in Filemaker often takes only 2-3 days, depending on the complexity of the task. Usually an iterative development process begins after the presentation of the first prototype, in the course of which the client often wants to identify and implement additional functions.

## **PROJECTS**

Department	Description
System	Automated processing of daily & weekly jobs  Trigger and run different tasks by time and sequence
WORK SAFETY	<b>Work-safety</b> Manage & document all aspects of work-safty related topics (e.g.: Register of hazardous substances)
All	<b>Data-Analysis</b> Tool to analyze data from multiple Excel-sheets & database data
Controlling	Contribution Margin Analysis Focus on product-, customer- & dedicated customer-details
Purchasing	Supplier Info-Tool Display & Management of Order-Quantities for suppliers

QUALITY Error collection card

Electronic error collection card with reporting

Service documentation system

SERVICE | Service documentation system for printer and tools

QUALITY Process dashboard

**OUALITY** 

Dashboard visualizing all business processes & their implementation status through all company structures

Customer Complaints System
Customer- & internal complaints & fault messages for technical & logistic problems, hierarchical er-

ror classification, multiple classification possible, workflow processing, categorized actions management and tracking, mail/browser based action result processing, effectiveness checks for actions and faults, mail/browser based processing of effectiveness checks, grouping of complaints according to subject/error, mailing system, attachment handling, several cockpit functions (general & user specific), complex search option incl. "mass search", 8D-Report generation with version management, inform about fault-effects on existing quality contracts, handle multiple complaints from customers belonging to the same error-occurance, user and workgroup management, creation of excel-form to be forwarded to 3rd-Party, re-

import after being filled out.

QUALITY | Customer Complaints System Web-Interface

ALL Data-Extractors & Converters

Convert & extract data from different data-sources like SAP into any required format

Structured reference table generation

ALL Various subjects

PROD. PLANNING | Bill of Material - Solutions

QUALITY Plan different forecast scenarios, display turn-over effects of articles & tools

ADMINISTRATION Management of all relevant information for multitude of contract types with mail reminder

MRP Stock reports
Automated report generation

QUALITY Backlog reports
Backlog assessment & automatic report creation

Contracts database

Time recording & documentation

QUALITY Collection of times by Q-Planners for different projects and cost-centers

WORK SAFETY Company Physician German medical privacy specifiation

Management of users and different examination types. Documentation of results

PRODUCTION | Product variation request documentation

PLANNING | Visualization of variation subset. Documentation of planned quantites with meta data

QUALITY | Blocked stock documentation & information processing tool

Measuring sample management

QUALITY Sample documentation, e.g. during the "Tool Maturation process"

QUALITY | Quality Contracts Database with BOM analysis

PPM-Rate Info Tool

QUALITY Calculation of PPM-rates for products and product families

Raw data transformation of Lab results

MEDICAL LAB | Transformation of measured values of surgery and post-operative laboratory examinations from a propri-

etary format into an evaluable database-format.

QUALITY | Quality reporting by org. structures and quality categories