

817-965-7116

eric@jumperlink.net

jumperlink.net

# ERIC JUMPER

## OBJECTIVE

Motivated IT professional with strong troubleshooting skills and hands-on home lab experience seeking an entry-level role where I can leverage my strong networking foundation to contribute to efficient and reliable IT operations of your company.

## CERTIFICATIONS

- CompTIA A+
- CompTIA Network+
- AWS Certified Cloud Practitioner
- Microsoft Applied Skills: Admin. AD DS

## EDUCATION

### Oklahoma State University 2017 – 2021

- Aerospace Administration & Operations: Aviation Management, BS
- Commercial Pilot Multi-Engine Certification

## SKILLS

### Networking Fundamentals

- Configuring routers
- Configuring firewalls
- Configuring DNS records
- TCP/IP addressing & subnetting
- Administering via SSH
- Setting up dynamic DNS

### Windows Systems Administration

- Supporting Windows 10/11
- Administering Windows Server.
- Configuring Windows Server roles
- Configuring DNS/DHCP

### Active Directory Domain Services

- Creating Domain Controllers
- Configuring security policies
- Assigning FSMO role
- Creating OUs & GPOs
- Configuring DHCP and DNS
- Making admin, user & computer accounts

### PC Hardware & Peripheral Troubleshooting

- Troubleshooting printers
- Diagnosing desktop & mobile issues

### Linux Server Administration

- Configuring network interfaces
- Managing files permissions

### IT Ticketing Systems & Documentation

- Creating, Assigning & Closing Tickets in Peppermint

### Transferable Aviation Skills

- Risk assessment & mitigation
- Task & resource management
- Effective communication
- Procedural discipline & troubleshooting
- Human factor awareness
- Regulatory compliance

## WORK EXPERIENCE

### BJ's Restaurant and Brewery

2023 – 2025

- Line Cook | Employed in various food preparation roles.

### Door Dash

2021 - 2023

- Driver | Provided a flexible schedule while I finished my pilot certifications.

### OSU Parking and Transportation Services

2018 – 2021

- Operations Associate | Assisted in managing the campus parking system.