

Claude and GPT-5 differ mainly in framing and scope. GPT-5 writes tightly structured, procedural use cases with clear flow (Preconditions > Main Flow > Subflows > Alternative Flows > a short “story slice”) aimed at executing the core use cycle as much as possible. It provided mostly operational and compliance-themed suggestions (performance monitoring, transparent taxes/fees, food-safety chain-of-custody, and SLA credits) while prioritizing clarity.

Claude begins with an analysis of stakeholder coverage (customers, couriers, and platform) to determine if any individuals or categories have been overlooked. It adds use cases in most of the stakeholder areas (accessibility/voice ordering, marketing campaigns, subscriptions, support workflows, and courier earnings transparency), which helps round out the use cases beyond the main transaction, a customer ordering food.