Eka Chkheidze

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Nationality: Georgian
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WORK EXPERIENCE

2021- till now **Service Expert, APP Support**

Space Neobank, Tbilisi, Georgia.
Define and fix application's bugs, take part in projects, realize customer's needs.

2019-2021 **Administrator of Applications**

National Bank of Georgia, Tbilisi, Georgia.
Participation in updating, upgrading, installing all application, what the organization had. Researching and solving of bugs, administration of applications servers, create/change roles.

2018-2019 **QA Tester**

Pasha Bank in Georgia, Tbilisi, Georgia.
Testing the bank core systems changings by manual.

2015-2018 **IT Help Desk**

JSC "TBC Bank", Tbilisi, Georgia
Solving co-workers' problems with CRM, LOS, LMS, R-admin, VNC, RDP, CC Agent, Active Directory, Nitro Pro, MS Office, Outlook, Windows OS, Printer, Scanner.

2008-2015 **Credit Expert, Cashier-Operator, Controller, Back-Office Manager**

JSC "TBC Bank", Tbilisi, Georgia

Various needs for front office in banking industry: sell, marketing, management, writing of documents.

2006-2007 **Tourism Organizer**

Manage and organize tours.

IDE and APP **Fundamentals:** Postman, Corezoid, Data Grip, MS SSMS, Visual Studio, AD, GitHub, GCP, Terraform, CRM, Mambu, PyCharm, Jira, Confluence.

EDUCATION

2007-2009 **Faculty of Economic and Business. Tourism Management. MBA**

Iv. Javakhishvili State University. Tbilisi. Georgia

2002-2006 **Faculty of Economic and Business. Business Administration. Bachelor**

Iv. Javakhishvili State University. Tbilisi. Georgia

TRAINING

2022-2023 **Python (Self-Learning)**

2021 **Python Fundamentals**

Scientific Cyber Security Association

2019-2020 **PC Hardware and Software, CCNA R&S, CCNA Cybersecurity Operations, CCNA Security**

CISCO Networking Academy

2018-2019 **MS SQL**

GRENA Academy

2013 **English Language Course**

St. Giles International. Brighton (UK)

LANGUAGES

Georgian (national)	LISTENING	READING	SPEAKING	WRITING
English	C1	C1	B2	B2
Russian	C1	B2	B2	B1