

ERIC JUMPER

OBJECTIVE

Motivated IT professional with strong troubleshooting skills and hands-on home lab experience seeking an entry-level role where I can leverage my strong networking foundation to contribute to efficient and reliable IT operations of your company.

CERTIFICATIONS

- CompTIA A+
- CompTIA Network+
- AWS Certified Cloud Practitioner
- Microsoft Applied Skills: Admin. AD DS

EDUCATION

Oklahoma State University 2017 – 2021

- *Aerospace Administration & Operations: Aviation Management, BS*
- Commercial Pilot Multi-Engine Certification

SKILLS

Networking Fundamentals

- Configuring routers
- Configuring firewalls
- Configuring DNS records
- TCP/IP addressing & subnetting
- Administering via SSH
- Setting up dynamic DNS

Windows Systems Administration

- Supporting Windows 10/11
- Administering Windows Server.
- Configuring Windows Server roles
- Configuring DNS/DHCP

Active Directory Domain Services

- Creating Domain Controllers
- Configuring security policies
- Assigning FSMO role
- Creating OUs & GPOs
- Configuring DHCP and DNS
- Making admin, user & computer accounts

PC Hardware & Peripheral Troubleshooting

- Troubleshooting printers
- Diagnosing desktop & mobile issues

Linux Server Administration

- Configuring network interfaces
- Managing files permissions

IT Ticketing Systems & Documentation

- Creating, Assigning & Closing Tickets in Peppermint

Transferable Aviation Skills

- Risk assessment & mitigation
- Task & resource management
- Effective communication
- Procedural discipline & troubleshooting
- Human factor awareness
- Regulatory compliance

WORK EXPERIENCE

BJ's Restaurant and Brewery 2023 – 2025

- *Line Cook* | Employed in various food preparation roles.

Door Dash 2021 - 2023

- *Driver* | Provided a flexible schedule while I finished my pilot certifications.

OSU Parking and Transportation Services 2018 – 2021

- *Operations Associate* | Assisted in managing the campus parking system.