

Imagine that Kelly baked some cookies, but she didn't know how good it was. Kelly approached Justine, who knows a lot about baking, and asked "How did my cookie taste?"

Here's how Justine **actually** felt about Kelly's cookie, on a scale of 0 to 3 hearts:



If Justine wanted to **BOTH** make Kelly feel good **AND** give accurate and informative feedback,

what would Justine be most likely to say?

"It  terrible "