



Eunah Jung

Certified Cloud Practitioner and Scrum Master interested in digitally transforming businesses to benefit from more secure and efficient operations

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 Hong Kong

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EDUCATION

University of Hong Kong

BSc - Chemistry & Mathematics
2017-2022

Chadwick International

IBDP
2010-2017

CERTIFICATIONS

- Professional Scrum Master I
- AWS Cloud Practitioner

KEY SKILLS

- Data Analysis (Python, SQL)
- Web Development
- Swift
- Agile Project Management
- Atlassian Jira / Confluence
- Microsoft Excel/Powerpoint/Word
- PowerBI
- Github
- Blender / CAD
- 3D Printing

LANGUAGES

- Korean
- English
- Mandarin

INTERESTS

Sports: Basketball, Volleyball, Soccer, Wakeboarding

Volunteering: Korean and Chinese Cultural Exchange, Art class for refugees

Interests: Cloud Computing, Data Analytics, 3D Visualization, AI/ML, Deep Learning

WORK EXPERIENCES

Apple

Quality Engineer (Contractor)

Mar 2023 - Present

- On-site vendor from TEKsystems to work alongside Apple Siri team
- Executed functional, regression, and user acceptance tests on new features
- Analyzed daily customer activities from US and Korea to troubleshoot and enhance the user experiences especially for trending clusters
- Identified quality issues in speech recognition, natural language, and translations
- Contributed to build and train Machine Learning model for Sage
- Designed automation tests using Swift to validate Siri performance

Hong Kong Jockey Club

IT Digital & Channels Solution Trainee

Jun 2021 - Jun 2022

- Managed agile projects aimed to implement social connectivity features to attract Gen Z customers
- Coordinated effort estimations for EOL/EOS projects to allocate sufficient budget, project delivery timeline, and resources
- Facilitated scrum practices for newly agile transformed teams to utilize Atlassian Jira and Confluence and to adapt agile mindset
- Created functional and non-functional user stories for UI/UX enhancement projects to solve the business logic issues
- Provided support to C-level on preparing numerous PowerPoint decks and editing pre-recorded videos for town hall meetings

Modern Genomic Services Ltd.

Business Development Intern

Jun 2020 - Aug 2020

- Conducted branding, marketing, and front-end design of the company website
- Developed a corporate introduction, business proposal decks, and pricing proposals for COVID-19 test kits for both B2B and B2C purposes
- Compiled standard operating procedure (SOP) or rt-PCR testing for laboratory compliance measures

AWARDS

HKU Common Core - CCST9025 Genetics and Human Nature

Excellent Presenter

Apr 2021

- Presented two solutions to bridge the gap between sexes in Hong Kong STEM field - removing underrepresentation of women, creating women empowering workplace

Alaya x Nasdaq ESG Case Competition

Finalist

Oct 2020

- Pitched ESG strategy (SOFC) for a garment manufacturing company focusing on women empowerment and clean energy

IUCN World Conservation Congress

Sustainability & Volunteer Awards

Sep 2016

- Investigated environmental, economic, ethical, and political impacts of tidal flat reclamation to raise awareness of threats to endangered species