

# Ezekiel Daniel David Juel

📍 - Wausau, Wisconsin ✉ - eddjuel@gmail.com 🌐 - linkedin.com/in/Ezekiel-Juel

---

## SUMMARY

---

- Computer engineering degree and 3.5 years experience programming in .NET for Fast Enterprises
  - Consistently punctual, I bring dedication and a positive attitude to all projects
  - Lifetime learner, I'm always looking for better ways of getting things done and experimenting with new technology
- 

## EDUCATION

---

Bachelor of Science in Computer Engineering • Washington State University	Pullman, WA • 2016
Associate in Arts and Sciences • Everett Community College	Everett, WA • 2010

---

## INVOLVEMENT

---

Volunteer • Habitat for Humanity	Wausau, WI November 2018 – Present
Vice president of Board of Directors • Calvary Lutheran	Madison, WI • December 2018 – May 2019
President of Sierra Hotel Booster Club • Student Organization	Pullman, WA • May 2014 – May 2015
Financial manager of Sierra Hotel Booster Club • Student Organization	Pullman, WA • August 2013 – May 2014

---

## SKILLS

---

- Operating Systems: Microsoft Windows (XP-10 & PE), Ubuntu Linux (desktop and server), Mac OS, IOS, Android
  - Notable Software: Microsoft SQL Server, Git, Jenkins, FCR CI/CD, Visual Studio, VS Code, Atom, Microsoft Office, Adobe Photoshop/Illustrator
  - Computer Languages: C#, VB.NET, .NET Core, SQL/T-SQL, web development (HTML, CSS, some JavaScript), C++, Python, and VHDL
- 

## EXPERIENCE

---

### Contractor

#### TekSystems

Wausau, WI • December 2019 – Present

- IT ticketing system experience tracking issue progress to resolution and correspondence with user
- Work included computer imaging 200+ PCs (PXE install via Windows PE in batches), network cabling/port configuration, Cisco phones, HP printer maintenance, and remote desktop connections to resolve user issues
- For Aspirus hospital: Prepared IT department for Covid-19 through tracking and ordering new hardware to ensure sufficient inventory in case of shipping delays
- For Inclusa: Worked remotely to resolve user issues, usually via phone and TeamViewer remote connection

### Implementation Consultant

#### Fast Enterprises, LLC

Denver, CO • June 2016 – November 2019

- Programmer and consultant for tax processing and customer relationship management (CRM) software
- Proactively searched out server and software performance issues, debugging and optimizing code/queries to reduce processing time
- Provided desk-side production support, training users to use GenTax and FastDS-VS web applications and identifying issues
- Worked primarily with the Wisconsin Department of Revenue unclaimed property division. Was responsible for adding and maintaining features, creating SQL reports, and handling NAUPA II file processing using GenTax

# Ezekiel Daniel David Juel

📍 - Wausau, Wisconsin ✉ - [eddjuel@gmail.com](mailto:eddjuel@gmail.com) 🔗 - [linkedin.com/in/Ezekiel-Juel](https://www.linkedin.com/in/Ezekiel-Juel)

---

## Desktop Support Technician

Washington State University

Pullman, WA • May 2014 – January 2016

- Typical responsibilities included bulk Windows deployment/imaging (minimum of 100 laptops at the end of each semester), data security/erasure using DBAN and MiniTool Partition Wizard, onsite maintenance, server rack moves/installs, updates via Ninite, and troubleshooting software/hardware issues
- Worked with Windows Server and PE to create OS images for deployment via PXE, verifying drivers and software were correctly being deployed to new computers
- Seeing inefficiency in inventory tracked through excel, I created a database application with bar-code scanner support which resulted in significant increases to multiple users productivity. Application could also output spreadsheet file with list of computer asset tags, their most recent status/date, and any user details/notes

## Resident Technology Advisor

Washington State University ResLife

Pullman, WA • August 2012 – May 2016

- Worked independently, supervised others, resolved internal disputes, planned student events, and provided customer service to address user IT issues
- Created and ran student events; one such event educated attendees of all skill levels about the fundamentals of programming and circuit design. Attendees went away with a working multi-colored LED light circuit they built themselves that was controlled via an Arduino and IR remote